



KARACHI CUSTOMS AGENTS ASSOCIATION
(Serving Customs Agents Community since 1965)



ANNUAL WORKING REPORT

(2025 - 2026)



Account Statement For The Year Ended 30th-June-2026

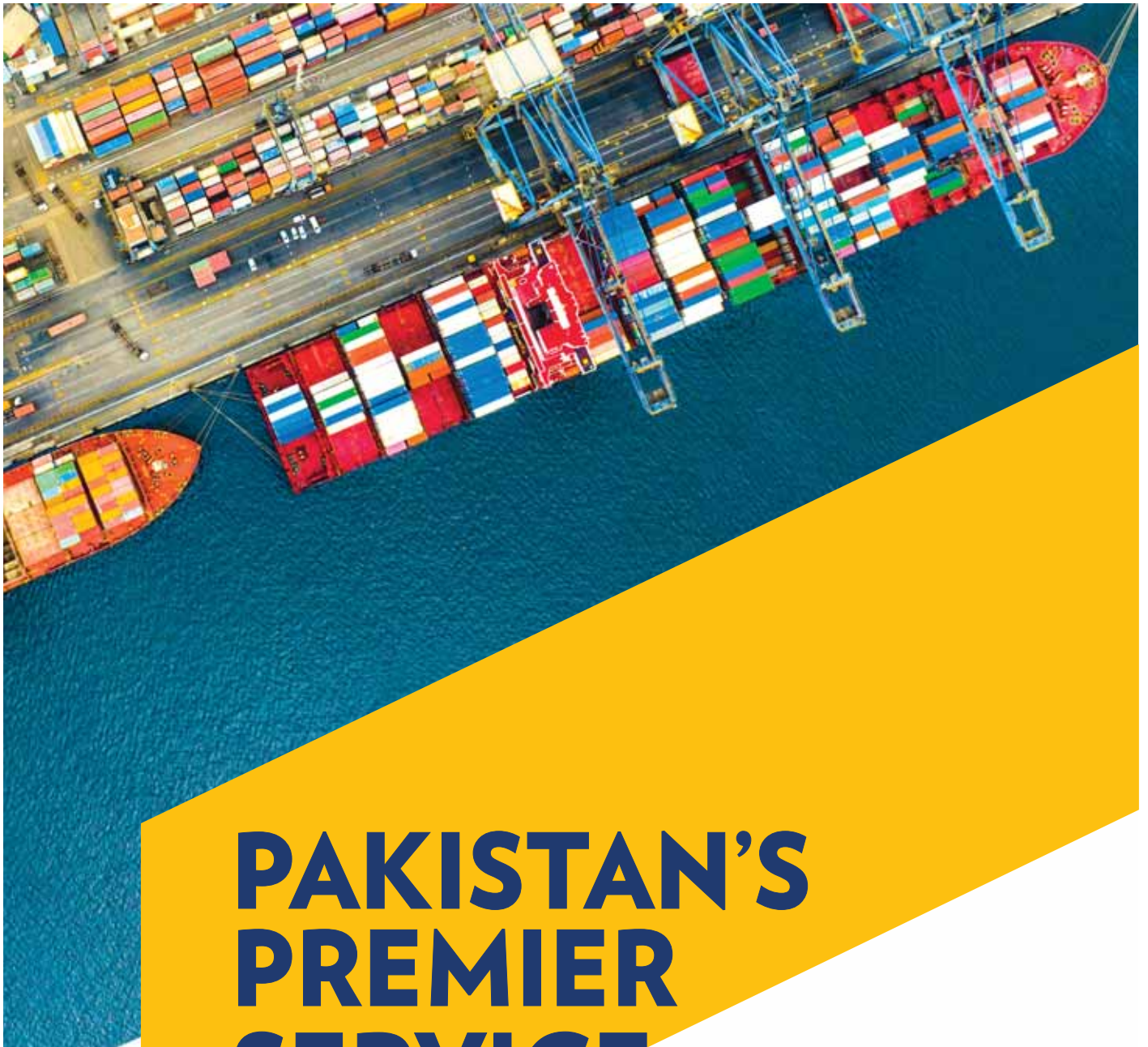
Presented By: MANAGING COMMITTEE 2025-2026



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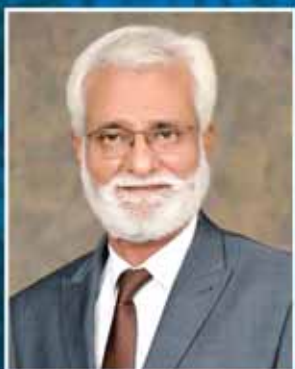




Karachi Customs Agents Association

Managing Committee 2025-2026

OFFICE BEARERS



Yahya Muhammad
President



Shaikh Waqas Anjum
General Secretary



Tariq Rasheed Khan
Senior
Vice President



Abdul Majeed Noorani
Vice President



Imran Aurangzeb
Vice President



Mansoor Bhagwanee
Vice President



Rana Zahid Farooq
Vice President



Syed Mazhar Ali Shah
Vice President



Zahid Sharif
Vice President



Danish Riaz
Joint Secretary



Noor Ali Kanani
Information Secretary



Amir Mansha
Finance Secretary



Karachi Customs Agents Association

Managing Committee 2025-2026

MEMBERS MANAGING COMMITTEE



Aqeel Ahmed



Fahad Ullah Khan



Faizan Ahmed
Qureshi



Faraz Ahmed Tanoli



Hafiz Ghazanfar
Hussain



Hashim Razzaq



Iftikhar Ahmed Rana



Malik Bashir Uz
Zaman Khan



Muhammad Aamir
Fazlani



Muhammad Atif
Hanif



Muhammad Hammad
Haider



Muhammad Imran



Muhammad Kashif
Ishaq



Muhammad
Nadeemullah



Muhammad Toheed
Malik



Shiraz Shaukat



Syed Athar Ali
Naqvi



Zahid Ullah



Karachi Customs Agents Association

Advisory Council 2025-2026



Syed Asim Hafeez
Chairman



Ch. Muhammad Afzal
Vice Chairman

Members Advisory Council



M. Javed Vohra



Muhammad Siddiq



M. Amin Essani



Wasiq Hussain Khan



Maqbool Ahmed Malik



Syed Shams Ahmed
Burney



M. Qamar ul Islam



M. Sajid Mughal



Rashid Khursheed



Abul Hasan Choksi



M. Arshad Khas



M. Asghar Abbasi



Rana Qamar ul Haq



Saadat Mehboob



Shafiq ur Rehman

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18th Annual General Meeting of KCAA held on 29th September 2025



Mr. Mansoor Ali (Former General Secretary) welcoming the participants in the 18th Annual General Meeting on 29th Sept 2025 at Majestic Marquee Karachi.



Mr. Muhammad Aamir (Former President) and Mr. Mansoor Ali (Former General Secretary) while addressing the participants at the occasion of 18th AGM.



Mr. Asif Sakhi of M/s. Sakhi International presenting his view point at the occasion of 18th AGM.



Mr. Khurram Ijaz (Former President KCAA) presenting his view point at the occasion of 18th AGM.



Mr. Maqbool Ahmed Malik (Former Chairman APCA) presenting his view point at the occasion of 18th AGM.



Mr. Arshad Khurshid (Chairman APCA) presenting his view point at the occasion of 18th AGM.



18th Annual General Meeting of KCAA held on 29th September 2025



Mr. Nadeem Kamil (Former President KCAA) presenting his view point at the occasion of 18th AGM.



Mr. Sajjad Khan on behalf of M/s. Peerzada Services International, presenting his view point at the occasion of 18th AGM.



Mr. Nasim Yousuf (former General Secretary) presenting his view point at the occasion of 18th AGM.



Mr. Tariq Siddiqui (former General Secretary) presenting his view point at the occasion of 18th AGM.



Mr. Younus Soomro (Former President KCAA) presenting his view point at the occasion of 18th AGM.



Mr. Muhammad Asif Mehmood (Former Chief Election Commissioner KCAA) presenting his view point at the occasion of 18th AGM.



18th Annual General Meeting of KCAA held on 29th September 2025



Mr. Altaf Hussain of M/s. The Helper presenting his view point at the occasion of 18th AGM.



Mr. Junaid Mehmood (Former Joint Secretary) presenting his view point at the occasion of 18th AGM.



Mr. Amir But of M/s. Kashir Agencies presenting his view point at the occasion of 18th AGM.



Mr. Kaisaf Khan Marwat (Former Vice President KCAA) presenting his view point at the occasion of 18th AGM.



A view of the participants on the occasion of 18th Annual General Meeting on 29th Sept 2025.



Mr. Asif Sakhi Vice President FPCCI presenting Excellent Award to the Outgoing President Mr. Muhammad Aamir on the occasion of 18th AGM.



18th Annual General Meeting of KCAA held on 29th September 2025



Mr. Asif Sakhi Vice President FPCCI presenting Excellent Award to the Outgoing General Secretary Mr. Mansoor Ali on the occasion of 18th AGM.



Mr. Asif Sakhi Vice President FPCCI presenting Appreciation Award to the Chief Election Commissioner 2025-2026 on the occasion of 18th AGM.



Mr. Asif Sakhi Vice President FPCCI presenting Appreciated Award to the Member Election Commission 2025-2026 Mr. Ashhad Jamal on the occasion of 18th AGM.



Mr. Asif Sakhi Vice President FPCCI presenting Appreciation Award to the former General Secretary Mr. Tariq Siddiqui who received this award on behalf of Mr. Ashraf Aftab Member Election Commission 2025-2026 on the occasion of 18th AGM.



Mr. Shahnawaz A. Sattar (Former President) presenting a garland of flowers to the newly induced President Mr. Yahya Muhammad for the tenure 2025-26 on the occasion of 18th AGM.



Mr. Asif Sakhi Vice President FPCCI presenting a garland of flowers to the newly induced General Secretary Sheikh Waqas Anjum for the tenure 2025-2026 on the occasion of 18th AGM.



18th Annual General Meeting of KCAA held on 29th September 2025



Mr. Sheikh Waqas Anjum newly inducted General Secretary presenting rest of the agenda of the meeting on the occasion of 18th AGM.



Mr. Yahya Muhammad newly inducted President while addressing the participants on the occasion of 18th AGM.



A view of the participants on the occasion of 18th Annual General Meeting on 29th Sept 2025.



Group Photograph of newly inducted Office Bearers and Members Managing Committee on the occasion of 18th AGM held on 29th Sept 2025.



Group Photograph of newly inducted Office Bearers on the occasion of 18th AGM.



Mr. Sheikh Waqas Anjum (General Secretary) alongwith Mr. Asif Sakhi (VP-FPCCI) and Former President Mr. Khurram Ijaz and Mr. Muhammad Aamir on the occasion of 18th AGM.



Managing Committee's Activities



Mr. Yahya Muhammad (President) Mr. Tariq Rasheed Khan (SVP) & Mr. Sheikh Waqas Anjum (General Secretary) presenting Bouquet to Madam Mona Mehfooz Collector Appraisement (West) on the occasion of formal meeting.



Mr. Sheikh Waqas Anjum General Secretary presenting Bouquet to Mr. Wajid Ali Chief Collector of Customs South (Appraisement) on the occasion of introductory meeting. Mr. Yahya Muhammad President and other Office Bearers attended the meeting at Custom House Karachi.



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum General Secretary presenting bouquet to Mr. Mohammad Mohsin Rafiq as DG Valuation on the occasion of introductory meeting.



Mr. Yahya Muhammad President presenting bouquet to Mr. Moinuddin Ahmed Wani Collector of Customs (Enforcement) on the occasion of introductory meeting. Mr. Sheikh Waqas Anjum General Secretary alongwith Office Bearers & Members MC attended the meeting.



Mr. Yahya Muhammad President & Sheikh Waqas Anjum General Secretary alongwith Office Bearers & Members MC attended an introductory meeting with Mr. Nayyar Shafique Collector of Customs Appraisement (East) Custom House, Karachi.



General Secretary Sheikh Waqas Anjum alongwith KCAA delegation visited at KGTL Terminal on Sunday to oversee the ongoing backlog situation.

KARACHI CUSTOMS AGENTS ASSOCIATION

(Serving Customs Agents Community since 1965)



**Minutes of 18th Annual General Meeting
held on
29th September 2025**

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Minutes of the 18th Annual General Meeting Karachi Customs Agents Association

Date: 29th September 2025

Time: 11:30 AM

Venue: Majestic Banquet “B”, Shahrah-e-Faisal, Karachi

In accordance with AGM Notice No. KCAA-445/2024-2025 dated 5th September 2024, the 18th Annual General Meeting of the Karachi Customs Agents Association was convened on 29th September 2025 at 11:30 AM at Majestic Banquet “B”, Shahrah-e-Faisal, Karachi. A total of 176 members attended the meeting.

The proceedings commenced with the recitation of the Holy Quran by Mr. Anwar ul Haq Abbasi, Member of the Managing Committee.

The participants thereafter offered *Fateha* on the sad demise of our esteemed senior member (Late) Saif Ullah Khan, Former President KCAA, Mr. Pervaiz Umar of M/s. Pervaiz Umer Enterprises, and other respected members who passed away during the tenure. The house prayed that Almighty Allah grant them eternal peace and the highest place in Jannah – Ameen.

The General Secretary, Mr. Mansoor Ali, formally welcomed the participants and appreciated the recently concluded election proceedings held at the KCAA Head Office. In the said elections, two panels Customs Agents Alliance and Businessmen Panel contested. Out of the total seats, 28 seats were secured by Customs Agents Alliance, while 2 seats were won by Businessmen Panel.

On this occasion, Mr. Mansoor Ali extended his heartfelt felicitations and congratulations to all the successful candidates and acknowledged the invaluable support of senior members who contributed towards the successful outcome of the elections.

The General Secretary also conveyed sincere appreciation to the Chief Election Commissioner Mr. Wasiq Hussain Khan, and Members of the Election Commission Mr. Ashhad Jamal and Mr. Ashraf Aftab, for conducting the elections in a transparent and peaceful manner. Special acknowledgment was also extended to the President of KCAA for his commendable efforts in ensuring the smooth and orderly conduct of the electoral process.

Item No. (1) of the agenda was taken up:

The Minutes of the 17th Annual General Meeting held on 30th September 2024 were presented before the house for consideration and approval.

In this regard, Mr. Nasim Yousuf of M/s. Swift Services expressed his reservation concerning a specific sentence recorded in the said minutes. He pointed out that, at Para 2 of Item No. (6) under the head “Any Other Matter,” the words “*as well as former President, former General Secretaries, and past committee members*” had been incorrectly recorded. He clarified that he had not used the words “*past committee members*” and requested that the same be deleted from the minutes. After due deliberation, the house unanimously agreed to his request, and it was resolved that the aforementioned words shall be treated as deleted from the Minutes of the 17th Annual General Meeting.

Furthermore, Mr. Nasim Yousuf drew attention to the sentence concerning the selection of KCAA representatives to deliver lectures during the Six Days Mandatory Course, wherein it was recorded that senior members of KCAA were to be nominated. He observed that the clarification attributed to Mr. Muhammad Aamir in the minutes did not accurately reflect his suggestion, as his proposal was specifically to nominate senior members of KCAA. After discussion, it was agreed that the said portion of the minutes would be suitably amended to correctly reflect the proceedings.



Thereafter, the Minutes of the 17th Annual General Meeting, as amended, were proposed for approval by Mr. Asif Sakhi of M/s. Sakhi International and seconded by Mr. Javed Jangda of M/s. Germin Shipping & Trading. The minutes were duly approved by the house.

Item No. (2) of the Agenda: Adoption of Annual Working Report (2024–2025)

The Annual Working Report for the year 2024–2025, submitted by the General Secretary, Mr. Mansoor Ali, was presented before the house for adoption.

In this connection, Mr. Nasim Yousuf drew attention to the matter of renewal fee for Customs Agents Licences. He stated that prior to the amendment in the Licensing Rules, the renewal fee was Rs. 1,000/- per annum. However, in the draft amendments circulated vide SRO No. 1618(I)/2024 for stakeholders' input, it was proposed that the licence renewal fee be enhanced to Rs. 20,000/- per annum.

He suggested that the report should explicitly mention that although a fee of Rs. 20,000/- per annum was proposed, due to the concerted efforts of the Association, the Federal Board of Revenue (FBR) authorities finalized and fixed the renewal fee at Rs. 10,000/- per annum, thereby reducing the proposed amount by 50%.

Responding to the observation, Mr. Muhammad Aamir (President) clarified that the report already reflected that the proposed amendments were under consideration at the time the present Managing Committee assumed office, and that through the Association's persistent efforts, the proposed fee of Rs. 20,000/- was reduced to Rs. 10,000/- per annum before final implementation. The house noted the clarification and agreed that the fee enhancement was initially proposed and subsequently reduced through the Association's representation.

It was further pointed out that under the amended rules, three attempts were granted to provisional licence holders to qualify the prescribed Qualification Test, which was acknowledged as a positive development.

Moreover, Mr. Nasim Yousuf drew attention to another amendment relating to the Six Days Mandatory Course, which was reduced to a two-day course. He expressed the view that, in his opinion, this should not be considered an achievement, as many customs agents believe that comprehensive training courses remain essential. He further expressed hope that the Association would, in the future, organize regular training sessions for the customs agents' community to enhance professional capacity.

In response, Mr. Hasan Sheikh Vohra observed that a two-day training course was more practical and convenient compared to a six-day requirement. After deliberation, the majority of the house agreed with this viewpoint.

Furthermore, Mr. Tariq Siddiqui of M/s. X-Perts Enterprise raised a query regarding provisional licences, particularly with reference to the provision stating that provisional licences would be renewed for a period of five years.

In response, Mr. Mansoor Ali (General Secretary) clarified that the discussion did not pertain to the renewal period of provisional licences. Rather, the intent was to highlight that three opportunities would be provided to provisional licence holders to appear and successfully complete the required qualification written test. He further explained that the five-year renewal period applies to regular licences.

Additionally, Mr. Muhammad Aamir elaborated that, in accordance with past practice, licences of members who had no record of contravention and whose licences were otherwise clear and valid were renewed for a period of five years. However, following the enactment of amendments in the licensing rules, it was clarified that all regular licences, except provisional licences, shall henceforth be renewed for a period of five years, subject to compliance with the prescribed requirements.

Moreover, Mr. Tariq Siddiqui drew the house's attention to the newly introduced point-scoring system incorporated in the recent amendments.



Minutes of the 18th Annual General Meeting Karachi Customs Agents Association

📅 **Date:** 29th September 2025

🕒 **Time:** 11:30 AM

📍 **Venue:** Majestic Banquet “B”, Shahrah-e-Faisal, Karachi

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Therefore, in order to safeguard the interests of the Association and its members, the petition was filed in the names of the office bearers, so that any adverse legal or procedural complications could be avoided, particularly in circumstances where some members might later withdraw or express dissent.

He further explained that after the completion of the election process, the newly elected office bearers would oversee all related affairs. However, any member wishing to become part of the petition proceedings was welcome to do so. It was also mentioned that the names of the incoming office bearers, such as Mr. Yahya Muhammad (President) and Mr. Sheikh Waqas Anjum (General Secretary), could also be included if desired.

Mr. Muhammad Aamir additionally pointed out that a similar practice had been adopted earlier during 2016–2017, when a petition was filed in the name of the General Secretary rather than in the name of KCAA.

Regarding the petition, Mr. Muhammad Aamir informed the participants that the petition was initially filed in the Honorable High Court of Sindh. Subsequently, the same petition was also filed before the competent court at Islamabad with the objective of expediting the legal proceedings.

As advised by Dr. Shahab Imam (legal counsel), if no response or substantive progress was achieved through continuous hearings before the Sindh High Court, and the proceedings did not yield any fruitful outcome, the matter was then pursued before the Islamabad High Court.

He further stated that detailed information regarding the case would be uploaded and shared on the Association's official website for the awareness and convenience of members.

Moreover, Mr. Altaf Hussain Hali of M/s. The Helpers raised an issue regarding the advance loan of Rs. 2 million extended to the All Pakistan Customs Agents Association (APCAA).

In response, Mr. Mansoor Ali (General Secretary) explained that the said advance loan was granted by the previous Managing Committee (2023–2024) under certain agreed conditions, during which Mr. Mehmood ul Hasan Awan served as the General Secretary of the Association.

He further informed the house that out of the total advance amount, Rs. 500,000/- had already been refunded by APCAA, and a cheque for the remaining amount had been issued. It was expected that the outstanding balance would be released within one to two months.

He also stated that the membership base of APCAA was comparatively limited; therefore, the recovery of the remaining amount was anticipated to be completed as soon as possible.

Regarding the renovation of the offices located at Ground Floor, Burhani Terrace, the matter was raised by Mr. Amir Butt. He stated that approximately Rs. 9.5 million had been spent on the renovation of the office premises, and that the same office had been leased to APCAA at an annual rent of Rs. 1.1 million. Out of this rental amount, approximately Rs. 300,000/- was paid to the landlord, while the remaining amount was retained by KCAA. He questioned the commercial rationale of the arrangement.

In response, the General Secretary clarified that the arrangement was not intended as a business venture but was undertaken solely for the facilitation and welfare of the customs agents community. In further discussion, Mr. Amir Butt queried that if the office was intended for community betterment, then why it was not provided free of cost.

After prolonged deliberations, the Audited Statement of Accounts for the year ended 30th June 2025 was proposed for approval by Mr. Mansoor Bhagwani and seconded by Mr. Nadeem Kamil. The audited statement was subsequently approved by the house.



Managing Committee's Activities



General Secretary Sheikh Waqas Anjum alongwith KCAA delegation visited KICT Terminal on Sunday to oversee the ongoing backlog situation.



KCAA's delegation visited KICT Terminal on Sunday and held a meeting with Customs Officials regarding backlog of containers.



General Secretary Sheikh Waqas Anjum alongwith KCAA delegation visited Hutchison Ports (SAPT) Terminal on Sunday to oversee the ongoing backlog situation.



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum General Secretary headed a meeting with the delegation of Local Goods Transports Association at KCAA Head office.



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum General Secretary alongwith Mr. Mazhar Ali Shah Vice President and Mr. Noor Ali Kanani Information Secretary on the occasion of meeting with the delegation of Local Goods Transports Association at KCAA Head office.



Mr. Yahya Muhammad President receiving bouquet from the President of Local Goods Transport Association on the occasion of meeting at KCAA Head Office.



Managing Committee's Activities



Group Photograph of KCAA Office Bearers and Members MC alongwith the delegation of Local Goods Transport Association at KCAA Head Office.



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum General Secretary alongwith CEO-SAPT Mr. Kim on the occasion of introductory luncheon meeting at Hotel Avari Towers.



Mr. Yahya Muhammad President discussing with CEO SAPT on the occasion of introductory meeting.



Mr. Sheikh Waqas Anjum General Secretary presenting the agenda point for discussion Mr. Danish Riaz Joint Secretary also present in the meeting.



Mr. Zahid Sharif and Mr. Mansoor Bhagwanee Vice President and Head of Committee SAPT alongwith the SAPT Officials on the occasion of introductory meeting.



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum General Secretary presenting Bouquet to Mr. Kim CEO SAPT on the occasion of introductory meeting.



Managing Committee's Activities



Group Photograph of KCAA Delegation and SAPT Management on the occasion of introductory meeting.



A view of the meeting of introductory meeting with the management of SAPT.



Delegation of KCAA comprising President Mr. Yahya Muhammad General Secretary Sheikh Waqas Anjum, SVP Mr. Tariq Rasheed Khan and VP & HOC-Port Qasim Rana Zahid Farooq and other visited at DP World QICT Terminal.



Sheikh Waqas Anjum General Secretary alongwith Office Bearers watching the operational site of QICT on the occasion of introductory meeting.



KCAA delegation visited at DP World for an introductory luncheon meeting.



KCAA delegation presenting bouquet to the CEO QICT Mr. Junaid Zamir on the occasion of introductory meeting.



Managing Committee's Activities



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum General Secretary conducting Emergent Meeting of Managing Committee held on 30th Sept 2025 at KCAA Head Office.



The Office Bearers of attended Emergent Meeting at KCAA Head Office.



The Office Bearers Vice Presidents attended Emergent Meeting held at KCAA Head Office.



The Office Bearers Vice Presidents attended Emergent Meeting held at KCAA Head Office.



Newly inducted Members Managing Committee attended Emergent meeting held at KCAA Head Office.



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum General Secretary alongwith Mr. Arshad Khurshid Chairman APCA & former President KCAA delivering the lecture on the occasion of Two Days Mandatory Course at Customs Academy of Pakistan.



At this stage, an atmosphere of uncertainty prevailed among some participants, which led to a degree of dissatisfaction and bitterness during the meeting proceedings.

Item No. 4 of the Agenda: Declaration of Election Results (2025–2026)

Before the declaration of election results, the outgoing General Secretary, Mansoor Ali, informed the participants that, in accordance with the tradition of Karachi Customs Agents Association and to acknowledge and appreciate the services rendered by the Office Bearers and Members of the Managing Committee for the year 2024–2025, appreciation crests and performance recognition awards were distributed to the outgoing Managing Committee members by senior members of the house.

Furthermore, in recognition of the outstanding services rendered by the Election Commission for the term 2025–2026, appreciation awards were presented to the following members, consistent with past practice:

1. Wasiq Hussain Khan – Chief Election Commissioner
2. Ashhad Jamal – Member Election Commission
3. Ashraf Aftab – Member Election Commission

During his address, the outgoing General Secretary, Mansoor Ali, expressed his gratitude to Almighty Allah for granting him the opportunity to serve the customs agents community through this esteemed platform. He also extended heartfelt appreciation to the outgoing President, Muhammad Aamir, acknowledging his valuable contributions and leadership during his tenure.

Now Mr. Mansoor Ali formally declared the election results for the newly elected Managing Committee for the year 2025-2026. The new Managing Committee was officially inducted and took charge of the Association:

S.#	Name of Candidates	Designation	Votes
1	Yahya Muhammad	President	513
2	Tariq Rasheed Khan	Senior Vice President	512
3	Abdul Majeed Noorani	Vice President	506
4	Imran Aurangzeb Khan	Vice President	517
5	Muhammad Mansoor Bhagwanee	Vice President	516
6	Rana Zahid Farooq	Vice President	517
7	Syed Mazhar Ali Shah	Vice President	512
8	Zahid Sharif	Vice President	519
9	Sheikh Waqas Anjum	General Secretary	518
10	Danish Riaz	Joint Secretary	528
11	Noor Ali	Information Secretary	515
12	Amir Mansha	Finance Secretary	508
13	Aqeel Ahmed	Member Managing Committee	510
14	Fahad Ullah Khan	Member Managing Committee	517
15	Faizan Ahmed Qureshi	Member Managing Committee	520
16	Faraz Ahmed Tanoli	Member Managing Committee	518

17	Iftikhar Ahmed	Member Managing Committee	521
18	Hafiz Ghazanfar Hussain	Member Managing Committee	520
19	Hashim Razzaq	Member Managing Committee	520
20	Malik Bashir uz Zaman Khan	Member Managing Committee	521
21	Muhammad Aamir Fazlani	Member Managing Committee	521
22	Muhammad Atif Hanif	Member Managing Committee	520
23	Muhammad Hammad Haider	Member Managing Committee	522
24	Muhammad Imran	Member Managing Committee	521
25	Muhammad Kashif Ishaq	Member Managing Committee	522
26	Muhammad Nadeemullah	Member Managing Committee	523
27	Muhammad Toheed Malik	Member Managing Committee	524
28	Shiraz Shaukat	Member Managing Committee	535
29	Syed Athar Ali Naqvi	Member Managing Committee	519
30	Zahid Ullah	Member Managing Committee	516

Address by Newly Inducted General Secretary

Upon assuming charge, Sheikh Waqas Anjum, the newly elected General Secretary, introduced himself to the participants and expressed gratitude to Almighty Allah for the opportunity entrusted to him and his team. He extended heartfelt appreciation to senior members including Mr. Asif Sakhi, Mr. Khurram Ijaz, and Mr. Muhammad Aamir for placing their trust and confidence in the newly elected Managing Committee for the term 2025–2026.

He assured the members that the Committee would work collectively for the welfare and betterment of the customs agents community throughout the tenure and invited constructive feedback from members for the effective management of the Association’s affairs.

Item No. (5): Appointment of Auditor for the Year 2025–2026

The agenda item regarding the appointment of an auditor for the year 2025–2026 was presented by the General Secretary, Sheikh Waqas Anjum. It was proposed that the existing auditor, M/s. Kodvavi & Co. (Chartered Accountants), be retained for audit services for the forthcoming year as well. The proposal was discussed and agreed upon by the participants.

Accordingly, the appointment of M/s. Kodvavi & Co. as the auditor for the year 2025–2026 was formally proposed for approval by Tariq Siddiqui of M/s. X-Perts Enterprises, and seconded by Muhammad Younus Soomro of M/s. Fine Services. The house unanimously approved the appointment of M/s. Kodvavi & Co. (Chartered Accountants) as the auditor for the year 2025–2026.

Item No. (6): Any Other Matter

Under the head of “Any Other Matter,” the following business was transacted:

1. Tariq Siddiqui of M/s. X-Perts Enterprise, being a senior member of the Association, expressed his reservation regarding the incidents that occurred during the meeting proceedings. He stated that, in his experience, such circumstances had not previously occurred, and he expressed his disappointment over the matter.

He further requested that the Annual Working Report be circulated to members at least two days prior to the General Body Meeting to allow adequate time for review and study. He

mentioned that he had been requesting timely provision of the Annual Working Report for the last three years, emphasizing that it is the responsibility of the General Secretary to circulate the report well in advance to facilitate members' participation and informed discussion.

2. Muhammad Younus Soomro of M/s. Fine Services also expressed his concern over the atmosphere of bitterness that emerged during the meeting proceedings. He offered apologies on behalf of the members present in the meeting and requested that such incidents be avoided in future meetings in the larger interest of the Association.

He further requested all members to delete any videos of the incident and avoid circulation of such footage to any known or unknown persons, in order to preserve the dignity, harmony, and respect of the Karachi Customs Agents Association

3. Nadeem Kamil of M/s. Horizon International strongly condemned the bitterness that emerged during the meeting proceedings. He further stated that during the election process, certain observations created an impression as if the members of the Association were subordinate to external authority, which was not appropriate considering the Association's own established system, dignity, and autonomy. He expressed discomfort over the manner in which election-related transactions were conducted.

He emphasized that the officials of the Registrar Office should act only as observers during the election proceedings and should avoid issuing instructions or interfering in the electoral process.

He suggested that, in future elections, all matters should be resolved through mutual consensus between the concerned parties, rather than involving any third party.

Regarding the Election Commission, he noted that members from both panels were already nominated to serve on the commission; therefore, such incidents should be avoided in future meetings and electoral activities of the Association.

4. Altaf Hussain Hali of M/s. The Helpers congratulated the newly inducted Managing Committee and expressed hope that such bitterness would not occur in future proceedings. He stated that the Managing Committee carries the mandate of the members, and it is expected that the Committee will work sincerely for the welfare and betterment of the customs agents community.
5. On behalf of the house, the General Secretary, Mr. Sheikh Waqas Anjum, also condemned the resentment and unpleasant atmosphere that had emerged among some members during the meeting proceedings, expressing the hope that such incidents would not be repeated in future.
6. Mr. Junaid Mahmood of M/s. Sultan Enterprise continued the point raised by Nadeem Kamil, stating that the Registrar acts as a regulatory authority for the Association. However, he suggested that if a transparent and mutually acceptable procedure is adopted for the appointment of the Election Commission, without one-sided decisions, then in his opinion there may be no necessity to involve the Registrar's office in the process.
7. In response, Muhammad Asif Mehmood of M/s. Al-Barkaat Corporation (former Chief Election Commissioner) clarified that the appointment of the Chief Election Commissioner is already defined in the Articles and Memorandum of the Association. As per the bylaws, the Managing Committee is authorized to appoint the Chief Election Commissioner, who subsequently, in consultation with the President and the General Secretary, appoints members of the Election Committee to assist in the conduct of election proceedings. He further expressed his reservation regarding the use of a sarcastic tone by some members during the meeting,



stating that such remarks were highly objectionable and not appropriate for the dignity of the forum.

8. Asif Sakhi of M/s. Sakhi International responded to the remarks made by Junaid Mahmood. He stated that the appointment of the Election Commission is conducted strictly in accordance with the Bylaws of the Karachi Customs Agents Association, and even the President, Yahya Muhammad, was elected through the prescribed electoral process.

He emphasized that, as per the governing rules and procedures, the Election Commission is appointed by the Managing Committee, and therefore there is no requirement to adopt any alternative mechanism beyond the provisions defined in the bylaws.

Regarding the involvement of the Registrar's Office as pointed out by Nadeem Kamil, he expressed concern that during the election proceedings the President, General Secretary, and Election Commission were perceived as functioning under the authority of the Registrar's officials. He clarified that the Registrar's role should be limited to observing the election proceedings only and should not extend to issuing directions or announcing election results.

He further stated that the announcement of election results by the Registrar's Office was considered inappropriate, as, according to the Association's practice, the results should be provisionally announced by the Chief Election Commissioner, followed by final confirmation after a specified period of time, as prescribed under the bylaws.

He remarked that, in such circumstances, members could have lodged complaints or appeals regarding the result announcement procedure; however, for the sake of harmony and the betterment of the customs agents community, the house accepted the results.

Additionally, Mr. Asif Sakhi mentioned an incident where, upon leaving on Election Day, a Registrar official allegedly made a statement implying deviation from the bylaws by saying that the decision was taken contrary to the bylaws and that members could proceed as they wished. He stated that if such ambiguity was intentionally created, legal recourse could have been pursued; however, in the interest of the community and organizational harmony, no such action was initiated.

8. Arshad Khurshid, former President of Karachi Customs Agents Association and Chairman of All Pakistan Customs Agents Association, expressed his reservation regarding the election proceedings. He stated that three votes from the Dry Port constituency were reportedly not allowed to be cast, which he considered a serious concern. He further alleged that Yahya Muhammad and the Election Commission had not permitted those members to exercise their voting rights.
9. Sajjad Khan of M/s. Peerzada Services International endorsed the views expressed by Asif Sakhi and other members. He welcomed Yahya Muhammad as the President of the Association and requested that any ambiguities or differences among members be avoided. He emphasized the importance of working collectively for the progress and betterment of the community.
10. Nasim Yousuf stated that after the completion of the election proceedings, all disputes should be considered settled. He emphasized that all elected office bearers and members of Karachi Customs Agents Association are deserving of respect, honor, and proper protocol.

He further mentioned that during the previous tenure, in his personal capacity, he had always attempted to facilitate the Managing Committee by providing constructive feedback whenever required. He expressed his assurance that during the current year, senior members belonging to both panels should work beyond panel affiliations, as the panels were considered concluded after the election. He suggested that efforts should be focused on resolving issues through active



Managing Committee's Activities



Mr. Arshad Khurshid Chairman APCAA presenting presentation on Two Days course Mr. Wahaj Sagheer, Additional Director, CAP and Mr. Sheikh Waqas Anjum General Secretary KCAA present on the occasion.



Former General Secretary Mr. Nasim Yousuf delivering the lecture on the occasion of Two Days Mandatory Course Batch No.5.



Former General Secretary Mr. Zahid Bashir Chaudhry delivering the lecture on the occasion of Two Days Mandatory Course Batch No.5.



Mr. Junaid Mahmood Former Joint Secretary delivering the lecture on the occasion of Two Days Mandatory Course Batch No.5.



Mr. Yahya Muhammad President alongwith Former General Secretary Mr. Zahid Bashir Choudhry and Mr. former Joint Secretary Mr. Junaid Mahmood on the occasion of Two Days Mandatory course Batch No.5.



A view of the participants to attend Two Days Mandatory course at Customs Academy of Pakistan.



Managing Committee's Activities



A view of the participants to attend Two Days Mandatory course at Customs Academy of Pakistan.



Sheikh Waqas Anjum General Secretary and Mr. Tariq Rasheed Khan Senior Vice President attended Two Days Mandatory Course at Customs Academy of Pakistan.



Mr. Tariq Rasheed Khan SVP along with the senior members attended Two Days Mandatory Course at CAP



Mr. Yahya Muhammad President attended Two Days Mandatory Course at CAP.



Mr. Noor Ali Kanani Information Secretary attended Two Days Mandatory Course at CAP.



Additional Director Mr. Wahaj Sagheer CAP presenting Certificate of Participation in the Mandatory Course to Mr. Tariq Rasheed Khan SVP. On the occasion Mr. Sh. Waqas Anjum GS and Chairman APCA Mr. Arshad Khurshid also present.



Managing Committee's Activities Attended by the Delegation of KCAA Celebration of International Customs Day by Pakistan Customs on 26th January 2026





Managing Committee's Activities Regular Meeting of the Managing Committee KCAA





listening and mutual understanding, emphasizing that attention should be given to “what is being said” rather than “who is saying it,” in order to avoid unnecessary ambiguity and maintain harmony within the Association.

11. Mr. Kaisaf Khan Marwat of M/s. Quick & Fast congratulated the newly inducted Managing Committee while also expressing objection over the incident that occurred during the meeting proceedings. He emphasized that all disputes should be resolved in the interest of maintaining harmony within the Association.
12. Mr. Maqbool Ahmed Malik extended felicitations to the newly elected Managing Committee and expressed hope that the new team would work diligently for the facilitation and welfare of the customs agents community. He prayed that Almighty Allah may protect all office bearers and members.
13. Baber Javed congratulated the newly elected President Yahya Muhammad, the General Secretary Sheikh Waqas Anjum, and the entire Managing Committee team. He suggested that elections should be conducted regularly every year, as during the election process candidates tend to engage with members, but such interaction tends to diminish after the elections are concluded. He expressed hope that the newly elected Managing Committee would continue to maintain positive engagement with members and facilitate resolution of their issues at Custom House Karachi and other relevant platforms.

He further stated that since the election process was now completed, the future course of action of the Managing Committee should be communicated to members for the protection and advancement of the customs agents community.

14. Mr. Khurram Ijaz of M/s. Ijaz & Sons congratulated the newly inducted Managing Committee and also acknowledged the services rendered by the outgoing Committee. He stated that the outgoing Committee performed commendably despite facing several challenges and unfavorable circumstances during its tenure.

He expressed concern that the professional role of customs agents appeared to be gradually undermined in the prevailing environment, creating a perception that customs agents function merely as intermediaries. He emphasized that customs agents are licensed professional entities authorized by customs authorities to represent the customs agents community at all relevant forums.

He further highlighted the importance of the customs broker profession under the global framework of the World Customs Organization, stating that customs brokers play a significant role, with approximately 90% participation in global customs operations as per WCO reports. He asserted that customs agents possess extensive professional experience and serve as an important component of the national economy. He challenged concerned officials of the ministries and Federal Board of Revenue Pakistan to recognize the professional contribution of customs agents, emphasizing that they act as the backbone of trade facilitation and economic activity.

He also appreciated the performance of the outgoing Managing Committee, including members supporting the Association from various Dry Ports.

15. Newly inducted President Yahya Muhammad expressed his gratitude to all participants for attending the meeting. He also tendered his apology for the bitterness that had emerged during the proceedings, which was duly condemned by the house. He assured the participants that the newly elected team would make every possible effort for the welfare, facilitation, and professional advancement of the customs agents community associated with Karachi Customs Agents Association.



He also drew attention to the current operational landscape, noting the existence of multiple collectorates, terminals, and ports. He emphasized the need to strengthen unity among members and focus on trade facilitation and community support.

Regarding the professional role of customs agents, he categorically stated that the function of customs agents is legally protected and defined under the relevant customs laws, and that the professional role of customs agents cannot be eliminated. He expressed hope that senior members would continue to extend their guidance and support in the execution of Association affairs. He welcomed proposals and suggestions from members for the betterment of the Association and the customs agents' community.

Thereafter, the General Secretary concluded the meeting proceedings and invited the participants to join the lunch.



Managing Committee's Activities



Additional Director Mr. Wahaj Sagheer CAP presenting Certificate of Participation to Mr. Farooq Awan (Former SVP KCAA) on the occasion of Two Days Mandatory Course.



Mr. Yahya Muhammad President, Mr. Tariq Rasheed Khan SVP, Mr. Sheikh Waqas Anjum General Secretary and Mr. Rana Zahid Farooq VP conducted an introductory meeting with the ANF delegation visited at KCAA Head Office.



Mr. Ayub Khan Deputy Director / Officer Commanding PCU of Anti Narcotic Force alongwith his team visited at KCAA Head Office for a luncheon meeting.



A view of the meeting between KCAA & ANF delegation held at KCAA Head Office.



Mr. Tariq Rasheed Khan SVP and Former Presidents Mr. Amin Essani and Mr. Wasiq Hussain Khan attended a meeting with the delegation of ANF at Head Office.



Mr. Sheikh Waqas Anjum General Secretary & Mr. Tariq Rasheed Khan SVP presenting bouquet to Mr. Ayub Khan Dy. Director ANF on the occasion of meeting at KCAA Head Office.



Managing Committee's Activities



Mr. Yahya Muhammad President presenting KCAA memento (Crest) to Mr. Ayub Khan Dy. Director ANF on the occasion of meeting at KCAA Head Office.



Group Photograph of KCAA Representatives alongwith the Delegation of ANF at KCAA Head Office on the occasion of meeting.



Mr. Sheikh Waqas Anjum GS alongwith Mr. Rana Zahid Farooq VP visited at the office of ADC (Examination) Mr. Jahanzeb Abbasi to discuss the issue regarding backlog of containers at terminal.



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum General Secretary conducting 1st Regular Meeting at KCAA Head Office on the occasion Mr. Tariq Rasheed Khan SVP and Mr. Rana Zahid Farooq VP also present.



All Vice Presidents of KCAA attended 1st Regular Meeting held at KCAA Head Office.



A view of the participants of 1st Regular Meeting held at KCAA Head Office.



Managing Committee's Activities



A view of the participants of 1st Regular Meeting held at KCAA Head Office.



Mr. Navaid Qureshi CEO-KICT and Mr. Zafarullah Jan welcoming the delegation of KCAA in the introductory luncheon meeting at Hotel Avari Tower, Karachi.



Mr. Yahya Muhammad President Mr. Sheikh Waqas Anjum General Secretary presenting agenda points for discussion in the meeting.



KCAA delegation comprising of President Mr. Yahya Muhammad, General Secretary Sheikh Waqas Anjum and other attended a luncheon meeting hosted by the higher Management of KGTL.



CEO KGTL Mr. Khurram Aziz including KGTL Officials welcoming the delegation of KCAA in the luncheon meeting at KGTL Terminal.



A view of the luncheon meeting between KGTL & KCAA at Terminal.



Managing Committee's Activities



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum receiving KGTL memento from Mr. Khurram Aziz CEO KGTL on the occasion of luncheon meeting.



Mr. Sheikh Waqas Anjum General Secretary presenting bouquet to Mr. Khurram Aziz CEO KGTL on the occasion of luncheon meeting.



A view of the luncheon meeting between KCAA & KICT at Avari Tower Hotel Karachi.



Mr. Sheikh Waqas Anjum General Secretary Mr. Rana Zahid Farooq VP & HOC KICT and Mr. Danish Riaz JS & HOC KICT discussing the issue in the meeting hosted by KICT at Avari Tower Karachi.



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum presented bouquet to Mr. Navaid Qureshi CEO KICT on the occasion of luncheon meeting.



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum receiving KICT memento from Mr. Navaid Qureshi CEO KICT on the occasion of luncheon meeting.



Managing Committee's Activities



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum attended at KCAA Head Office Online Training Session on the Port Community System (PCS) module via Zoom hosted by PSW.



Members Managing Committee attended at KCAA Head Office online Training Session on the Port Community System (PCS) module via Zoom hosted by PSW



Participants to attend online Training Session on the Port Community System (PCS) module via Zoom hosted by PSW at KCAA Head Office.



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum General Secretary conducting 2nd Regular Meeting at KCAA's AFU Camp Office on the occasion of lunch hosted by AFU Committee.



Mr. Yahya Muhammad President and Mr. Tariq Rasheed Khan SVP present in the 2nd Regular Meeting arranged at AFU Camp Office.



A view of the participants of 2nd Regular Meeting arranged AFU Camp Office.



Managing Committee's Activities



A view of the participants of 2nd Regular Meeting arranged AFU Camp Office.



A view of the participants of 2nd Regular Meeting arranged AFU Camp Office.



Mr. Arshad Khurshid Chairman APCA (Former President KCAA) addressing the participants on the occasion of Open House Session hosted by APCA with Chief Collector of Customs South (Appraisal) at the Auditorium of CAP.



Mr. Wajid Ali Chief Collector South (Appraisal) alongwith Mr. Nayyar Shafiq Collector (East & SAPT) Madam Mona Mehfooz Collector (West) Madam Tayyaba Kiyani Collector (PMQB) attended Open House Session hosted by APCA.



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum General Secretary attended the Open House Session at CAP hosted by APCA.



A view of the participants attended Open House Session at CAP hosted by APCA.



Managing Committee's Activities



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum General Secretary attended an introductory meeting followed by lunch hosted by BOML at Movenpick Hotel, Karachi.



Mr. Tariq Rangoonwala CEO (BOML) welcoming the delegation of KCAA in the introductory meeting at Hotel Movenpick Karachi.



Mr. Sheikh Waqas Anjum General Secretary, Mr. Tariq Rasheed Khan SVP & Mr. Imran Aurangzeb VP attended an introductory meeting followed by lunch hosted by BOML at Movenpick Hotel, Karachi.



Mr. Zahid Sharif VP & HOC Off-Dock, Mr. Faraz Tanoli HOC Off-Dock alongwith Mr. Muhammad Aslam MD BOML attended an introductory meeting arranged by BOML at Movenpick Hotel, Karachi.



Vice Presidents Mr. Imran Aurangzeb, Mr. Rana Zahid Farooq, Mr. Majeed Noorani attended an introductory meeting hosted by BOML at Movenpick Hotel, Karachi.



Mr. Danish Riaz Joint Secretary, Mr. Noor Ali Kanani Information Secretary & Mr. Faizan Qureshi MMC attended an introductory meeting arranged by BOML at Movenpick Hotel, Karachi.



Managing Committee's Activities



Members Managing Committee & Convenor of Off-Dock Committee attended an introductory meeting followed by lunch hosted by BOML at Movenpick Hotel, Karachi.



Mr. Yahya Muhammad President and Mr. Sheikh Waqas Anjum General Secretary presenting Bouquet to Mr. Tariq Ragoonwala CEO BOML on the occasion of introductory luncheon meeting at Movenpick Hotel, Karachi.



Mr. Tariq Rasheed Khan SVP and Mr. Sheikh Waqas Anjum presenting Bouquet to Mr. Tariq Ragoonwala CEO BOML on the occasion of introductory luncheon meeting at Movenpick Hotel, Karachi.



Mr. Yahya Muhammad President receiving Gift Hamper from CEO BOML Mr. Tariq Ragoonwala on the occasion of introductory luncheon meeting at Movenpick Hotel, Karachi.



Mr. Sheikh Waqas Anjum General Secretary receiving Gift Hamper from CEO BOML Mr. Tariq Ragoonwala on the occasion of introductory luncheon meeting at Movenpick Hotel, Karachi.



Group Photograph of KCAA Delegation and BOML Management on the occasion of introductory luncheon meeting at Movenpick Hotel, Karachi.

KARACHI CUSTOMS AGENTS ASSOCIATION

(Serving Customs Agents Community since 1965)



**Annual Working Report
(2025-2026)**

Presented by:

Sheikh Waqas Anjum (General Secretary)



**Annual Working Report
Presented by
Sheikh Waqas Anjum
(General Secretary 2025-2026)**

AL-HAMDULILLAH, by the Grace of Almighty Allah (SWT), it has been a matter of immense honor and privilege for me to serve as the General Secretary of the Karachi Customs Agents Association during the term 2025–2026 and to present before the Honorable Members the Annual Report of the Association.

At the outset, I would like to extend my sincere gratitude to all our valued members for the trust and confidence they placed in us by electing us to serve the Association. Your continued support, encouragement and confidence throughout the year have been a constant source of strength for the Managing Committee. It has been both an honor and a responsibility to represent the interests of our members and to work for the betterment of the Customs Agents fraternity.

With the Grace of Almighty Allah, the Managing Committee has successfully completed its tenure. I firmly believe that the progress made during the year and the work undertaken on behalf of our members would not have been possible without the collective efforts of the entire Managing Committee. I therefore place on record my sincere appreciation for each and every member of the Committee for standing together, sharing responsibilities and extending their cooperation throughout the year. I am personally grateful to my colleagues for the confidence they placed in me and for the support they extended in the discharge of my responsibilities as General Secretary.

Serving an Association of the stature and history of KCAA carries a responsibility that goes far beyond the routine affairs of an organisation. The Customs Agents community plays an important role in facilitating international trade, connecting the business community with Customs authorities and contributing to the smooth movement and clearance of import and export consignments. In this capacity, KCAA has always endeavoured to represent the genuine concerns of its members while maintaining a constructive and professional relationship with the authorities and other stakeholders involved in the trade and clearance process.

During the year under review, the Managing Committee remained actively engaged with the issues faced by our members on a daily basis. Our focus remained on addressing operational difficulties, improving clearance procedures, raising genuine concerns with the relevant authorities and seeking practical solutions wherever possible. Whether an issue related to Pakistan Customs, FBR, Shipping Lines and Companies, Terminal Operators, Sindh Revenue Board, Anti-Narcotics Force or any other relevant authority, the Association gave due consideration to the concerns brought forward by its members and pursued them through the appropriate forums.



The year also brought a number of operational and procedural challenges for the Customs Agents community. With work expanding across multiple Collectorates in Karachi and the continued introduction of new procedures and modules in the Pakistan Single Window (PSW) and WeBOC systems, our members had to deal with new difficulties and technical issues on an almost daily basis. KCAA remained actively engaged throughout this process, maintaining regular liaison with FBR, Pakistan Customs, PSW management, port and terminal authorities, shipping lines and other stakeholders to raise these concerns and seek timely relief and practical facilitation for our members.

In particular, the Association maintained close interaction with the PSW and WeBOC authorities regarding system-related issues affecting the day-to-day functioning of Customs Agents. Matters relating to user management, document uploading, gate-in and gate-out procedures, system availability and other operational difficulties were consistently taken up with the concerned authorities. Our objective throughout was simple: wherever a digital process created an unnecessary difficulty for our members, we should raise it, explain its practical impact and work towards a workable solution.

Our representation was not limited to operational matters. The broader economic environment also presented significant challenges during the year, with changing import and export volumes, tariff-related concerns, valuation issues and pressures affecting the overall clearance and trade environment. KCAA continued to present the perspective of the Customs Agents community before the relevant authorities and policymakers, while also putting forward practical recommendations wherever we believed improvements could be made.

The Association also continued to play an active role in the formulation and submission of budgetary and trade-related proposals. As Customs Agents deal with importers, exporters, Customs procedures, tariff classifications and the practical application of customs duties on a daily basis, they are uniquely positioned to understand how changes in tariff and fiscal policies affect international trade at the ground level. Their practical experience provides valuable insight into where tariff structures create difficulties, where unnecessary barriers to trade may arise and where policy changes can facilitate legitimate commerce without compromising revenue objectives.

Keeping this in view, KCAA regularly placed forward its budget proposals and recommendations concerning customs duties, tariff structures, import-related policies and other matters affecting international trade. These proposals were not merely based on theory or policy considerations; they reflected the practical experience of professionals who deal directly with the clearance of goods and the implementation of customs laws and procedures. The Association has consistently endeavoured to present proposals that promote legitimate trade, improve competitiveness, simplify procedures, encourage economic activity and, at the same time, safeguard the revenue interests of the country.

The Association issued more than 700 official letters during the year, in addition to publishing two comprehensive circulars, including supplementary editions issued in connection with



International Customs Day. KCAA also issued numerous press releases throughout the year to highlight important developments, raise awareness on issues affecting the Customs Agents community.

I am particularly pleased that throughout the year KCAA continued to strengthen its institutional engagement with senior officials of Customs, FBR, Law Enforcement Agencies, port authorities and other relevant institutions. Regular meetings, correspondence and discussions provided the Association with opportunities not only to raise the concerns of our members but also to contribute our practical experience and professional input to matters affecting customs administration and trade facilitation. The fact that government departments and other stakeholders continued to engage with KCAA on important issues reflects the standing the Association has developed over the years as a credible and representative voice of the Customs Agents community.

I take great pride in the fact that KCAA today stands among the largest and most representative organisations in the service sector and has established itself as a respected and constructive voice on matters relating to Customs Agents and trade facilitation. Over the years, the Association has earned this recognition through consistent representation, professional engagement and its continued efforts for the promotion of legitimate trade and facilitation of the business community. Our recommendations and professional input have, on various occasions, been considered by the relevant authorities and have contributed to practical improvements in policies and procedures.

This recognition is particularly important because the role of Customs Agents in the national economy is sometimes not fully appreciated. Our members serve as an essential link between the business community and Customs authorities. They play a significant role in revenue collection, facilitate the timely processing and clearance of consignments and contribute to the smooth functioning of international trade. By facilitating imports and exports, Customs Agents also contribute to the movement and generation of valuable foreign exchange for the country. This contribution is a matter of pride for KCAA and strengthens our resolve to continue serving the profession with responsibility, professionalism and integrity.

I would also like to place on record my sincere appreciation for our senior members and former office bearers. Their experience, institutional knowledge and continued association with KCAA have always been a valuable source of guidance. The strength of an institution is built over many years, and we remain conscious that the work of the present Managing Committee is part of a much larger journey carried forward by those who served the Association before us.

As we come to the conclusion of this tenure, I am grateful to my fellow Office Bearers, members of the Managing Committee and, above all, the members of the Association for their trust and support. I also sincerely appreciate the cooperation extended by the leadership and officers of FBR, Pakistan Customs, PSW, port and terminal authorities and all other stakeholders with whom the Association interacted during the year.



Finally, on behalf of the Managing Committee of the Karachi Customs Agents Association, I extend my heartfelt felicitations and best wishes to all our respected members who were blessed with the opportunity to perform Hajj this year. May Almighty Allah accept their Hajj and prayers, shower His blessings upon them and grant our entire Customs Agents community unity, peace, health and prosperity.

May Almighty Allah continue to guide us in serving our profession with sincerity, honesty and integrity, and may He bless our beloved Pakistan with peace, stability, progress and prosperity.

Pakistan Zindabad.

- **Important Policy and Operational Initiatives**

I would like to highlight some of the important and noteworthy matters pursued by the Managing Committee during the tenure, reflecting our continued commitment to addressing the policy, regulatory and operational challenges faced by the Customs Agents community.

1. **Key Policy and Operational Issues Raised**

Throughout the year, KCAA remained actively engaged with the competent authorities on a wide range of policy, regulatory and operational issues affecting the smooth functioning of customs clearance and trade facilitation. The Association consistently raised these matters through formal representations, meetings and continuous follow-up, while ensuring transparency by sharing important correspondence and developments with its members.

Among the significant matters pursued during the tenure were:

- *A comprehensive training programme was organized at Rangoonwala Hall, Karachi for Provisional License holders / Customs Agents preparing for their examinations.*
- *Issuance of Senior Citizen Smart Cards for our Senior Members of the Association for priority hearing, in this regard all the Collectorates of Customs (South) issued circulars, (attached).*
- *During summers, the Managing Committee established a Heat Relief Camp at the Custom House for a period of 15 days to provide relief and facilitate members and their staff.*
- *Successfully implemented extension of payment counters timings at all Off-Dock terminals till 9 PM.*
- *Deputation of Additional Principal Appraisers under the Faceless Assessment System to ensure efficient processing and timely disposal of declarations.*
- *Addressing delays in the examination of consignments at various Terminals and Off-Dock facilities and seeking measures for expeditious examination and clearance.*
- *Raising Concerns regarding delays in the P.A level review stage, resultantly, new provision was introduced in the weboc/psw, now Review can be filed directly to the Assistant Collector level and the Section 81 GDs can now be directly sent to Assistant / Deputy Collectors for approval by the A.Os, by this provision dwell time significantly reduced.*
- *JIAP/AFU: Successfully facilitated and ensured the implementation of online payment mechanisms and timely pre-arrival IGM filing by GHAs, resulting in improved efficiency and reduced delays in cargo clearance.*

- *Highlighting the acute shortage of Customs officers, including ADC, AC/DC across Customs Appraisement (South) and requesting appropriate deployment of Senior Deputy Collectors to ensure uninterrupted clearance operations.*
- *Seeking revision of Police Verification requirements for KPT Delivery Licences to facilitate a more practical and efficient licensing process.*
- *Pursuing the matter of issuance of KPT Gate Passes without the requirement of a separate Delivery Licence, with the objective of simplifying and streamlining port access procedures.*
- *Raising concerns regarding excessive and repetitive Yellow Channel examination markings, which were causing additional processing time and operational difficulties for the trade.*
- *Addressing the issue of frequent referrals for laboratory testing, particularly where such referrals resulted in avoidable delays in the clearance of consignments.*
- *Seeking urgent deployment of adequate officers at the Adjudication Collectorates (Import & Export) to address pending cases and facilitate timely disposal of adjudication proceedings.*
- *Pursuing the issue of adjustment/refund against cancelled Goods Declarations in the WeBOC/PSW system, in accordance with the provisions of Rule 434(2) of the Customs Rules, 2001, to facilitate the legitimate claims of the trade community.*

These matters represent only some of the key initiatives undertaken during the tenure. Through persistent engagement, regular follow-up and constructive dialogue with the concerned authorities, the Managing Committee endeavored to secure practical solutions to the issues confronting our members. These continued efforts not only contributed towards greater facilitation of the trade community but also reinforced KCAA's role as a responsible and effective representative body of the Customs Agents fraternity.

2. Amendments in Customs Agents Licensing Rules, 2001 – SRO.2071(I)/2024 dated 24th December 2024:

The Federal Board of Revenue (FBR) introduced significant amendments to the Customs Agents Licensing Rules, 2001 through SRO.2071(I)/2024 dated 24th December 2024. These amendments brought important changes to the licensing framework, particularly with regard to the qualification test and professional requirements for obtaining a Customs Agent Licence.

1) Qualification Test under Rule 93

Under the amended Rule 93, the qualification test for obtaining a Customs Agent Licence is to be conducted by an accredited institution, namely IBA Karachi, as specified in the advertisements published in leading national newspapers.

During the year under review, the competent authorities of FBR and Pakistan Customs implemented the amended examination mechanism for new applicants and provisional licence holders. A large number of applicants submitted their applications before the Licensing Authority through Form-A, along with the requisite documents, and appeared in the Customs Agents Licensing Examination conducted by IBA Karachi on 19th July 2026.

The examination covered various essential areas, including Customs Laws, allied laws and regulations, rules and procedures, computer proficiency, and knowledge of computerized customs clearance systems. Following the announcement of the results, a substantial



number of candidates successfully qualified the written examination and proceeded to the subsequent viva voce/interview process.

2) KCAA Conducts Successful One-Day Training Session for Customs Licensing Examination

In a major initiative to facilitate and support the Customs Agents fraternity, the Managing Committee of Karachi Customs Agents Association (KCAA) successfully organized a One-Day Training and Awareness Session for the Customs Agents Licensing Examination Test 2026 on 9th July 2026 at Rangoonwala Auditorium, Karachi.

The session was attended by more than 350 provisional licence holders and new applicants, who participated with great interest and enthusiasm. The objective of the programme was to provide candidates with practical guidance and preparatory support in view of the examination requirements and the diverse subjects included in the licensing test.

The comprehensive training programme covered several important areas. Mr. Arif Sheikh, Senior Instructor, conducted a dedicated session on Computer Proficiency, including MS Office applications, while a technical team from the Pakistan Single Window (PSW) provided practical guidance regarding modern computerized customs clearance systems, particularly WeBOC and PSW.

To assist candidates in understanding the relevant legal framework, Mr. Syed Tanveer Ahmed, Former Member Customs, FBR, delivered a detailed lecture on the Customs Act, Customs Rules and related procedures. This was followed by an interactive mock examination and quiz preparation session conducted by Dr. Shahab Imam, Senior Advocate and Former Senior Customs Officer, enabling participants to familiarize themselves with the nature and scope of the examination.

A Mock Practice Paper prepared by Mr. Danish Riaz, Joint Secretary KCAA, was also distributed among the participants to provide them with additional practice and guidance in their examination preparation.

It is particularly noteworthy that the Managing Committee made every effort to provide these facilities to members at a nominal participation fee, which also covered the arrangements for lunch and other expenses associated with the training session. The initiative was undertaken purely with the objective of facilitating members and supporting them in meeting the requirements of the revised licensing regime.

During the session, I, in my capacity as General Secretary, also highlighted the genuine concerns and professional difficulties being experienced by members, particularly provisional licence holders, in adapting to the difficult examinations. A significant proportion of provisional licence holders have accumulated many years of practical professional experience in the Customs clearance and trade logistics sector. For such experienced professionals, returning to formal academic examination after a prolonged period away from conventional classroom education presents a distinct challenge, particularly when the

examination encompasses a broad range of legal, regulatory, procedural and computer-related subjects.

The Association therefore continued to emphasize the importance of adopting a balanced and facilitative approach that recognizes the practical experience of existing professionals while maintaining appropriate standards of competency and professionalism within the Customs Agents profession.

I would like to place on record my sincere appreciation for the valuable efforts and cooperation extended by our President, Mr. Yahya Muhammad; Joint Secretary, Mr. Danish Riaz; Vice President, Mr. Mansoor Bhagwanee; Mr. Faizan Qureshi, Member Managing Committee; and other members of the Managing Committee who contributed towards the successful organization of this important capacity-building initiative.

The successful conduct of the session demonstrated KCAA's continued commitment to professional development, capacity building and facilitation of both existing and aspiring Customs Agents, while ensuring that members are adequately supported in adapting to evolving regulatory and technological requirements.

3. Point Scoring Mechanism under Rule 101A of the Customs Agents Licensing Rules, 2001:

The Point Scoring Mechanism introduced under Rule 101A of the Customs Agents Licensing Rules, 2001, through SRO.2071(I)/2024 dated 24th December 2024, was implemented in the Customs Computerized System with effect from 20th January 2025. The mechanism was introduced with the objective of monitoring the accuracy and consistency of declarations filed by Customs Agents, including aspects relating to description, classification, valuation, origin and unit of measurement.

Soon after assuming office, the Managing Committee began receiving numerous complaints and representations from members regarding the deduction of points under the mechanism and the consequent blocking of Customs Agent licences. The matter was therefore taken up with the competent authorities of FBR and Pakistan Customs, keeping in view the genuine operational difficulties being faced by members.

The Association submitted that while the objective of maintaining accuracy and compliance in customs declarations is fully acknowledged, the practical implementation of the Point Scoring Mechanism requires careful consideration. Customs Agents generally prepare and process Goods Declarations on the basis of documents, information and declarations provided by importers and exporters. Consequently, discrepancies relating to quantity, weight, origin, description or other particulars, which may subsequently be detected during physical examination or scrutiny by Customs authorities, are beyond the direct control or knowledge of the Customs Agent.

KCAA therefore represented that the continued application of the Point Scoring Mechanism, alongside the existing penal provisions under the Customs Act, 1969 and SRO.499(I)/2009, may, in certain cases, result in unintended hardship for otherwise compliant Customs Agents. The Association accordingly requested the competent authorities to consider the discontinuation of

the Point Scoring Mechanism, if deemed appropriate, in the larger interest of maintaining an environment based on trust, facilitation, transparency and partnership between Customs and the Customs Agents community.

Pending consideration of the broader issue, KCAA also placed before the authorities a number of practical recommendations for review and improvement of the mechanism, as follows:

1) Revision of the Maximum Point Cap

It was submitted that the existing cap of 100 points is inadequate to provide an appropriate range for distinguishing between different levels of performance. It was represented that, at the time of development of the mechanism, it had been conveyed that starting points would be 50 and could increase substantially in the case of consistent and accurate declarations. KCAA therefore proposed that the maximum limit be enhanced to at least 300 points per licensee, providing a more meaningful and balanced scoring framework.

2) Exclusion of Violations Beyond the Control of Customs Agents

KCAA highlighted that discrepancies in quantity, weight, origin or description, particularly where such differences are not apparent from the documents furnished by the importer/exporter, may only become evident during physical examination or subsequent scrutiny by Customs officers. The Association therefore requested that such cases should not automatically result in deduction of performance points where no negligence or error on the part of the Customs Agent is established.

3) Official Notification of Point Deduction Matrix

The Association requested that a comprehensive Point Deduction Matrix be formally notified and made available to Customs Agents. A clearly defined and publicly notified matrix would enable agents to understand the parameters of the system, educate their clients accordingly and take appropriate precautions to minimize inadvertent violations.

4) Used Auto Parts Cleared under SRO.499(I)/2009

The Association raised the issue of point deductions in cases involving used auto parts that are legally permissible for clearance under SRO.499(I)/2009. KCAA proposed the introduction of an appropriate field in the item-specification section of WeBOC, such as an indication that the goods are in used condition and fall within the applicable provisions of SRO.499(I)/2009, with the relevant information being linked to the Point Scoring Mechanism. This would help distinguish legitimate clearances under the applicable regulatory framework from cases involving actual violations.

5) Nominal Revenue-Loss Cases

KCAA proposed that the severity of a point deduction should take into account the actual revenue impact of the alleged discrepancy. It was requested that where the revenue impact falls below the threshold referred to in the proviso to Sub-Section 3(A) of Section 32 of the Customs Act, 1969, such cases should not result in deduction of performance points. The Association particularly highlighted instances involving Air Freight Unit (AFU) clearances where deductions were reportedly being made despite the revenue impact being nominal.

6) Review of Excess Quantity Module

The Association also received representations regarding the Excess Quantity Module in WeBOC, whereby points were reportedly being deducted in cases involving excess quantity without adequate distinction based on the actual margin or percentage of excess. KCAA therefore requested that the module be reviewed and recalibrated so that minor or commercially insignificant variations may be dealt with through a more proportionate mechanism.

7) Introduction of a Structured Reward Mechanism

In addition to addressing deductions and penalties, KCAA proposed the introduction of a balanced, transparent and performance-based reward mechanism. Under such a framework, Customs Agents demonstrating consistent regulatory compliance, accurate declarations, operational efficiency and effective facilitation of revenue collection could be recognized through enhancement of points or other appropriate incentives. Such an approach would encourage voluntary compliance and create a more constructive balance between corrective measures and positive reinforcement.

8) Accurate Reflection of Earned Points in Customs Agents' Profiles

The Association also brought to the notice of the competent authorities that, in certain instances, earned points were reportedly not accurately reflected or credited in the Customs Agents' system profiles. KCAA requested that the system be reviewed to ensure that points legitimately earned by Customs Agents are accurately recorded and reflected in their respective profiles, with an appropriate mechanism for correction of any discrepancies.

4. Request for Review of Rule 101A and Clause 102(q)

In addition to the above operational recommendations, KCAA pursued the matter at the appropriate level before the Chairman FBR, Member Customs (Operations), Member Customs (Policy), and Chief (Law & Procedure), with a specific request for consideration of the omission of Rule 101A and Sub-Clause (q) of Clause 102 of the Customs Agents Licensing Rules, 2001, relating to the Point Scoring Mechanism.

The Association further submitted that a comprehensive mechanism and standardized Standard Operating Procedure (SOP) governing the implementation of the Point Scoring Mechanism had not, at the relevant time, been comprehensively finalized and notified to the Customs Agents community, while deductions were nevertheless being made against agents, resulting in the blocking of certain Customs Agent licences. Such blocking directly affects the ability of affected agents to conduct their legitimate customs-clearance business and may consequently result in financial and reputational repercussions.

KCAA accordingly emphasized that any performance-monitoring mechanism should be transparent, clearly defined, proportionate, objectively measurable and consistent with the principles of natural justice. The Association remains committed to supporting the objectives of regulatory compliance and revenue protection while advocating for a system that appropriately distinguishes between matters attributable to a Customs Agent and discrepancies arising from information or circumstances beyond the agent's reasonable control.

5. Renewal of Customs Agents' Licences Expired on 31st December 2025

With a view to facilitating our valued members and simplifying the renewal process, the nominated team of the Karachi Customs Agents Association (KCAA) proactively took up the matter with the concerned Collectorate and extended all possible assistance to members for the timely completion of their licence-renewal formalities.

During the year under review, the licences of more than 350 Customs Agents were due to expire on 31st December 2025. Recognizing the importance of uninterrupted licensing for the continuation of their professional activities, the Association remained closely engaged with the Licensing Authority and followed up the matter at every stage.

By the Grace of Almighty Allah, and through the concerted efforts of the Association and the cooperation extended by the concerned authorities, the renewal process was successfully completed, with the licences renewed by the Licensing Authority for the prescribed periods of five years and two years, as applicable, in accordance with the relevant rules and procedures.

On behalf of the Managing Committee and the members of KCAA, we place on record our sincere appreciation and gratitude to the Licensing Authority, Collectorate of Customs Appraisal (West), for extending cooperation and ensuring that the renewal of Customs Agents' Licences was completed well within the stipulated time and in accordance with the provisions of the Customs Agents Licensing Rules.

6. International Customs Day 2026

On the occasion of International Customs Day, observed annually on 26th January, the Karachi Customs Agents Association, continuing its established tradition, dedicated Circular No. 002/2025–2026 as a special edition to commemorate the occasion. The Association also participated in the observance by publishing a special advertisement in leading newspapers, acknowledging the vital contribution of Pakistan Customs towards the country's economy and trade facilitation.

International Customs Day, observed under the auspices of the World Customs Organization (WCO), provides an opportunity to recognize the indispensable role of Customs administrations in protecting society, safeguarding borders, facilitating legitimate international trade and supporting economic development.

On this important occasion, KCAA expressed its profound appreciation to Pakistan Customs for its continued commitment towards trade facilitation, revenue protection, border security and modernization of customs administration. The Association particularly acknowledged the efforts undertaken towards the adoption of modern technology, automation, streamlined procedures and internationally aligned customs practices, which have contributed towards greater transparency, efficiency and uniformity in customs processes.

The implementation of initiatives such as Faceless Customs Assessment through Centralized Appraising Unit reflects the continuing transformation of customs processes through technology and automation. Such initiatives are aimed at promoting greater transparency and efficiency while facilitating legitimate trade and maintaining effective regulatory controls.



KCAA reiterated its commitment to maintaining constructive engagement and close coordination with Pakistan Customs and other stakeholders, with the shared objective of further strengthening trade facilitation and contributing towards the continued improvement of the country's customs and international trade framework.

7. Meetings Held During the Tenure

During the tenure, the Managing Committee convened a total twelve (12) Regular Meetings and six (08) Emergent Meetings, all of which were held at the KCAA Conference Hall.

These meetings provided an important forum for the Managing Committee to deliberate upon and address various administrative, financial, regulatory, operational and policy matters concerning the Association and the Customs Agents community. Matters brought before the Committee were discussed in detail, and appropriate decisions were taken in accordance with the Memorandum & Articles of Association, applicable rules and established procedures.

The proceedings of the meetings were duly recorded, and the attendance sheets of the respective meetings have been maintained and are attached as Annexure "A" for record and reference.

8. Maintenance and Dissemination of Circulars

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The Karachi Customs Agents Association continued to maintain a comprehensive and up-to-date record of important regulatory and administrative notifications, including SROs, Public Notices, Office Orders, Standing Orders, Circulars and other relevant directives issued by the competent authorities.

These records were maintained in both hardcopy and softcopy formats for systematic reference and future use. In order to ensure timely dissemination of information, important notifications and regulatory updates were regularly circulated among members through the Association's official WhatsApp groups, enabling members to remain informed of significant developments on a daily basis and to take timely action wherever required.

9. Maintenance and Updation of KCAA Members' Record

A comprehensive computerized database of KCAA membership was maintained throughout the tenure and regularly updated to ensure the accuracy, completeness and accessibility of members' records. The database served as an important administrative resource for maintaining up-to-date membership information and facilitating effective communication and coordination with members. Particular attention was given to the regular updating of relevant membership particulars so that the Association's records remained reliable and readily accessible whenever required.

10. Meetings and Coordination with Key Officials and Stakeholders

During the tenure, the Managing Committee maintained regular and meaningful engagement with senior officials of Pakistan Customs and other relevant authorities. Several introductory as well as agenda-based meetings were held with key officials, including the Members Customs (Operations) and Customs (Policy) at Custom House, Karachi.

The Managing Committee also held a many detailed meetings with the Chief Collector of Customs (South), Appraisement, Mr. Wajid Ali, wherein various matters concerning the Customs Agents community and the overall clearance environment were discussed.

In addition, the Association held detailed discussions with the Director Generals of Valuation, Transit Trade, Intelligence & Investigation, and Reforms & Automation, as well as with the Collectors of Customs of various Collectorates, including:

- Collectorate of Customs Appraisement (East);
- Collectorate of Customs Appraisement (West);
- Collectorate of Customs Appraisement, Port Qasim;
- Collectorate of Customs SAPT;
- Collectorate of Customs Airports;
- Collectorate of Customs (Exports), Karachi; and
- Collectorate of Customs (Exports), Port Qasim.
- Collectorate of Customs (Enforcement).

The Association also maintained close coordination with various Port and Terminal Operators, including KGTL, KICT, QICT, SAPT, AICT, BOML, QFS and other relevant facilities.

During these meetings and deliberations, the Managing Committee consistently highlighted the day-to-day operational difficulties and procedural bottlenecks being faced by Customs Agents and the trading community. The concerned authorities and stakeholders extended positive assurances regarding the resolution of several of these matters, and, as of the time of reporting, a number of issues had already been successfully addressed, providing practical relief and facilitation to the members.

The Managing Committee also continued to identify areas where automation and digitalization could simplify existing procedures and improve efficiency. In this regard, proposals were submitted to the concerned Collectorate for the development and deployment of a dedicated module in the WeBOC system for streamlining the procedure relating to export bulk shipments. The proposed initiative was aimed at improving transparency, reducing manual intervention and facilitating the efficient processing and clearance of bulk export consignments.

These continued engagements reflect KCAA's commitment to maintaining constructive dialogue with Customs authorities, port and terminal operators, government departments and other stakeholders, with the shared objective of resolving operational difficulties and promoting a more efficient, transparent and facilitative trade environment.

11. Federal Board of Revenue (FBR)

Throughout the tenure, the Karachi Customs Agents Association maintained active and continuous engagement with the senior authorities of the Federal Board of Revenue (FBR) with the objective of addressing policy matters, procedural issues and operational difficulties affecting the Customs Agents community and the wider trade sector.

During the year, several meetings and consultations were held with the Members Customs (Policy) and Customs (Operations) at both FBR House, Islamabad, and Custom House, Karachi. During these interactions, the Association presented a range of proposals and recommendations concerning customs procedures, trade facilitation, automation and the practical difficulties being faced by Customs Agents. The following issues were also highlighted during the meeting with the Member Customs:

- **Point Scoring Mechanism — SRO.2071(I)/2024:**
- **Shortage of AC/DC Staff:** Shortage of officers is causing increased workload and delays in assessment.
- **Regularization of Provisional Licences:** Regularization of licences issued since 2011 through Rule 93 Qualification Test.
- **Scanning Delays at Terminals:** Delays in scanning are increasing **dwel time, demurrage and detention charges.**
- **Rotation of Examiners:** Extend Examiner rotation from **7 to 15 days** with partial rotation to avoid examination delays.
- **JIAP/AFU:** Ensure **digital payment mechanism and timely pre-arrival IGM filing** by GHAs. (Annexures “C” & “D”)
- **24/7 GHA Operations:** Ensure **round-the-clock GHA operations at AFU.**
- **Erroneous Examination Reports:** Ensure **accurate examination reports** to avoid re-assessment and clearance delays.
- **Pre-Arrival Processing:** Ensure **timely filing of Import Manifest before vessel arrival**

The Managing Committee consistently emphasized the importance of simplification of procedures, removal of unnecessary bottlenecks, transparency, efficient customs clearance and meaningful consultation with stakeholders. These engagements provided KCAA with an important platform to place the collective concerns of its members before the highest relevant authorities and to seek appropriate measures for their resolution.

12. Budget Proposals for the Year 2026–2027

In continuation of its established practice and in keeping with its responsibility towards the Customs Agents and trade community, the Karachi Customs Agents Association (KCAA) duly prepared and submitted its Budget Proposals for the fiscal year 2026–2027 to the Federal Board of Revenue.

The proposals were formulated after taking into consideration the practical difficulties being faced by Customs Agents and the business community, with particular emphasis on trade facilitation, rationalization of procedures, removal of unnecessary financial and regulatory burdens, promotion of legitimate trade and improvement in the overall customs clearance environment.

Through these proposals, KCAA once again provided a structured platform for placing the collective views and recommendations of the Customs Agents community before the competent authorities during the federal budgetary process.



Managing Committee's Activities



Mr. Sheikh Waqas Anjum (GS) Mr. Rana Zahid Farooq (VP) & Mr. Majeed Noorani attended online Session Port Community System Conducted by PSW.



Mr. Sheikh Waqas Anjum (GS) Mr. Rana Zahid Farooq (VP) & Mr. Arshad Khursheed (Chairman APCCA) attended online Session Port Community System Conducted by PSW.



Participants watching online session at KCAA office conducted by PSW.



Participants watching online session at KCAA office conducted by PSW.



Mr. Sheikh Waqas Anjum (GS) Mr. Rana Zahid Farooq (VP) & Mr. Danish Riaz (Joint Secretary) attended online Session Port Community System Conducted by PSW.



Participants watching online session at KCAA office conducted by PSW.



Managing Committee's Activities



Participants attended 3rd Regular Meeting of Managing Committee at KCAA Head Office.



Participants attended 3rd Regular Meeting of Managing Committee at KCAA Head Office.



Participants attended 3rd Regular Meeting of Managing Committee at KCAA Head Office.



Participants attended 3rd Regular Meeting of Managing Committee at KCAA Head Office.



Participants attended 3rd Regular Meeting of Managing Committee at KCAA Head Office.



Participants attended 3rd Regular Meeting of Managing Committee at KCAA Head Office.



Managing Committee's Activities Meeting with the management of Al-Hamd International Container Terminal





Managing Committee's Activities Heatwave Camp Organized by Managing Committee by KCAA



13. Anomalies in the Finance Bill 2026

The Karachi Customs Agents Association (KCAA), in its capacity as a proactive and representative organization of the Customs Agents community, undertook a detailed review of the Finance Bill 2026 presented as part of the Federal Budget 2026–2027. During the review, the Association identified a number of provisions and anomalies requiring clarification, reconsideration or appropriate amendment, particularly where their practical application could have implications for trade, customs clearance procedures and the business community.

The Managing Committee carefully examined these matters from the perspective of their legal, procedural and operational implications and prepared appropriate representations and recommendations for consideration by the competent authorities.

14. Chief Collectors of Customs South – Appraisalment, Enforcement & Exports/IOCO:

During the year under review, the Association had the opportunity to maintain close, constructive and productive coordination with the offices of the Chief Collectors of Customs South, namely Mr. Wajid Ali, Chief Collector of Customs (Appraisalment) South; Mr. Baasit Abbasi, Chief Collector of Customs (Enforcement); and Mr. Muhammad Mohsin Rafiq, Chief Collector of Customs (Exports/IOCO).

The Managing Committee sincerely appreciates the cooperation, accessibility and positive approach demonstrated by these senior officers in addressing matters concerning the Customs Agents community. Their efforts towards resolving day-to-day operational issues and facilitating legitimate trade were highly valued by the Association.

In particular, during a meeting with the Chief Collector of Customs (Appraisalment) South, Mr. Wajid Ali, the Managing Committee presented several important matters affecting the Customs Agents community. The Honourable Chief Collector gave patient consideration to the issues raised by KCAA and assured the Association of his full cooperation and support in resolving matters in the best interest of trade facilitation.

On behalf of the Managing Committee, I place on record our sincere appreciation and gratitude to the offices of the Chief Collectors for their continued cooperation and for maintaining an environment of constructive engagement throughout the year.

15. Constitution of Joint Trade Facilitation Committee

Another significant development during the tenure was the constitution of a Joint Trade Facilitation Committee, proposed by the Federation of Pakistan Chambers of Commerce & Industry (FPCCI), comprising representatives of various stakeholders associated with the country's trade and customs clearance processes.

The President KCAA, Mr. Yahya Muhammad, and the undersigned, in my capacity as General Secretary KCAA, represented the Association on the said Committee. The Committee was constituted with the objective of providing a structured forum for regular interaction among relevant stakeholders and to pursue measures aimed at improving the overall trade facilitation environment. Its principal objectives included:



- Improving coordination among stakeholders for the expeditious clearance of import consignments;
- Reducing customs clearance dwell time and identifying operational bottlenecks; and
- Formulating practical proposals for reforms aimed at reducing the overall cost of doing business.

Meetings of the Joint Trade Facilitation Committee were convened at Custom House, Karachi, with participation from the relevant stakeholders, including KCAA. During these meetings, various important issues affecting trade and customs clearance were discussed in detail, and proposals were considered for their timely resolution and improvement of existing procedures. The participation of KCAA in this forum provided an additional institutional platform for presenting the collective concerns of Customs Agents and contributing practical recommendations towards greater efficiency, transparency and facilitation in the country's trade and customs clearance processes.

16. Revision of EPZA Registration and Annual Fees

During the year under review, the Karachi Export Processing Zone (KEPZ) authorities issued Circular No. FAC-31-021 dated 7th November 2025, whereby the registration, renewal and annual fees applicable to Clearing & Forwarding Agents were substantially increased from Rs. 10,000 to USD 1,000. In response, a delegation of the Karachi Customs Agents Association held meetings with the Director General, EPZA, along with the concerned officers and strongly represented the genuine concerns of the Customs Agents community.

During these deliberations, KCAA highlighted that Customs Agents are licensed professional service providers engaged in facilitating legitimate trade between the tariff and Export Processing Zone areas and are not investors or industrial stakeholders operating within the zones. The Association therefore requested the EPZA Board of Directors to reconsider the substantial increase and maintain the existing registration and annual fee of Rs. 10,000.

The Association further requested that any future revision in the applicable fees should be undertaken in consultation with the relevant stakeholders, keeping in view the operational realities of locally based service providers and the fact that their licensing, registration, professional transactions and invoicing are predominantly conducted in Pakistani Rupees. KCAA emphasized that linking the fees to a foreign-currency denomination would place an additional financial burden on Customs Agents and could adversely affect the cost of trade facilitation services. Despite the Association's persistent efforts, representations and meetings with the concerned authorities, the revised fee structure remained applicable, and members were ultimately required to make payment of the revised charges in order to maintain the continuity of their registration and continue providing customs clearance services within the KEPZ.

The Managing Committee nevertheless continued to pursue the matter in the interest of its members and placed on record its position that any fee structure applicable to Customs Agents should be proportionate, reasonable and reflective of their role as professional service providers rather than investors within the Export Processing Zone.

17. Collectorate of Customs (Airports) – Air Freight Unit (AFU)

Throughout the tenure, the AFU Committee of KCAA remained actively engaged with the Collectorate of Customs (Airports) to address the operational difficulties and grievances being faced by members at the Air Freight Unit (AFU). Regular meetings were held with the Collector, Additional Collectors and Deputy Collectors, wherein day-to-day issues were discussed in detail and appropriate measures were sought for their timely resolution.

Among the major issues highlighted by the Association were delays in cargo examination, limited working hours, prolonged waiting time for payment of shed charges, shortage of Customs staff, and inadequate working space at Gerry D'nata Shed and Shaheen Airport Services. During a detailed meeting with the Collector of Customs (Airports), Madam Saadia Sheraz, the KCAA delegation comprehensively presented these concerns. The positive response and cooperation of the Collectorate resulted in a number of operational improvements at AFU.

I would particularly like to place on record my appreciation for the dedicated efforts of Mr. Tariq Rasheed Khan, Senior Vice President KCAA, and Mr. Syed Mazhar Ali Shah, Vice President and Head of Committee AFU, for their continuous coordination, follow-up and efforts in pursuing the concerns of members.

- **Joint Meeting with Chief Collector of Customs (Airports)**

Furthermore, a joint meeting under the chairmanship of the Chief Collector of Customs (Airports) was convened, which was attended by the Collector of Customs (Airports), representatives of the Ground Handling Agents (GHAs), and a delegation of KCAA. During the meeting, the KCAA delegation raised a number of important issues concerning the arrangement and presentation of goods for examination and delivery, delays in issuance of Delivery Orders by GHAs, cash-payment limits at Off-Dock Terminals, and the provision of free days by Ground Handling Agents.

One of the principal matters emphasized by KCAA was the need for the introduction and implementation of an Online/Digital Payment Mechanism by Ground Handling Agents, with a view to promoting transparency, convenience and efficiency and reducing difficulties associated with cash transactions. The matter received positive consideration, and clear directions were issued for the implementation of an Online/Digital Payment Mechanism by the concerned GHAs.

As an interim arrangement, the Airports Collectorate also issued written circulars permitting the acceptance of cash payments up to PKR 200,000 per consignment until the digital payment system becomes fully operational. This interim measure provided a practical arrangement for members while the transition towards digital payments was being undertaken.

Another important matter pursued by KCAA was the timely filing of the Import General Manifest (IGM) prior to the landing of aircraft at the Air Freight Unit. The implementation of this requirement was also taken up as part of the Association's efforts to improve advance information, planning and coordination in the cargo-clearance process.

These initiatives and interventions reflect the continued efforts of the AFU Committee and the Managing Committee to identify operational bottlenecks, engage constructively with the



competent authorities and Ground Handling Agents, and secure practical measures for the facilitation of Customs Agents and the wider air-freight trade community.

18. Pakistan Single Window (PSW) / WeBOC

During the tenure, the Pakistan Single Window (PSW) continued to play an increasingly important role in the modernization and digital transformation of Pakistan's cross-border trade processes. The PSW system was successfully rolled out, with a substantial number of modules of various government and regulatory entities deployed through the platform.

One of the significant features of PSW was the introduction of a unified registration framework for economic operators, products and relevant entities, bringing the registration requirements of Customs and other trade regulatory authorities together through a single electronic portal. Various modules relating to import and export processes were also deployed, contributing towards greater integration, automation and simplification of trade-related procedures.

Recognizing the importance of keeping Customs Agents and the business community abreast of these technological developments, the PSW team regularly conducted online awareness and training sessions through Zoom covering the various deployed modules and newly introduced facilities. These sessions provided members with an opportunity to understand the evolving digital procedures and seek clarification regarding practical issues encountered during their day-to-day operations.

On behalf of the Managing Committee, I would like to place on record our sincere appreciation to Mr. Naveed Abbas Memon, Chief Domain Officer, PSW, for his continued cooperation and for regularly conducting awareness sessions for Customs Agents and other stakeholders. These initiatives have significantly contributed towards enhancing awareness of the PSW system and supporting the transition towards more efficient, transparent and digitally enabled trade processes, with the broader objective of reducing time, cost and procedural complexity and promoting ease of doing business.

- **Port Community System – Electronic Delivery Order**

Another important development during the year was the deployment by PSW of the Port Community System through PortVerse, enabling the issuance and processing of Electronic Delivery Orders (eDOs) for both Containerized and Non-Containerized Cargo.

In order to facilitate the adoption of this facility, the PSW team organized and scheduled multiple webinar and awareness sessions for Customs Agents, terminal operators and other stakeholders. KCAA appreciated these initiatives and encouraged its members to familiarize themselves with and adopt the digital facility, which is aimed at reducing manual intervention and improving efficiency in the cargo-delivery process.

- **Mandatory Declaration of NTN/FTN/CNIC/Passport in IGM**

Pursuant to the directives of the Federal Government and in accordance with S.R.O. 918(I)/2026 dated 4th June 2026, amendments were introduced in the Customs Rules, 2001 regarding the declaration of identification details of importers in the Import General Manifest (IGM).



Managing Committee's Activities Two Days Mandatory Course for Customs Agents Conducted by Pakistan Customs Academy





Managing Committee's Activities Meeting on Federal Budget 2026-2027





Managing Committee's Activities Meeting of Advisory Council KCAA 2025-2026





Managing Committee's Activities Meeting of the Members Relating to Customs Agents Licensing Rules 2001 regarding conducting of Examination Test of Provisional License Holders & New Applicant





Under the amended requirements, importers who are required under the relevant laws to obtain registration are required to have their National Tax Number (NTN) or Foreign Tax Number (FTN) declared in the IGM. In cases where an importer is not required to obtain an NTN or FTN, the CNIC or Passport Number, as applicable, is required to be declared.

The amended requirement was scheduled to come into effect with effect from 15th August 2026 and to apply to seaports and land-border customs stations. KCAA kept its members informed of this important procedural development and emphasized the need for Customs Agents to ensure timely compliance and obtain the requisite information from importers to avoid difficulties in filing and processing IGMs.

The Managing Committee remained committed to supporting the continued transition towards digitalization, automation and paperless trade, while maintaining close coordination with PSW and Customs authorities so that emerging technological and procedural challenges faced by members could be addressed effectively.

19. Expediting the Second Review Process

Raising concerns regarding delays at the review stage at P.A level, the Association pursued the matter with the relevant authorities, resulting in the introduction of a new provision in WeBOC/PSW. Under the revised mechanism, reviews can now be filed directly at the Assistant Collector level, while Section 81 GDs can also be directly forwarded to Assistant/Deputy Collectors for approval by the A.Os. This important procedural improvement has significantly reduced dwell time and eliminated unnecessary waiting at the P.A. level, thereby making the clearance process faster and more efficient.

20. KCAA Smart Cards

I am pleased to report that more than 10,000 KCAA Smart Cards were issued or renewed during the year under review, representing a significant administrative achievement and an important facilitation for our members and their authorized representatives. I would like to place on record my sincere appreciation for the excellent services and dedicated support provided by Mr. Obaid Younus and Mr. Adeel Siddiqui throughout the process.

Under the guidance of the Smart Card Sub-Committee, headed by Mr. Danish Riaz, and with the active participation and cooperation of Mr. Abdul Majeed Noorani and other members of the Committee, the process of issuance and renewal of Smart Cards was effectively streamlined.

Their detailed understanding of the relevant procedures, consistent coordination and commitment to facilitating members played an instrumental role in ensuring the smooth, efficient and timely processing of Smart Card applications and renewals. The Managing Committee appreciates the collective efforts of all those involved in this important initiative, which has further strengthened the Association's administrative services and facilitated members in their day-to-day professional activities.

21. Senior Citizen Cards

I am particularly pleased to highlight another important welfare and facilitation initiative undertaken by the Karachi Customs Agents Association for our senior members. Through the proactive efforts and representations of KCAA, the Collectorates of Customs Appraisement (South) issued circulars providing special facilitation to senior citizens. Under these directions, senior citizens appearing before the Assistant Collector/Deputy Collector for hearings are to be accorded priority, thereby reducing waiting time and providing greater convenience and dignity to our senior members.

As a further extension of this initiative, KCAA introduced a Special Smart Card for Senior Citizen Members. Members of the Association and their employees who have attained the age of 60 years or above are eligible to apply for this special card. It is particularly noteworthy that the Senior Citizen Smart Card is issued free of cost, reflecting the Association's commitment to recognizing and facilitating those senior members who have devoted many years of their professional lives to the Customs Agents community.

The Managing Committee considers this initiative a small but meaningful expression of respect, recognition and appreciation for the valuable contribution of our senior members, and hopes that this facility will provide them with greater convenience in their professional dealings with the Customs authorities.

22. Karachi Port Trust (KPT)

At the commencement of the tenure, the Managing Committee received several representations from members regarding difficulties in the issuance and renewal of KPT Entry/Gate Passes and Delivery Licences. Recognizing the importance of uninterrupted access to port facilities for Customs Agents and their representatives, KCAA promptly took up the matter with the concerned authorities, including the Central Pass Issuing Officers (CPIO) and Pakistan Security Force (PSF).

Mr. Abdul Majeed Noorani, Vice President KCAA and Head of the KPT Committee, maintained close and continuous coordination with the KPT authorities and actively pursued the concerns raised by members. As a result of these sustained efforts, KPT Entry Passes and Delivery Licences were successfully renewed, providing significant facilitation to members.

- **KPT Entry Passes without Delivery Licence**

A further significant facilitation was achieved through the efforts of the KPT Sub-Committee, particularly Mr. Abdul Majeed Noorani, Vice President and Head of the KPT Committee.

The Central Pass Issuing Officers (CPIO) agreed to issue KPT Entry Passes without requiring a Delivery Licence. Previously, obtaining a Delivery Licence was a prerequisite for the issuance of a KPT Entry Pass, despite the fact that Customs Agents and their representatives require access to port premises for a wide range of legitimate operational, professional and official activities.

KCAA highlighted that linking the issuance of an Entry Pass exclusively with a Delivery Licence was creating unnecessary inconvenience for members whose port-related activities did not necessarily involve delivery of cargo. Following the Association's persistent efforts and representations, the requirement was removed and KPT Entry Passes became issuable without a Delivery Licence. The Managing Committee considers this a meaningful facilitation for the



Customs Agents community and appreciates the cooperation extended by the KPT authorities and the dedicated efforts of the KPT Sub-Committee in achieving this outcome.

23. Two-Day Mandatory Training Course under Rule 99 of Chapter VIII of the Customs Rules, 2001

Under Rule 99 of Chapter VIII of the Customs Rules, 2001, Customs Agents are required to complete a two-day mandatory training course once every two years as part of the requirements associated with renewal of their Customs Agents' Licences. The training is conducted through the Customs Academy of Pakistan (Directorate General of Training & Research).

During the year under review, KCAA took proactive steps to facilitate its members in fulfilling this mandatory requirement. The Association maintained close coordination with the Customs Academy of Pakistan (CAP) and successfully facilitated the participation of members in the prescribed training programme.

During the tenure, a total of four (04) batches of training sessions were conducted, in which more than 600 members participated and obtained the requisite certificates for submission to the Licensing Authority. In order to enrich the training programme with practical experience and professional insight, KCAA also requested and successfully arranged for a number of senior professionals and experienced officials to deliver specialized lectures during the training sessions.

The participation of experienced professionals and senior officers provided members with an opportunity to benefit from practical knowledge, regulatory guidance and first-hand experience relating to customs laws, procedures, valuation, exports and modern digital customs systems. This initiative also enhanced the overall quality and practical relevance of the training programme.

Furthermore, KCAA had already facilitated the submission of more than 400 pay orders and applications on behalf of members for participation in the mandatory training programme. At the time of preparation of this report, the Association was pursuing the matter with the Customs Academy of Pakistan, with the expectation that additional training sessions would be arranged during October 2026 to accommodate the remaining eligible members.

The Managing Committee appreciates the cooperation of the Customs Academy of Pakistan and the participating senior officials and professionals and reaffirms its commitment to ensuring that members receive timely guidance and facilitation in fulfilling their statutory licensing and professional requirements.

24. Visit of Anti-Narcotics Force (ANF) Delegation to KCAA Head Office

During the year, a delegation of the Anti-Narcotics Force (ANF), led by Mr. Muhammad Ayub Khan, Deputy Director and Officer Commanding, Port Control Unit, visited the KCAA Head Office and participated in a luncheon meeting with the Office Bearers and members of the Export Sub-Committee of KCAA. During the meeting, the Association highlighted various operational difficulties and issues being faced by Customs Agents in their dealings with the ANF, particularly in connection with the processing and clearance of export consignments. The matters were

discussed in detail with the visiting delegation, and Mr. Muhammad Ayub Khan assured the Association that maximum efforts would be made to address and resolve the issues at the earliest possible opportunity.

The meeting provided a valuable platform for direct interaction and constructive dialogue between KCAA and the ANF. The Association appreciated the positive and cooperative approach of the ANF delegation. On the occasion, Mr. Muhammad Ayub Khan also appreciated the role being played by KCAA in facilitating legitimate trade and effectively highlighting the genuine concerns of the Customs Agents and business community.

25. Heat Relief Camp at Custom House

During the hot summer season, the Managing Committee established a Heat Relief Camp in front of the Main Gate of Custom House for a period of 15 days to provide relief and facilitate members, and their employees. Cold drinking water, ice, juices were made available at the camp. A number of members generously contributed towards the initiative by providing water, ice, juices and other drinks. The Managing Committee particularly appreciates the personal efforts of Mr. Noor Ali Kanani and Mr. Kashif Ishaq, who remained actively involved in the day-to-day management and upkeep of the camp and ensured that the facility was maintained properly throughout its operation. The initiative was widely appreciated by members and visitors and reflected the spirit of community service, mutual cooperation and welfare within the KCAA community. Staff members of KCAA also participated to facilitate the camp.

26. Night Cricket Tournament

As part of its efforts to promote team spirit and a healthy working relationship among the managing committee, a Night Cricket Tournament / Get-Together was organized exclusively for the Office Bearers and Members of the Managing Committee. The event provided an enjoyable opportunity for members to interact in a relaxed and informal environment, strengthen mutual bonds, and foster greater unity and fellowship beyond their routine organizational responsibilities. This event was organized by Mr. Fahad Ullah Khan and Mr. Faizan Qureshi (Members of the Managing Committee).

27. NADRA “e-Sahulat” Counter at KCAA

As part of the Karachi Customs Agents Association's continued efforts to facilitate its members and the wider trade community, a NADRA “e-Sahulat” biometric verification counter was made available at the KCAA Head Office.

The facility provided convenient access to biometric verification services for subscribers of the Pakistan Single Window (PSW), thereby enabling members and their clients, including importers and exporters, to complete the required verification formalities at the Association's premises during official working hours. The initiative was particularly aimed at providing a convenient, accessible and time-saving facility to the Customs Agents community and their clients, while supporting the broader transition towards digital and integrated trade processes.

28. Directorate of Reforms & Automation – WeBOC

The Karachi Customs Agents Association continued to maintain close coordination with the Directorate of Reforms & Automation (WeBOC) to address technical, procedural and operational issues encountered by members in the computerized customs clearance system.



The WeBOC Sub-Committee, under the supervision of Mr. Danish Riaz, regularly took up issues reported by members and pursued their resolution with the concerned authorities. In addition, Mr. Danish Riaz and Mr. Noor Ali Kanani maintained close liaison with the Directorate of Automation & Reforms (Projects) and actively pursued proposals aimed at improving the functionality and efficiency of the system.

Various issues relating to both import and export declarations and procedures were highlighted from time to time, with the Association seeking practical solutions, system improvements and timely rectification of technical difficulties. These continued efforts contributed towards improving coordination between KCAA and the concerned authorities and ensured that the practical experiences and difficulties of Customs Agents remained part of the ongoing process of digitalization and automation of customs procedures.

29. Container Terminal Operators

Throughout the tenure, KCAA remained actively engaged in addressing a wide range of operational and service-related issues at container terminals, including Karachi International Container Terminal (KICT), Karachi Gateway Terminal Limited (KGTL), South Asia Pakistan Terminal (SAPT), Qasim International Container Terminal (QICT) and other relevant facilities.

The Association consistently highlighted matters affecting the smooth movement and clearance of cargo, including delays in grounding containers for examination, prolonged examination and clearance processes, mishandling of cargo, incidents of theft and pilferage, high tariff rates, and unwarranted detention and demurrage charges. These concerns were formally communicated to the respective terminal operators and concerned Customs Collectorates, with requests for appropriate corrective measures.

The dedicated efforts of the respective Heads of Committees and Convenors played an important role in addressing container-backlog and operational issues at various terminals. I would particularly like to acknowledge the contributions of Mr. Danish Riaz, Mr. Rana Zahid Farooq (Heads of Committee, KICT); Mr. Abdul Majeed Noorani and Mr. Imran Aurangzeb Khan (Heads of Committee, KGTL); Mr. Mohammad Mansoor Bhagwanee, Mr. Zahid Sharif (Heads of Committee, SAPT); and Mr. Rana Zahid Farooq Mr. Noor Ali Kanani Head of Committee, along with Mr. Hashim Razzaq, Convenor, QICT, for their continuous efforts, coordination and follow-up.

It is particularly noteworthy that, upon the request and intervention of KCAA, examination areas under the West and SAPT Collectorates were kept operational on various Sundays to facilitate examination of consignments, reduce accumulated container backlog and support uninterrupted trade operations.

The Managing Committee places on record its sincere appreciation to all Heads of Committees and Convenors of the Port and Terminal Committees for their dedication, continuous coordination and tireless efforts in protecting the legitimate interests of members.

30. Off-Dock Terminals

The Association also maintained regular interaction with the management of AICT, BOML, Pak Shaheen, QFS (Seaboard) Sky Media and other Off-Dock Terminals to address operational difficulties and seek timely solutions. On the recommendation and intervention of KCAA, special waivers of port demurrage charges were also secured in appropriate cases for members, providing meaningful financial relief where delays had adversely affected the clearance process.

- **Extension of Payment Counter Timings at Off-Dock Terminals – West Collectorate**

The Karachi Customs Agents Association (KCAA) remained committed to facilitating its members by identifying practical measures to improve the efficiency of customs clearance operations at Off-Dock Terminals.

In this regard, KCAA formally requested the Collectorate of Customs Appraisalment (West), vide KCAA Letter No. 135/2025–2026 dated 22nd November 2025, for extension of the payment counter timings at Off-Dock Terminals operating under its jurisdiction. As a result of the Association's persistent efforts and representation, the Collectorate of Customs Appraisalment (West), Custom House, Karachi, issued the necessary directives vide Letter No. SI/Misc/02/2025 dated 26th November 2025, whereby the payment counter timings at the concerned Off-Dock Terminals were extended up to 9:00 PM for the facilitation of Customs Agents.

This was an important facilitation measure, enabling members to complete their payment formalities beyond the earlier working hours and thereby contributing towards the expeditious clearance and delivery of consignments. The Managing Committee places on record its appreciation to the concerned authorities for their cooperation and positive response to the Association's request. Members were accordingly advised to avail themselves of the extended facility and to bring any issue or instance of non-compliance to the notice of KCAA for appropriate follow-up. I would particularly like to acknowledge the contributions of Mr. Faraz Tanoli and Mr. Zahid Shareef (Heads of Committee, OFF –DOCK terminals) for their continuous efforts, coordination and follow-up.

31. Shipping Companies

From the commencement of the tenure, Mr. Tariq Rasheed Khan, Senior Vice President KCAA, remained actively engaged in addressing the various operational and commercial issues being faced by members in their dealings with shipping companies and related stakeholders. In pursuit of these matters, regular coordination was maintained with the Collectorate of Customs (Exports), Headquarters/IOCO, Ministry of Maritime Affairs, Karachi Chamber of Commerce & Industry (KCCI), and associations representing shipping companies, among other relevant forums.

Mr. Tariq Rasheed Khan consistently brought the day-to-day difficulties reported by members to the attention of the concerned shipping companies and pursued these matters through meetings, correspondence and direct coordination. As a result of these sustained efforts, a substantial number of issues were resolved or appropriately addressed, providing practical facilitation to members and the trade community. The Managing Committee acknowledges and appreciates his dedication, continuous follow-up and constructive engagement in safeguarding the legitimate interests of KCAA members in matters relating to shipping lines and maritime trade operations.

32. Social Media and Digital Outreach

During the tenure, the Karachi Customs Agents Association (KCAA) took an important step towards strengthening its digital presence and enhancing communication with its members and the wider trade community through the launch and active development of its official social media profiles on platforms including Facebook and Instagram. This initiative provided the Association with an additional and effective channel for timely dissemination of information and updates regarding KCAA's activities, meetings, initiatives, notices, events and other important developments. It also enabled members to remain connected with the Association's activities and facilitated greater visibility of KCAA's work among the broader trade and business community.

A dedicated team, under the supervision and guidance of Mr. Noor Ali Kanani, Information Secretary KCAA, with the support and cooperation of other Office Bearers, remained actively engaged in managing the Association's digital platforms and ensuring the regular and timely publication of relevant updates and activities. The initiative proved highly beneficial in enhancing the Association's communication outreach and presenting a more modern, accessible and professional image of KCAA to a broader audience. The Managing Committee appreciates the efforts of the Information Secretary and the team involved in developing and maintaining this important communication platform.

33. Sindh Revenue Board (SRB)

Throughout the tenure, matters relating to the Sindh Revenue Board (SRB) were promptly taken up and pursued by the concerned Head of Committee. The Association remained committed to keeping its members informed regarding their statutory obligations under the applicable laws and regulations. In this regard, and in accordance with the provisions of the Sindh Sales Tax Act, 2011, all members were advised to ensure the timely payment of Sindh Sales Tax and accurate filing of Sales Tax Returns with the SRB. Particular emphasis was placed on ensuring that the particulars declared in the Sales Tax Returns correspond accurately with the Goods Declarations filed through the WeBOC/PSW system, thereby minimizing discrepancies and avoiding potential complications during scrutiny or audit.

Members were further advised to ensure that Sindh Sales Tax on taxable services was levied and deposited in accordance with the applicable benchmark rates prescribed/revised by the Sindh Revenue Board through its Notification dated 19th December 2024.

34. Constitution and Functioning of the Advisory Council

In accordance with Clause 35 of the Memorandum & Articles of Association, the Managing Committee constituted the Advisory Council during the tenure to benefit from the experience, institutional knowledge and professional guidance of senior members of the Association. I would like to place on record my sincere appreciation for the valuable role played by the Advisory Council, particularly its Chairman, Mr. Syed Asim Hafeez; Vice Chairman, Mr. Chaudhry Muhammad Afzal; and all other respected senior members for maintaining close coordination with the Managing Committee and extending their valuable guidance whenever required.

From time to time, meetings of the Advisory Council were convened in which various matters forwarded by the Managing Committee were discussed. The continued interaction between the

Managing Committee and the Advisory Council provided an important platform for benefiting from the experience and institutional wisdom of senior members, while enabling the Managing Committee to review its performance and approach towards important matters.

On behalf of the Managing Committee, I express my heartfelt gratitude to the Chairman, Vice Chairman and all members of the Advisory Council for their time, guidance, constructive observations and continued support throughout the tenure.

35. AFU Camp Office Agreement – Renewal and Revised Charges by Pakistan Airports Authority (PAA)

During the year under review, the Managing Committee encountered a serious and unprecedented issue concerning the renewal of the Licence Agreement for the KCAA AFU Camp Office, situated at Pan Shed Terminal-1, Jinnah International Airport (JIAP), Karachi. At the commencement of our tenure, the Managing Committee was apprised that the Licence Agreement for the AFU Camp Office, which had expired on 30th April 2025, remained pending for renewal, despite continuous correspondence, representations and follow-up with the Pakistan Airports Authority.

It is pertinent to mention that the said Camp Office has been allotted to KCAA since 2001 and has been utilized exclusively for the facilitation of Customs Agents in connection with their routine operational, documentation and clearance-related activities. The Association has consistently borne the applicable licence fees, utility and maintenance expenses associated with the premises.

However, during the year, PAA proposed a substantially revised rate of approximately Rs. 400,000/- to Rs. 600,000/- per month, as compared with the previous monthly payment of approximately Rs. 94,000/-. In addition, the Authority raised a retrospective demand of approximately Rs. 8.0 million with effect from 1st May 2025, together with a security deposit and other associated charges.

The Managing Committee expressed its serious concern over the substantial increase and retrospective financial demand, particularly in view of the nature and purpose of the premises, which is utilized by KCAA as a facilitation office for its members and is not operated as a commercial revenue-generating facility.

The matter was examined at the Managing Committee level, and legal advice was also obtained regarding the appropriate course of action. After detailed consideration, the Committee emphasized that the matter required to be pursued urgently with the concerned authorities at the appropriate administrative and higher levels, while keeping open the option of seeking appropriate legal remedy before the competent Court for renewal of the Licence Agreement on reasonable and lawful terms and for relief against the excessive and retrospective financial demands.

After thorough deliberation, the Managing Committee of the Karachi Customs Agents Association unanimously resolved that appropriate legal proceedings, including the filing of a suit before the competent Court of Law, be initiated by KCAA to safeguard and protect the



Managing Committee's Activities

Regular Meeting of the Managing Committee

Congratulated to the Members of

Managing Committee who Performed Hajj this Year





Managing Committee's Activities Meeting of the Legal Committee on the Subject of DGTO Directives





Managing Committee's Activities One Day Awareness / Training Session for Customs Agents regarding Qualification Test under Rules 93 of Customs Agents Licensing Rules 2001





Managing Committee's Activities One Day Awareness / Training Session for Customs Agents regarding Examination Test under Customs Rules 2001





Association's legitimate interests in relation to the renewal of the Licence Agreement with the Pakistan Airports Authority for the AFU Camp Office.

The proposed legal course of action specifically includes seeking appropriate relief concerning the excessive revised rental/licence charges, retrospective demand with effect from 1st May 2025, security deposit and other associated charges being demanded by the Authority. The Managing Committee remained committed to protecting this long-standing facility, which has served the Customs Agents community for more than two decades, while pursuing the matter through appropriate administrative and legal channels in accordance with law. In this regard a resolution was passed by the managing committee to file a case and engage Mr. Shahab Imam as the legal counsel, accordingly Mr. Shahab Imam filed the case before the Honorable High Court of Sindh, Karachi. Vide CP No. 5959 of 2026 as per resolution passed by the managing committee.

36. Legal Status of Karachi Customs Agents Association & DGTO Cease and Desist Directives

Another significant institutional matter that required utmost attention during the year concerned the regulatory status, legal operational mandate, and governing framework of the Association. The issue arose following a Public Notice issued by the Directorate General of Trade Organizations in January 2026, followed by a binding Cease & Desist Directive dated 28th July 2026. The Federal Regulator asserted that KCAA was operating without a trade license under the Trade Organizations Act, 2013 (TOA 2013), and commanded the Association to immediately cease using the protected nomenclature "Association", stop all organizational functions, and submit a compliance affidavit under threat of severe penal and corporate consequences. This created an unprecedented administrative challenge for an institution that boasts a distinguished history spanning over six decades.

The Managing Committee, acting as corporate custodians of the institution, took the federal directives with utmost seriousness. A majority of the Managing Committee expressed the view that, as law-abiding citizens, compliance within state laws should be considered in good faith to prevent operational disruptions to the Association and its members. However, the strict nature of the Cease & Desist Order led to divergent approaches within the leadership. The President, maintained that immediate judicial protection was necessary and unilaterally filed Constitutional Petition No. D-4900 of 2026 before the Honourable High Court of Sindh at Karachi against the DGTO directives, without formal authorization from the Managing Committee. Consequently, the matter became sub judice, adding further institutional complexity to an already delicate situation.

The crisis reached an unsustainable climax when the Office of the Provincial Registrar of Joint Stock Companies, Sindh, issued Notice No. REGISTRAR/KAR/REGN/2006/002/2026/01-04 dated 14th September 2026. Asserting exclusive provincial jurisdiction under Section 42 of the Companies Act, 2017, the Provincial Registrar advised KCAA to announce its annual election schedule within three days under threat of regulatory prosecution, completely ignoring DGTO's binding federal order barring all organizational functions and ongoing sub-judice judicial proceedings. This placed the Managing Committee in an absurd administrative crossfire and an extraordinary jurisdictional paradox, trapped between DGTO's Cease & Desist order barring



functions under threat of penal consequences, the Provincial Registrar's demand for immediate elections, and ongoing sub-judice judicial proceedings.

Demonstrating high institutional responsibility and seeking to protect the institution from being victimized by bureaucratic crossfire, KCAA formally addressed comprehensive representations to both the DGTO vide letter no. KCAA-650/2025-2026 and the Office of the Provincial Registrar vide letter no. KCAA-651/2025-2026 on 22nd September 2026. The Association highlighted the severe legal conflict and requested both governmental authorities to initiate direct inter-departmental coordination to resolve this jurisdictional paradox inter-se. KCAA firmly reiterated that its leadership has no intention of evading regulatory oversight, but the Association should not be placed in the untenable position of deciding between conflicting mandates of two state institutions. The Association prayed for proceedings to be placed in abeyance pending final adjudication by the Honourable High Court and requested a single, clear, and unified legal roadmap.

In view of the pending proceedings in C.P. No. D-4900 of 2026 and the overlapping regulatory directives, the Managing Committee considered it appropriate to exercise restraint and await definitive guidance from the Honourable High Court of Sindh and the concerned authorities. Due to this unresolved jurisdictional conflict and prevailing legal paralysis, the annual elections of KCAA could not be announced. The Managing Committee remains steadfast in its commitment to safeguard the interests, dignity, and continuity of the Association while respecting state laws and the authority of the judiciary.

37. Condolences

During the year under review, the Association suffered the loss of some of its respected and valued members. On behalf of the Managing Committee and the entire Customs Agents community, I extend my heartfelt condolences to the bereaved families and pray for patience and strength for them to bear this irreparable loss.

We particularly mourned the sad demise of our senior and esteemed members, Late Mr. Javed Hashmi and Late Mr. Muhammad Arshad Jamal. Their services, contributions and association with the Customs Agents community will always be remembered with respect and honour.

May Almighty Allah Subhanahu wa Ta'ala grant the departed souls eternal peace and the highest place in Jannat-ul-Firdous, and grant their families Sabr-e-Jameel to bear their loss. Ameen.

38. The Managing Committee 2025–2026

The Office Bearers and Members of the Managing Committee worked with dedication, commitment and a strong sense of responsibility throughout the year. Their collective efforts, active participation and sincere commitment played an important role in addressing the day-to-day concerns of members and in achieving various objectives and milestones of the Association.

As General Secretary, I consider it my privilege to place on record my sincere appreciation and gratitude to each Office Bearer for their valuable cooperation, guidance and support throughout the tenure.



Office Bearers:

1) Mr. Yahya Muhammad — President

I consider it my privilege and professional duty as General Secretary to place on record my sincere respects for our President, Mr. Yahya Muhammad. As a distinguished senior customs agent whose longstanding presence in the trade commands natural respect, his election to the presidential office brought prestige and dignity to the Association throughout this term.

Holding the office of President carries profound constitutional weight and responsibility. In his capacity, he served as a prominent figurehead representing our fraternity at the highest institutional levels.

I extend my heartfelt gratitude to Mr. Yahya Muhammad for his presidential stewardship, his service to the prestige of the Association, and his contributions as a senior elder of our trade. I wish him good health and continued success in all his future professional and personal endeavors.

2) Mr. Tariq Rasheed Khan — Senior Vice President

Our Senior Vice President, Mr. Tariq Rasheed Khan supervised all Committee heads under his guidance the sub-committees performed extremely well, he closely monitored the workings of the committees as well as the roster for the managing committee, he demonstrated commendable dedication, commitment and hard work throughout the tenure. He remained actively involved in addressing matters relating to AFU imports, All Agencies, shipping-related issues and other operational concerns affecting our members.

He consistently responded to challenges with responsibility and perseverance and maintained effective liaison with shipping lines and other stakeholders. His efforts in pursuing members' cases from shipping companies provided meaningful relief to the Customs Agents community. His sincere efforts for the welfare, facilitation and betterment of our members are deeply appreciated. I place on record my gratitude for his valuable contribution and cooperation throughout the tenure.

3) Mr. Abdul Majeed Noorani — Vice President

Mr. Abdul Majeed Noorani remained an energetic, dedicated and accessible member of the Managing Committee and consistently extended valuable assistance to our members. He played an important role in addressing issues pertaining to the East Collectorate, KGTL Terminal and Karachi Port Trust (KPT) and remained actively engaged in resolving the day-to-day operational problems faced by Customs Agents. He also made dedicated efforts towards the renewal of KPT Passes and Delivery Licences and pursued the issuance of KPT Entry Passes without the requirement of a Delivery Licence, thereby facilitating our members.



His regular presence at both Custom House and the KCAA Head Office reflected his commitment and accessibility. I was genuinely proud to have him as a member of my team and sincerely appreciate his valuable services and cooperation throughout the tenure.

4) **Mr. Imran Aurangzeb — Vice President**

Mr. Imran Aurangzeb was a disciplined, responsible and organized Office Bearer who consistently made sincere efforts to address matters concerning the KGTL Terminal and East Collectorate during the tenure. His proactive support and effective handling of operational issues relating to KGTL were highly commendable. In particular, his contribution towards addressing the substantial container backlog at KGTL Terminal deserves special appreciation.

His organized approach, sense of responsibility and continued cooperation contributed positively to the efforts of the Managing Committee. I extend my sincere gratitude to him for his diligent services and valuable contribution throughout the year.

5) **Mr. Muhammad Mansoor Bhagwanee — Vice President**

Throughout the operational year 2025-2026, Mr. Muhammad Mansoor Bhagwanee has stood out as our true Champion, a pillar of unwavering strength, exceptional intellect and unmatched dedication. Serving as Vice President he remained a disciplined and highly responsible and intensely committed Office Bearer who consistently worked to address issues relating to the SAPT Terminal and SAPT Collectorate. He remained proactive in dealing with the daily operational concerns of our members and maintained effective coordination with the relevant authorities and terminal management.

Beyond his physical presence at the SAPT he established himself as an exceptionally dynamic voice across social media, he actively monitored member forums providing instantaneous resolutions of the issues faced by the members. Members knew that help was only a message away.

His organized approach, dedication and continued efforts towards resolving members' grievances are sincerely appreciated. I extend my heartfelt gratitude to him for his valuable services and cooperation throughout the tenure and wish him best of luck for his future.

6) **Mr. Rana Zahid Farooq — Vice President**

My brother Rana Zahid, one of my oldest friend from the fraternity. As always, Mr. Rana Zahid Farooq a true hard worker, worked tirelessly to address matters pertaining to the Port Qasim Collectorate and QICT Terminal, while also extending his valuable support in matters relating to the West Collectorate and KICT Terminal.

With his extensive knowledge and experience, he consistently provided effective assistance to members, particularly in matters concerning import clearances, scrap consignments and auto-parts consignments. He remained actively engaged in resolving the day-to-day concerns of our members and made every possible effort to facilitate their legitimate operational requirements.



His energetic participation, professional experience and commitment to service made a valuable contribution to the Managing Committee's efforts. I was genuinely proud to have him as a member of my team and sincerely appreciate his continued support and cooperation. I wish to see him at even higher posts in the future keeping in view his knowledge and wisdom.

7) Mr. Zahid Sharif — Vice President

Mr. Zahid Sharif, serving as Vice President and Head of Committee, has proven to be an exceptionally well-organized, disciplined, and outstanding leader whose exemplary contributions have left an indelible mark on our association throughout the tenure. He stood as a foundational pillar of my strength and an indispensable right hand in ensuring the overall success, seamless operational performance, and achievements of our leadership team.

One of Mr. Zahid Sharif's greatest strengths lies in his strong, professional, and effective liaison with high-ranking Customs officials, including Deputy Collectors and senior management. His diplomatic approach and exceptional interpersonal rapport with the administration bridged critical gaps between the trade fraternity and the Collectorate. Members of our association benefited immensely from his influential presence, which facilitated smoother communication and faster procedural clearances.

He maintained an active and consistent presence at the Collectorate, ensuring he was personally accessible to members facing day-to-day operational hurdles.

I sincerely acknowledge his exceptional hard work, steadfast dedication, and invaluable cooperation throughout the tenure, and extend my deepest appreciation and gratitude to him for his outstanding contributions.

8) Mr. Syed Mazhar Ali Shah — Vice President

Although this tenure marked the first experience for Mr. Syed Mazhar Ali Shah as Vice President of the Association, he proved himself to be an exceptionally energetic, proactive, and dedicated Office Bearer right from day one. His tireless enthusiasm, work ethic, and absolute devotion to facilitating the Customs Agents community have made his performance truly remarkable.

Mr. Syed Mazhar Ali Shah took complete charge and ownership of matters concerning the Air Freight Unit (AFU) at Jinnah International Airport. Working with extraordinary diligence and vigor, he personally handled complex operational challenges involving the Civil Aviation Authority, Ground Handling Agents, and airport Customs authorities.

Through continuous ground availability and proactive liaison with Customs and GHAs, he ensured that no operational complaint or grievance reached the central office. Out of affection and immense appreciation for his dedication, I often fondly refer to him as the 'GS of the AFU'.



I strongly recommend to the senior leadership to elevate and promote Mr. Syed Mazhar Ali Shah to a higher and even more prominent position in future.

9) Mr. Danish Riaz — Joint Secretary

My Future General Secretary, Mr. Danish Riaz proved to be an indispensable, highly energetic, and profoundly committed pillar of strength throughout this entire tenure. He stood side-by-side with me at every step, sharing every operational burden and demonstrating unwavering loyalty and dedication to the Association.

Being highly educated with foreign academic qualifications, Mr. Danish Riaz brought an exceptional level of intellect, professional acumen, and deep technical knowledge to our executive operations. We fully leveraged his sharp understanding and strategic vision to address operational hurdles. His tactful liaison and diplomatic approach kept the managing committee united and perfectly aligned in every major discussion and decision-making process.

He provided outstanding assistance in managing all official written communications, drafting formal policy letters, vetting crucial documents, and handling sensitive Secretariat affairs with remarkable finesse. Beyond import and car-clearance matters, he actively resolved issues at KICT and the West Collectorate through his regular presence at both Custom House and the KCAA Head Office.

He is recognized across the board as the most active, dynamic, and responsive personality in the Association during this term. Owing to his standout performance, exceptional academic credentials, profound knowledge, and extraordinary dedication, Mr. Danish Riaz has proven beyond doubt that he is ready for higher leadership. I strongly recommend to the senior leadership Mr. Danish Riaz be elevated to the key executive office of General Secretary in future.

10) Mr. Noor Ali Kanani — Information Secretary

Mr. Noor Ali Kanani demonstrated exceptional dedication, efficiency, and enthusiasm in discharging his responsibilities as Information Secretary throughout the tenure. Out of sheer affection and immense respect for his vigilant performance, I fondly refer to him as our true "Information Minister".

Coming from export background, Mr. Noor Ali Kanani spearheaded the entire Export Sector with utmost expertise. It is after a long time that our Association has been blessed with such a well-versed and wise individual representing the export sector, a candidate with remarkable potential who is destined to go very far in organizational leadership.

As Head of the Committee for Export Karachi, Port Qasim, EPZ (Export Processing Zone), Quarantine, and Off-Dock terminal-related matters, he played a crucial role in safeguarding



the interests of members. His handling of Export Collectorates and port operations was carried out with extraordinary responsibility and commitment.

He managed all official announcements, advisories, social media platforms, and public communications, ensuring seamless information flow across the trade community.

Mr. Noor Ali Kanani is a precious asset for the Customs Agents Community. I personally request our senior mentors and respected leaders to nurture, retain, and closely guide this remarkable individual. I strongly recommend that the leadership elevate him to higher executive roles, such as Senior Vice President or Joint Secretary, in the future.

11) **Mr. Amir Mansha — Finance Secretary**

Our Finance Secretary, Mr. Amir Mansha, diligently looked after the financial affairs of the Association with a strong sense of responsibility and commitment.

Throughout the tenure, he remained focused on maintaining financial discipline, controlling unnecessary expenditure and exploring opportunities to strengthen the Association's sources of income. He also extended valuable support to me in dealing with various financial and administrative matters and remained actively engaged in ensuring the smooth handling of the Association's financial affairs.

His energetic approach, sense of responsibility and continued commitment to the welfare and facilitation of the Customs Agents community deserve sincere appreciation. I place on record my gratitude and appreciation for his dedicated services, cooperation and contribution throughout the tenure.

Members of the Managing Committee

I was truly honored and privileged to work alongside a team comprising energetic, experienced and dedicated Customs Agents who served as Members of the Managing Committee during the tenure. Each member contributed in his own capacity towards the welfare and facilitation of our valued members. I take this opportunity to place on record my sincere appreciation for their cooperation, commitment and efforts throughout the year.

1) **Mr. Aqeel Ahmed**

As a first-time Member of the Managing Committee, Mr. Aqeel Ahmed demonstrated commendable discipline, responsibility and willingness to contribute. He made sincere efforts towards addressing and resolving issues entrusted to him, and his commitment to his responsibilities remained evident throughout the tenure. I sincerely appreciate his valuable contribution and wish him continued success and greater involvement in the future.

2) **Mr. Fahad Ullah Khan**

During his first term as a Member of the Managing Committee, Mr. Fahad Ullah Khan demonstrated hard work, dedication and good problem-solving abilities. Carrying forward

the prestigious legacy of his late father and my beloved leader, respected Mr. Saif Ullah Khan, he joined the association and has proved to be an invaluable asset. He made sincere efforts to facilitate our valued members and address matters brought to his attention. In his work I clearly see the same leadership qualities that defined my mentor Mr. Saif Ullah Khan (Late). I appreciate his cooperation and contribution throughout the tenure.

3) **Mr. Faizan Ahmed Qureshi**

In his second term as a Member of the Managing Committee, Mr. Faizan Ahmed Qureshi made a positive contribution through his hard work, dedication and genuine interest in facilitating our members. His consistent efforts in addressing day-to-day problems and his availability within his assigned areas were particularly commendable. He is carrying the legacy of his father Mr. Saghir Ahmed Qureshi our senior leader. His proactive approach and willingness to assist members contributed positively to the smooth functioning of the Association. I sincerely appreciate his valuable contribution and continued cooperation.

4) **Mr. Faraz Ahmed Tanoli**

Mr. Faraz Ahmed Tanoli consistently provided valuable assistance to members by utilizing his experience and knowledge. He played an active role in resolving issues relating to imports, particularly matters concerning Off-Dock Terminals and banks. His efficiency in addressing day-to-day issues and his efforts in pursuing maximum possible waivers of port demurrage charges from Off-Dock Terminals were highly commendable.

He readily accepted responsibilities entrusted to him and endeavored to complete them with diligence and commitment. I was proud to have him as a member of my team and sincerely appreciate his valuable services and cooperation throughout the tenure.

5) **Mr. Hafiz Ghazanfar Hussain**

As a first-time Member of the Managing Committee, Mr. Hafiz Ghazanfar Hussain made commendable efforts in addressing and resolving import-related issues at Custom House and other relevant areas. His dedication, sincerity and commitment to the responsibilities entrusted to him were highly appreciated. I remain grateful for his support and cooperation throughout the year and sincerely acknowledge his contribution to the Association. I wish him continued success and greater opportunities to serve the Customs Agents community in the future.

6) **Mr. Hashim Razzaq**

As a second-time Member of the Managing Committee, Mr. Hashim Razzaq demonstrated exceptional dedication, hard work and commitment towards facilitating the Customs Agents community. He played an important role in addressing issues concerning the Port Qasim Collectorate and QICT Terminal, handling members' problems with responsibility and efficiency. His extensive involvement in matters relating to Port Qasim and his continued efforts to facilitate members were highly appreciated. I sincerely acknowledge his valuable contribution and look forward to his continued services and support for the Customs Agents

community. I would strongly recommend the leadership to elevate him to the post of office bearer in the future.

7) **Mr. Iftikhar Ahmed Rana**

As a first-time Member of the Managing Committee, Mr. Iftikhar Ahmed Rana demonstrated commendable dedication and enthusiasm. He worked diligently to address matters relating to Customs, ports and terminals and made sincere efforts to assist our members. His hard work, proactive approach and willingness to accept responsibilities were appreciated throughout the tenure. I was pleased to have him as part of my team and sincerely acknowledge his contribution and cooperation.

8) **Mr. Malik Bashir uz Zaman Khan**

During his first tenure as a Member of the Managing Committee, Mr. Malik Bashir uz Zaman Khan remained a hardworking, energetic and committed member of the team. He consistently demonstrated a strong desire to facilitate and assist the Customs Agents community. He remained readily available at the KCAA Camp Office and actively addressed issues faced by Customs Agents at Custom House and EPZ.

9) **Mr. Muhammad Aamir Fazlani**

As a first-time Member of the Managing Committee, Mr. Muhammad Aamir Fazlani made his contribution during the tenure. However, his overall level of engagement remained below the expectations associated with the responsibilities of a Managing Committee member, primarily due to his limited availability during the year..

10) **Mr. Muhammad Atif Hanif**

Mr. Muhammad Atif Hanif demonstrated considerable potential and remained active in addressing the grievances and concerns of our members. His proactive approach and willingness to take up matters entrusted to him were commendable. He played a useful role in resolving issues relating to Customs Collectorates, KICT terminal, Air Freight Unit (AFU) and handled such matters with responsibility and efficiency. I sincerely appreciate his efforts, dedication and cooperation throughout the tenure.

11) **Mr. Muhammad Hammad Haider**

As a first-time Member of the Managing Committee, Mr. Muhammad Hammad Haider demonstrated discipline, responsibility and commitment in addressing matters relating to the East and West Collectorates. He also demonstrated particular experience and expertise in matters concerning the clearance of vehicle cargo, especially import-related issues handled by the Car Group. He is also carrying the legacy of his brother Mr. Sajjad haider our car group leader, His willingness to assist members and commitment to his responsibilities were sincerely appreciated.

12) **Mr. Muhammad Imran Arbi**

During his second tenure as a Member of the Managing Committee, Mr. Muhammad Imran Arbi demonstrated remarkable dedication and commitment. He remained regularly available at both Custom House and the KCAA Head Office, enabling him to respond

effectively to members' concerns. His customs knowledge, hard work and involvement in handling import-related matters were particularly commendable. He is an all-rounder and I am grateful for his continued cooperation, commitment and the valuable work he accomplished during the tenure.

13) Mr. Muhammad Kashif Ishaq

As a first-time Member of the Managing Committee, Mr. Muhammad Kashif Ishaq made sincere efforts to address and resolve import-related issues. Throughout the tenure, I found him willing to work hard and undertake the responsibilities entrusted to him. He discharged his assignments with a strong sense of responsibility and commitment. He is also carrying the legacy of his brother and our leader Mr. Muhammad Azam, I sincerely appreciate his efforts and cooperation throughout the year especially for the contribution for KCAA summer heat camp.

14) Mr. Muhammad Nadeem Ullah

During his first tenure as a Member of the Managing Committee, Mr. Muhammad Nadeem Ullah demonstrated commendable dedication and commitment. He worked diligently to address issues concerning EPZ and other commodities on behalf of our members. His hardworking nature, proactive approach and willingness to assist in resolving members' concerns were appreciated. I was pleased to have him as part of the team and sincerely acknowledge his contribution and cooperation.

15) Mr. Muhammad Toheed Malik

As a first-time Member of the Managing Committee, Mr. Muhammad Toheed Malik demonstrated commendable dedication, perseverance and hard work. He has proven to be a great find of this year. I would strongly recommend the leaders to elevate him to a senior post in the future. He played an active role in addressing matters relating to scrap imports at the East and West Collectorates and also made sincere efforts towards resolving various trade-related issues. His commitment to the responsibilities entrusted to him and his continued efforts to assist members were highly appreciated. I place on record my gratitude for his valuable contribution and cooperation.

16) Mr. Shiraz Shaukat

Mr. Shiraz Shaukat (Super Star Member MC) demonstrated strong dedication and commitment throughout his tenure as a Member of the Managing Committee. His involvement in handling import-related matters at the East, West and SAPT Collectorates was particularly commendable. Keeping in view his excellent services towards the community I would strongly recommend the leaders to consider him as an Office Bearer in the future. He consistently worked hard to address matters entrusted to him and handled his assignments with efficiency and responsibility. His contribution and cooperation were valuable to the Association, and I sincerely appreciate the exceptional efforts he made throughout the tenure.

17) Mr. Syed Athar Ali Naqvi

As a first-time Member of the Managing Committee, Mr. Syed Athar Ali Naqvi made commendable efforts towards resolving import-related issues at Custom House and AFU.



His dedication, willingness to assist and commitment to his responsibilities were appreciated throughout the tenure. I sincerely acknowledge his support and cooperation and wish him continued success and greater opportunities to contribute to the Customs Agents community in the future.

18) Mr. Zahid Ullah

During his first tenure as a Member of the Managing Committee, Mr. Zahid Ullah demonstrated hard work, responsibility and commitment towards the assignments entrusted to him. He remained regularly available within his assigned area of Transit Trade and actively assisted general members in resolving their problems. His handling of matters relating to Transit Trade was carried out with dedication, efficiency and a practical approach.

I sincerely appreciate his commitment, cooperation and valuable contribution throughout the tenure and place on record my gratitude for his services to the Association.

39. Office Staff of KCAA

The effective functioning of any institution depends not only upon the leadership and Managing Committee but also upon the dedication, efficiency and commitment of its supporting staff. I therefore consider it my duty to place on record my sincere appreciation for the entire KCAA office staff, who remained committed to their responsibilities and contributed significantly to the smooth and efficient functioning of the Association throughout the tenure.

a. Office Secretary — Mr. Mohammad Asif Islam

Our Office Secretary, Mr. Mohammad Asif Islam, remained an important and integral part of the day-to-day operations of the Karachi Customs Agents Association. His efficiency, dedication, punctuality and extensive experience contributed significantly to the smooth functioning and administration of the Association.

Throughout my tenure, Mr. Mohammad Asif Islam consistently demonstrated a high level of professionalism in managing the affairs of the Head Office. He remained punctual and readily available, ensuring that routine office matters, correspondence, records and administrative assignments were attended to in an organized and timely manner.

He extended unwavering cooperation and support to me and the Managing Committee and discharged his responsibilities with honesty, sincerity and a strong sense of duty. His long association with KCAA and his understanding of the Association's administrative affairs enabled him to perform his responsibilities effectively. Along with the supporting staff working under his supervision, he played an important role in ensuring the continuity and smooth management of the Association's day-to-day operations.

It is pertinent to mention that Mr. Mohammad Asif Islam had initially submitted his resignation; however, considering his long and dedicated service of approximately 33 years with the Association, the Managing Committee did not accept his resignation at that stage. Subsequently, upon his request to pursue a better professional opportunity, the Managing Committee



accepted his resignation, and he will be completing his services with KCAA on 30th September 2026.

On behalf of the Managing Committee and the members of KCAA, I express my deepest gratitude and appreciation for his more than three decades of dedicated service to the Association. His contribution, loyalty and institutional experience will be remembered with respect and appreciation.

I wish Mr. Mohammad Asif Islam every success, happiness and prosperity in his future endeavours. May Almighty Allah bless him and his family with success, good health and countless blessings. Ameen.

b. Other Office Staff

I would also like to place on record my heartfelt appreciation and gratitude to all other members of the KCAA office staff who performed their respective duties with dedication, honesty and a strong sense of responsibility throughout the year.

The staff members include:

- Mr. Adeel-uddin Siddiqui — Accountant
- Mr. Obaid Younus — Smart Card Coordinator
- Mr. Mohammad Rasheed
- Mr. Wajid Noor
- Mr. Mohammad Asghar
- Mr. Azeem Khan
- Mr. Shoukat Hussain
- Mr. Mohammad Fayyaz
- Mr. Nazeer Ahmed
- Mr. Mohammad Ibrahim
- Mr. Shahroz Alam
- Mr. Fateh Mohammad

Each member of the staff contributed in his respective capacity towards the efficient functioning of the Association. Their cooperation in handling administrative matters, accounts, membership services, Smart Card operations, correspondence, record keeping and other routine office responsibilities was valuable to the Managing Committee. I sincerely acknowledge their hard work, punctuality, cooperation and commitment and extend my deepest gratitude to the entire KCAA staff for their valuable services throughout the tenure.

40. Concluding Remarks

Before concluding this Annual Report, I would like to emphasize that throughout the year, the entire Managing Committee worked as a cohesive and united team, with each member contributing his time, experience, energy and efforts towards the betterment and welfare of the Association and its members.



The achievements and progress recorded during the tenure were not the result of any individual effort; rather, they reflected the collective commitment, cooperation and sincere contributions of the Managing Committee as a whole. Despite facing various operational, regulatory, administrative and institutional challenges, the Office Bearers and Members remained engaged in addressing the concerns of our valued members and strengthening the role of KCAA as a representative organization.

I am deeply grateful to the President, Office Bearers, Members of the Managing Committee, Advisory Council, Committee Convenors and Sub-Committee members, senior members and the entire KCAA staff for their continued support and cooperation throughout the tenure.

It has been a privilege and an honour for me to serve the Association as General Secretary. I sincerely pray that Almighty Allah continues to bless us with unity, strength, progress and success and enable the Association to continue serving the Customs Agents community with dedication, integrity and distinction.

With best regards,

Sheikh Waqas Anjum

General Secretary

Karachi Customs Agents Association



KARACHI CUSTOMS AGENTS ASSOCIATION
ATTENDANCE OF MANAGING COMMITTEE MEMBERS-2025-26
From 1st October 2025 to 24th September 2026
12 Regular Meeting-8 Emergent Meeting (Total No. of Meeting 20)

Office Bearers

<i>Sr #</i>	<i>Name of Participants</i>	<i>Designation</i>	<i>Leave</i>	<i>Absent</i>	<i>Meeting Attended</i>
1	Mr. Yahya Muhammad	(President)	2	-	18
2	Mr. Tariq Rasheed Khan	(Senior Vice President)	1	-	19
3	Mr. Abdul Majeed Noorani	(Vice President)	1	1	18
4	Mr. Imran Aurangez Khan	(Vice President)	3	3	14
5	Mr. Muhammad Mansoor Bhagwanee	(Vice President)	3	5	12
6	Mr. Rana Zahid Farooq	(Vice President)	3	-	17
7	Mr. Syed Mazhar Ali Shah	(Vice President)	4	2	14
8	Mr. Zahid Sharif	(Vice President)	2	2	16
9	Mr. Shaikh Waqas Anjum	(General Secretary)	1	-	19
10	Mr. Danish Riaz	(Joint Secretary)	1	1	18
11	Mr. Noor Ali Kanani	(Information Secretary)	1	4	15
12	Mr. Amir Mansha	(Finance Secretary)	1	-	19



KARACHI CUSTOMS AGENTS ASSOCIATION
ATTENDANCE OF MANAGING COMMITTEE MEMBERS-2025-2026
From 1st October 2025 to 24th September 2026
12 Regular Meeting-8 Emergent Meeting (Total No. of Meeting 20)

Members Managing Committee

Sr #	Name of Participants	Designation	Leave	Absent	Meeting Attended
1	Mr. Aqeel Ahmed	(Member Managing Committee)	2	1	17
2	Mr. Fahad Ullah Khan	(Member Managing Committee)	5	3	12
3	Mr. Faizan Ahmed Qureshi	(Member Managing Committee)	-	1	19
4	Mr. Faraz Ahmed Tanoli	(Member Managing Committee)	4	4	12
5	Mr. Hafiz Ghazanfar Hussain	(Member Managing Committee)	12	1	7
6	Mr. Hashim Razzaq	(Member Managing Committee)	-	1	19
7	Mr. Iftikhar Ahmed Rana	(Member Managing Committee)	1	6	13
8	Mr. Malik Bashir Uz Zaman Khan	(Member Managing Committee)	-	3	17
9	Mr. Muhammad Aamir Fazlani	(Member Managing Committee)	2	15	3
10	Mr. Muhammad Atif Hanif	(Member Managing Committee)	2	4	14
11	Mr. Muhammad Hammad Haider	(Member Managing Committee)	0	3	17
12	Mr. Muhammad Imran Arbi	(Member Managing Committee)	5	2	13
13	Mr. Muhammad Kashif Ishaq	(Member Managing Committee)	3	5	12
14	Mr. Muhammad Nadeemullah	(Member Managing Committee)	2	2	16
15	Mr. Muhammad Toheed Malik	(Member Managing Committee)	2	7	11
16	Mr. Shiraz Shaukat	(Member Managing Committee)	1	3	16
17	Mr. Syed Athar Ali Naqvi	(Member Managing Committee)	3	1	16
18	Mr. Zahid Ullah	(Member Managing Committee)	1	6	13



Managing Committee's Activities



Meeting with Collector Airports Madam Saadia Sheraz



Meeting with Collector Export Port Qasim Mr. Rizwan Mehmood



Regular Meeting



Emergent Meeting



Meeting with Security Agencies on the Subject of Transportation



Meeting with Collector of Customs Enforcement Mr. Moin-ud-din Wani



KARACHI CUSTOMS AGENTS ASSOCIATION ANNUAL WORKING REPORT 2025–2026

Port Qasim Committee



PRESENTED BY

Mr. Rana Zahid Farooq

Vice President & Head of Committee for Port Qasim and
West/KICT
Karachi Customs Agents Association

Executive Overview

During the reporting year 2025–2026, the Port Qasim Committee remained actively engaged in addressing operational, procedural and clearance-related matters affecting members of the Karachi Customs Agents Association at Port Qasim. Under the leadership of Mr. Rana Zahid Farooq, and with the dedicated support and cooperation of the Committee members, particularly Mr. Ch. Hashim Razzaq, Convenor, Port Qasim Sub-Committee, matters raised by members were taken up with the relevant Customs authorities, terminal and system stakeholders, and followed through with a view to securing timely and practical resolution.

1. Continuous Operational Oversight and Member Facilitation

The Committee maintained close attention to the day-to-day operational environment at Port Qasim and remained responsive to matters brought forward by members. The working reports reflect a consistent approach of direct coordination with the Collectorate and relevant stakeholders, timely escalation of operational impediments, and persistent follow-up until corrective action was undertaken.



Sub Committee for West Collectorate & KICT Terminal

2. Resolution of Examination Marking After Gate-Out

During November 2025, an important operational issue arose where containers were being marked for examination after gate-out, creating unnecessary delays and operational hurdles. The matter was pursued with the concerned authorities at WeBOC, Reforms, PSW and DC MIS. A CRF was created, and the issue was successfully resolved, restoring a more orderly process for the affected consignments.

3. E-Waste / Scrap Consignment Contraventions

Repeated issues concerning scrap consignments detained under E-Waste regulations were actively pursued by KCAA. Unnecessary contraventions were reported in connection with such consignments. The Committee took up the matter with the Collectorate and senior concerned officers, following which the contraventions were rejected or withdrawn after corrective action by the ADC. In April 2026, the matter was further escalated by MCC Port Qasim to FBR through an official communication, reflecting the significance of the issue for the trade community.

4. Re-Examination Issues and Access to Scrap Consignments

Unnecessary re-examinations at the Port Qasim Collectorate were repeatedly highlighted. The reports identify limited access of Customs clearing agents to scrap consignment containers as a principal factor in certain cases. The Committee promptly took up the matter with the relevant authorities, resulting in resolution of the reported difficulties and improved facilitation for the affected consignments.

5. EDI Message Transmission at QICT

An EDI message transmission problem at QICT resulted in stoppage of container release. The Committee pursued the matter with the relevant stakeholders, and through joint efforts the transmission issue was resolved. EDI messages subsequently resumed smoothly and normal container-release operations were restored.

6. Demurrage Waiver and Relief for Members

Demurrage waiver requests remained an important area of member facilitation. On behalf of members, KCAA forwarded several requests for waiver of demurrage charges. A significant number, and in the November and May reports a majority, of these requests were processed favorably and waivers were granted. These interventions were aimed at providing appropriate relief where charges arose in circumstances requiring operational or administrative consideration.

7. Resolution of NTN Blocking in Export Consignments

During November 2025, instances of NTN blocking in export consignments due to outstanding amounts under an SRO were observed at the Port Qasim Collectorate. The Committee arranged a meeting with DC MIS and pursued the matter through the appropriate channels. Re-assessments were subsequently carried out and the issue was resolved, facilitating progress in the affected export cases.

8. PSQCA-Related Issues on Used Electric Motor Consignments

During May 2026, the KCAA team at Port Qasim proactively took up PSQCA-related issues concerning used electric motor consignments. Through continuous coordination and follow-up with Customs officials, procedural delays and compliance concerns were addressed. As a result of these efforts, Customs authorities began timely signing the PSQCA Goods Declarations, contributing to smoother and more efficient clearance of the affected consignments.

9. Scanning-Related Operational Matters

The Committee also remained attentive to scanning-related operational difficulties. During May 2026, the KCAA team coordinated with the concerned scanning facilities, closely monitored highlighted consignments, maintained communication with relevant stakeholders and facilitated the resolution of scanning delays and technical concerns. These efforts were directed towards maintaining continuity in cargo clearance operations.



10. Coordination with the Collectorate and Senior Customs Authorities

Regular institutional engagement remained an important component of the Committee's working. During April 2026, a meeting was held between the Collector of Customs, Port Qasim, and a KCAA delegation. Operational matters were discussed with particular emphasis on strengthening coordination, resolving ongoing issues and facilitating trade efficiency at the Port Qasim Collectorate. Such engagement provided an avenue for presenting members' concerns directly and pursuing practical solutions.

11. Understanding of Collectorate Responsibilities and Facilitation

The April and May working reports also documented the distribution of responsibilities among the Assistant and Deputy Collectors at the Port Qasim Collectorate, including assessment groups, examination, MIS, administration, budget and accounts, refunds, customs laboratory, audit, adjudication, bulk operations, bank guarantees, bonded duty assessment, licensing, legal matters, QICT and off-dock examination, inter/intra-port movement, transit permits and auction matters. Awareness of these responsibilities supported the Committee's efforts to approach the appropriate forums for resolution of members' operational concerns.

12. Contribution of Mr. Ch. Hashim Razzaq, Convenor

The dedicated working and cooperation of Mr. Ch. Hashim Razzaq, Convenor, Port Qasim Sub-Committee, deserve particular acknowledgment. Throughout the documented reporting periods, he extended his full support and cooperation to the Head of Committee, Port Qasim, and remained associated with the follow-up and resolution of operational matters. His cooperation strengthened the Committee's ability to pursue members' concerns effectively and contributed to the coordinated handling of issues at Port Qasim.

13. Teamwork and Collective Representation

The working reports demonstrate that the Committee's achievements were the result of ~~coordinated representation~~ rather than isolated intervention. Mr. Rana Zahid Farooq remained engaged with the relevant authorities while the Committee team, including the Convenor and other members, supported follow-up and facilitation. This collective approach enabled matters to be escalated appropriately and pursued with continuity.

14. Overall Contribution to Trade Facilitation

Taken together, the documented work reflects sustained attention to the practical challenges faced by Customs Agents at Port Qasim. From examination and re-examination issues to E-Waste contraventions, EDI transmission, scanning, NTN blocking, PSQCA processing and demurrage waivers, the Committee consistently sought to remove procedural impediments and facilitate the timely clearance and movement of cargo. The emphasis remained on constructive engagement, prompt intervention and persistent follow-up.

Conclusion

The year under review reflects a committed and responsive working approach by the Port Qasim Committee. Under the leadership of Mr. Rana Zahid Farooq, and with the valuable support of Mr. Ch. Hashim Razzaq and the Committee team, a range of operational and procedural matters were pursued with the concerned authorities and stakeholders. The Committee's efforts contributed to resolving reported impediments, facilitating members and supporting smoother trade operations at Port Qasim. The Committee remains committed to maintaining close institutional coordination and continuing its efforts for the welfare and facilitation of KCAA members and the wider trade community.

Mr. Rana Zahid Farooq
Vice President & Head of Committee for Port Qasim and West/KICT
Karachi Customs Agents Association

KARACHI CUSTOMS AGENTS ASSOCIATION
(KCAA) PORT QASIM SUB-COMMITTEE

ANNUAL PERFORMANCE & WORKING REPORT

Reporting Period: Annual Working Period 2025-2026

Submitted By:

Rana Zahid Farooq

Vice President & Head of Committee (HOC), Port Qasim

Ch. Hashim Razzaq

Convenor, Port Qasim Sub-Committee



Sub Committee for Port Qasim Collectorate & QICT Terminal

EXECUTIVE SUMMARY

During the reporting period, the KCAA Port Qasim Sub-Committee remained actively engaged in resolving operational, procedural and clearance-related issues faced by Customs Clearing Agents and the business community at Port Qasim.

The Committee maintained regular coordination with Customs authorities, Port Qasim Authority (PQA), terminal operators, PSQCA, scanning facilities, QICT, WeBOC, PSW, Reforms, DC MIS and other relevant stakeholders.

Through timely intervention, meetings, continuous follow-up and effective coordination, numerous issues were successfully addressed, resulting in improved facilitation, reduced delays and smoother cargo clearance operations.

The Committee's working remained focused on one primary objective:

"Facilitation of Customs Agents and Smooth Clearance of Cargo at Port Qasim."

KEY ACHIEVEMENTS

1. SCANNING & TECHNICAL ISSUES

The Committee actively monitored scanning-related problems and coordinated with the concerned scanning facilities and Customs authorities, affected consignments were followed up on an urgent basis, while technical and operational issues were taken up with the relevant stakeholders.

Result:

Scanning-related delays and technical concerns were addressed, helping maintain smooth cargo clearance operations.

2. PSQCA ISSUES – USED ELECTRIC MOTORS

The Committee proactively raised issues concerning PSQCA requirements for consignments of used electric motors; Continuous coordination and follow-up were undertaken with

Customs authorities to resolve procedural and compliance-related delays.

Result:

Customs authorities are now signing PSQCA GDs in a timely manner, facilitating faster and smoother clearance.

3. E-WASTE / E-WEST SCRAP CONSIGNMENTS

Several scrap consignments faced detention and contraventions under E-Waste/E-West-related issues, KCAA intervened and took up the matter with the Collectorate, Collector and ADC concerned, Following corrective action, the relevant contraventions were rejected/resolved. The matter was also taken up at the appropriate forum, and a related communication was submitted to FBR by MCC Port Qasim.

Result:

Affected consignments were facilitated and unnecessary procedural complications were addressed.

4. RE-EXAMINATION ISSUES

Unnecessary re-examinations of scrap consignments were reported at the Port Qasim Collectorate, The issue was particularly linked to difficulties faced by Customs Clearing Agents in accessing scrap containers, resulting in operational delays and contravention cases. KCAA immediately took up the matter with the concerned authorities.

Result:

The issue was addressed and the re-examination-related difficulties were resolved.

5. PQA ENTRY PASS ISSUE

Customs Clearing Agents had been facing difficulties regarding entry passes at Port Qasim, along with repeated requests for additional documentation, A KCAA delegation held a meeting with PQA officials and raised the concerns of the Customs Agents community.

Result:

The matter was successfully addressed and the difficulties faced by members were resolved.

6. EXAMINATION MARKING AFTER GATE-OUT

An important operational issue was identified where containers were being marked for examination even after gate-out, this created unnecessary delays, operational hurdles and additional difficulties for agents and importers.

KCAA took up the matter with:

* WeBOC * Reforms * PSW * DC MIS * Other relevant stakeholders A CRF was created to address the system-related issue.

Result:

The system issue was successfully resolved and unnecessary post-gate-out examination marking was addressed.



7. EDI MESSAGE TRANSMISSION ISSUE AT QICT

A recent issue concerning non-transmission of EDI messages at QICT resulted in the stoppage of container release, KCAA immediately intervened and coordinated with the relevant stakeholders.

Result:

EDI message transmission was restored and normal container release operations resumed.

8. DEMURRAGE WAIVER

Several requests for waiver of demurrage charges were submitted by KCAA on behalf of its members, The cases were continuously followed up with the relevant authorities and terminal operators.

Result:

A majority of the submitted requests were successfully processed and demurrage waivers were granted.

9. DG CARGO CHARGES WAIVER

KCAA also took up several requests concerning waiver of DG Cargo charges on behalf of members, The cases were followed up with the concerned authorities.

Result:

A majority of the requests were successfully processed and waivers were granted.

10. NTN BLOCKING IN EXPORT CASES

Cases were reported where NTN numbers were blocked in export consignments due to outstanding amounts appearing under an SRO, KCAA arranged a meeting with DC MIS and took up the matter for resolution, Necessary re-assessments were subsequently carried out.

Result:

The issue was resolved, enabling affected export consignments to proceed.

OVERALL IMPACT

Through continuous intervention and coordination, the Port Qasim Sub-Committee worked to:

- ✓ Reduce unnecessary clearance delays
- ✓ Resolve system and technical issues
- ✓ Facilitate Customs Agents and importers/exporters
- ✓ Address unnecessary contraventions
- ✓ Improve coordination with Customs authorities
- ✓ Facilitate PSQCA-related clearances
- ✓ Resolve terminal and port-related operational issues
- ✓ Obtain demurrage and DG Cargo waivers
- ✓ Address EDI and WeBOC-related problems
- ✓ Facilitate smooth export and import operations

COMMITMENT TO THE MEMBERS

The KCAA Port Qasim Sub-Committee remains committed to providing practical, timely and result-oriented facilitation to the Customs Agents community.

Our approach throughout the year has been based on:

“Identify the Problem – Take Up the Matter – Coordinate with the Authorities – Follow Up Until Resolution.”

The Committee will continue to maintain close coordination with all relevant stakeholders and will make every possible effort to ensure that legitimate issues of KCAA members are addressed promptly and effectively.



KARACHI CUSTOMS AGENTS ASSOCIATION

ANNUAL WORKING REPORT 2025–2026

East Collectorate | KGTL | KPT | Bank



PRESENTED BY

Mr. Abdul Majeed Noorani

Vice President & Head of Committee for East/KGTL & KPT/Bank
Karachi Customs Agents Association

Executive Overview

During the year under review, Mr. Abdul Majeed Noorani, Vice President and Head of Committee for East/KGTL & KPT/Bank, remained actively engaged in monitoring operational matters affecting KCAA members and in coordinating with the relevant Customs, terminal, port, banking and revenue authorities. The consolidated working reports reflect a practical and facilitative approach, with particular attention to the smooth functioning of the East Collectorate, persistent operational bottlenecks at KGTL, member facilitation at Karachi Port Trust, continuity of banking operations at the NBP Custom House Branch, and issues requiring engagement with the Sindh Revenue Board. The Committee also maintained close coordination with its field representatives and team members to ensure that members' day-to-day concerns were promptly taken up.



Sub Committee for East Collectorate & KGTL Terminal



1. East Collectorate — Monitoring of Operational Environment

The working reports record continuous attention to the operational environment at the East Collectorate. During the documented periods, the overall working environment was reported as smooth, with operational efficiency showing improvement despite transfers and postings of officers. At the same time, members reported hardship and procedural delays at the levels of Assistant Collector, Deputy Collector and Additional Deputy Collector, particularly where heavy workloads created congestion and rush outside offices. These concerns were monitored with a view to facilitating members and maintaining a more efficient clearance environment.

2. Facilitation Through Field Presence and Team Coordination

A significant feature of the Committee's working was the availability of its representatives at the Camp Office and Custom House. The reports particularly acknowledge the active role of Mr. Imran Aurangzeb and Mr. Shiraz Shoukat, who remained available to assist members with day-to-day operational matters. Their presence, together with the active East/KGTL Sub-Committee and its communication groups, strengthened the Committee's ability to receive complaints, coordinate with the concerned authorities and provide timely facilitation.

3. KGTL — Grounding of Import and Export Containers

Grounding of containers for both import and export consignments was identified as a persistent and serious operational concern. A delegation comprising Mr. Imran Aurangzeb and Mr. Sheraz Shoukat attended a meeting with KGTL officials, where the issues highlighted by KCAA were discussed in detail. The delegation strongly urged terminal management to adopt immediate corrective measures to address the operational bottlenecks affecting members. This issue remained an important area of attention for the Committee during the reporting period.

4. KGTL — E-Scanning Delays

During May 2026, the principal operational issue reported at KGTL concerned delays in the e-scanning of containers. The matter was identified as requiring discussion with NLC in order to devise an effective and sustainable solution and improve operational efficiency. The Committee remained attentive to the issue and continued to pursue its resolution in the interest of timely cargo handling and clearance.

5. KGTL — Routine Operational Facilitation

Alongside the specific grounding and e-scanning concerns, the Committee maintained close coordination with KGTL regarding routine matters and day-to-day complaints raised by members. The May 2026 report records that routine issues were promptly taken up and resolved in coordination with terminal authorities. The active Sub-Committee and dedicated WhatsApp communication groups further supported timely information sharing and member facilitation.

6. Karachi Port Trust — Entry Passes and Delivery Licences

At Karachi Port Trust, members raised concerns regarding delays in the issuance and renewal of KPT passes and delivery licences. The Committee took up these matters with the relevant port authorities. In May 2026, the issue of entry passes was specifically pursued with the Traffic Manager and the Port Security Officer for necessary resolution. The Committee also participated in a comprehensive meeting with the Honourable Chairman, Karachi

Port Trust, at the KPT Head Office, where several operational and administrative matters relating to KPT were highlighted and discussed in detail by the KCAA delegation.

7. KPT — Entry Passes without Delivery Licence

A further significant facilitation was achieved through the efforts of the KPT Sub-Committee, particularly Mr. Abdul Majeed Noorani, Vice President and Head of the KPT Committee. The Central Pass Issuing Officers (CPIO) agreed to issue KPT Entry Passes without requiring a Delivery Licence. Previously, obtaining a Delivery Licence was a prerequisite for the issuance of a KPT Entry Pass, despite the fact that Customs Agents and their representatives require access to port premises for a wide range of legitimate operational, professional and official activities.



Managing Committee's Activities Meeting with the Chairman Karachi Port Trust





Managing Committee's Activities



Meeting with Member Customs (OPS) FBR
Mr. Shakeel Shah



Meeting with Collector of Custom
SAPT Mr. Nayyer Shafiq



Meeting with Member Customs (OPS) FBR
Mr. Shakeel Shah



Meeting with the Governor Sindh
Mr. Nehal Hashmi



Meeting with the Governor Sindh
Mr. Nehal Hashmi



Meeting with the Governor Sindh
Mr. Nehal Hashmi



Managing Committee's Activities Meeting with the Governor of Sindh Mr. Nehal Hashmi





Sub Committee for KPT, SRB, Excise & Bank

KCAA highlighted that linking the issuance of an Entry Pass exclusively with a Delivery Licence was creating unnecessary inconvenience for members whose port-related activities did not necessarily involve delivery of cargo. Following the Association's persistent efforts and representations, the requirement was removed and KPT Entry Passes became issuable without a Delivery Licence. The Managing Committee considers this a meaningful facilitation for the Customs Agents community and appreciates the cooperation extended by the KPT authorities and the dedicated efforts of the KPT Sub-Committee in achieving this outcome.

8. KPT — Institutional Engagement

The meeting with the Honourable Chairman, KPT, represented an important avenue for direct institutional engagement on matters affecting the Customs Agents and trade community. The delegation used the forum to present operational and administrative concerns and seek appropriate attention to the issues faced by members. Such engagement reflects the Committee's emphasis on constructive coordination with senior stakeholders.

9. National Bank of Pakistan — Custom House Branch

Banking operations at the NBP Custom House Branch remained generally smooth and satisfactory throughout the documented periods. Occasional link-down issues were reported during one reporting period, but these were resolved promptly without significant disruption. By May 2026, no issues were reported and banking operations remained satisfactory. The Committee continued to monitor the branch's functioning to ensure that banking-related matters did not unnecessarily impede the clearance process.

10. Sindh Revenue Board — Member Concerns and Proposed Engagement

During the reporting period, the Committee received complaints from members regarding notices issued by the Sindh Revenue Board in which discrepancies were being pointed out between income transactions reflected in Income Tax Returns and records maintained by SRB. The notices created uncertainty and ambiguity among members. In view of the seriousness of the matter, a meeting with the Honourable Chairman, SRB, was requested to discuss the concerns and seek an amicable resolution. The May 2026 report records that the meeting remained pending and would continue to be pursued in the interest of trade and its stakeholders.

11. Appreciation of Team Members

Mr. Abdul Majeed Noorani placed on record his sincere appreciation for the active role, dedication and valuable support extended by his team members, particularly Mr. Imran Aurangzeb and Mr. Shiraz Shoukat, along with other members who assisted in addressing field-related matters and serving the interests of the trade community. Their availability at the Camp Office and Custom House, participation in meetings and continued coordination contributed materially to the Committee's facilitation efforts.



KARACHI CUSTOMS AGENTS ASSOCIATION

ANNUAL WORKING REPORT 2025–2026

East Collectorate & KGTL Committee



PRESENTED BY

Mr. Imran Aurangzeb Khan

Vice President & Head of Committee (East & KGTL)
Karachi Customs Agents Association

Executive Overview

During the year under review, Mr. Imran Aurangzeb Khan, Vice President and Head of Committee (East & KGTL), remained actively engaged in pursuing operational, procedural and facilitation matters affecting members. The working reports submitted by him record a range of issues personally followed up and resolved through coordination with the concerned Customs officers and other relevant stakeholders. These matters included SRO interpretation and classification issues, licence transfer, examination delays, assessment delays, bulk examination, the 1% matter, hearing delays, KGTL examination, de-blocking and auction matters, and a PSW-related issue. The reports also record continued follow-up on the KGTL grounding issue, which remained unresolved due to the absence of a response from the terminal side.

1. SRO Interpretation & Classification Issues

Four to five issues relating to interpretation of SROs and classification were directly handled and resolved by Mr. Imran Aurangzeb Khan. These interventions addressed member concerns through direct follow-up and coordination with the relevant authorities.

2. East Collectorate — Licence Transfer

The issue relating to licence transfer at the East Collectorate was successfully resolved in coordination with DC Ms. Zeenab Izhar. The matter was personally followed up and brought to resolution through coordination with the concerned officer.

3. Issues Resolved through Coordination with Mr. Hafiz Ghazanfar Hussain

Four issues were successfully resolved with the assistance and coordination of Mr. Hafiz Ghazanfar Hussain. His cooperation is specifically acknowledged in the submitted reports as having contributed to the timely resolution of members' concerns.

4. Issues Resolved through Mr. Aqeel Ahmed

Two issues were resolved through the assistance and coordination of Mr. Aqeel Ahmed. The submitted working report records the joint efforts of Mr. Aqeel Ahmed and Mr. Imran Aurangzeb Khan in resolving a PSW system-related matter.

5. Issues Resolved with the Support of Mr. Hammad Haider

Three issues were resolved with the support of Mr. Hammad Haider. The Committee's working approach remained focused on coordination and timely intervention to facilitate members in operational matters.

6. KGTL — Examination Matters

The issue concerning examination of consignments at KGTL was successfully taken up and resolved after necessary coordination with the concerned authorities. In a separate reported matter, delayed examination at KGTL was resolved following effective coordination with the DC Examination, KGTL.

7. KGTL — De-blocking & Auction Matter

The de-blocking and auction-related matter concerning Mr. Ch. Afzal was successfully resolved at KGTL with the cooperation of Madam Noor-ul-Huda. The matter was followed up until the required facilitation was secured.

8. KGTL — Grounding Issue

The KGTL grounding issue remained an outstanding operational concern during the reporting period. According to the submitted report, the matter continued to be followed up; however, no response had been received from the terminal side. The issue was therefore recorded as unresolved at the time of submission.

9. PSW-Related Issue

A PSW system-related issue was successfully resolved in coordination with Ms. Zainab Izhar through the joint efforts of Mr. Aqeel Ahmed and Mr. Imran Aurangzeb Khan. The matter reflects the Committee's continued engagement in addressing system-related difficulties faced by members.

10. KGTL — 1% Matter

The issue pertaining to the 1% matter was resolved with the kind assistance of DC West, Ms. Hareem Fatima. The matter was personally followed up and successfully brought to resolution through coordination with the concerned authority.

11. Assessment Delay

An assessment delay issue was resolved after follow-up meetings with ADC Mr. Jahanzaib Abbasi. The intervention was aimed at facilitating timely progress of the assessment process and addressing the concern raised by the member.

12. Bulk Examination

A bulk examination matter that had remained pending for five days was successfully cleared with the cooperation of ADC Ms. Amara Durrani. The resolution followed active coordination and intervention on the matter.

13. Appreciation of Supporting Officers & Team Members

Mr. Imran Aurangzeb Khan placed on record his appreciation for the sincere efforts and effective support of Mr. Hafiz Ghazanfar Hussain, whose cooperation played a valuable role in the timely resolution of the reported issues. The working reports also acknowledge the cooperation extended by the concerned Customs officers and stakeholders in resolving individual matters.

14. Concluding Assessment

The submitted working reports demonstrate a hands-on approach towards member facilitation across the East Collectorate and KGTL. A number of operational and procedural matters were personally followed up and successfully resolved through direct coordination with the relevant officers. At the same time, the KGTL grounding issue remained pending because the report records that no response had been received from the terminal side despite follow-up. The overall working record reflects continued engagement, coordination and intervention on matters affecting the day-to-day operations of KCAA members.



KARACHI CUSTOMS AGENTS ASSOCIATION

ANNUAL WORKING REPORT 2025–2026

South Asia Pakistan Terminal (SAPT) Committee



PRESENTED BY

Mr. Muhammad Mansoor Bhagwanee

Vice President & Head of Committee for SAPT
Karachi Customs Agents Association

Executive Overview

During the reporting year 2025–2026, the SAPT Committee remained steadfastly engaged in facilitating the Association's members, maintaining close liaison with SAPT Terminal and Collectorate authorities, and pursuing operational matters affecting the clearance of cargo. The working reports submitted during the year reflect a consistent and proactive approach: members' complaints were received and pursued promptly, operational bottlenecks were brought to the notice of the relevant authorities, and matters requiring intervention were followed through until resolution or meaningful progress was achieved.



Sub Committee for SAPT Collectorate & Terminal



1. Operational Oversight and Member Facilitation

The Committee maintained regular oversight of the working environment at SAPT Terminal and the SAPT Collectorate. Day-to-day operational matters were continuously monitored with the objective of ensuring uninterrupted clearance activities and providing practical facilitation to KCAA members. Close presence and coordination enabled reported difficulties to be taken up without unnecessary delay and helped minimize disruption to members' routine business operations.

2. Assumption of SAPT Responsibilities During November 2025

During November 2025, when Mr. Zahid Sharif was on leave for 15 days, Mr. Muhammad Mansoor Bhagwanee assumed responsibility for overseeing matters relating to the SAPT Collectorate and Terminal. During this period, several operational challenges concerning assessment, examination, grounding, sealing and de-sealing, payment counters, delivery at the gate, and seating arrangements were brought to the Committee's attention. These matters were promptly taken up with SAPT Terminal and Collectorate authorities through meetings, follow-ups and direct coordination. Access of KCAA representatives to DC/AC offices, which had been restricted, was also pursued and subsequently restored to facilitate members. An exclusive meeting with the COO of SAPT, Mr. K.K. Chen, was also attended by KCAA representatives, where gate-related issues, weighment concerns and other operational delays were highlighted.

3. Sealing, De-Sealing and Container Grounding

Sealing and de-sealing of containers remained among the operational matters reported by members. The Committee promptly coordinated with terminal authorities to address such complaints. Likewise, instances of delayed grounding were immediately pursued with the concerned terminal staff, with follow-up aimed at securing timely grounding and avoiding avoidable delays in the clearance cycle. The April, May and June reports record repeated intervention on grounding matters and indicate that reported cases were resolved through timely liaison and follow-up.

4. Examination and Scanning Operations

The Committee maintained close attention to examination-related matters. While the examination process was generally reported as satisfactory during May and June, minor delays were occasionally encountered and were promptly highlighted to the concerned authorities. During November, delays were also attributed to the timely arrangement and shifting of containers in the examination area. Scanning delays reported in April and May were taken up with terminal management, and corrective measures were pursued to improve the flow of scanning operations. The Committee's approach remained focused on timely intervention, continuous liaison and practical resolution of member complaints.

5. Assessment and Hearing-Related Matters

Delays in assessment were taken up directly with the relevant authorities whenever reported by members. The November report records intervention in assessment-related delays, while the December report similarly notes that reported assessment delays were pursued on the spot and resolved through coordination. Hearing-related matters at the SAPT Collectorate were also actively monitored during May and June, with follow-up undertaken to facilitate members and support the expeditious disposal of pending cases.

6. Missing Goods and Other Sensitive Operational Complaints

In April 2026, complaints concerning missing goods during examination were brought to the attention of both terminal management and the Collectorate. The matters were pursued through the appropriate channels, with efforts directed towards obtaining positive outcomes. The Committee also continued to attend to other terminal-related concerns as and when reported, maintaining a member-focused approach to operational facilitation.

7. Demurrage Waivers and Financial Relief for Members

Requests for waiver or remission of demurrage charges constituted an important area of member facilitation. During December 2025, KCAA forwarded waiver requests to the concerned authorities, with waivers approved in a number of cases. During May 2026, several requests were forwarded to SAPT for sympathetic consideration, and a number of cases were favorably considered on merit. These interventions sought to mitigate charges arising in circumstances requiring administrative or operational consideration and to provide appropriate relief to members wherever justified.

8. Continuous Coordination with SAPT and Collectorate Authorities

A defining feature of the Committee's working throughout the documented reporting periods was continuous coordination with terminal management, Collectorate officials and relevant operational staff. Mr. Mansoor Bhagwanee, together with Mr. Zahid Sharif where recorded in the reports, remained engaged in follow-up and facilitation. This liaison-based approach allowed individual complaints to be escalated promptly, operational impediments to be highlighted, and remedial action to be pursued without compromising the continuity of trade operations.

9. Overall Performance and Working Philosophy

The documented working reports demonstrate a consistent pattern of responsive representation: members' complaints were received, matters were taken up with the appropriate authorities, and follow-up was maintained until resolution, improvement or further action was secured. The Committee placed particular emphasis on accessibility, direct

Annual Working Report 2025–2026 | SAPT Committee | KCAA

coordination, prompt escalation of operational issues, and maintaining a constructive working relationship with both terminal and customs authorities. This approach contributed to smoother day-to-day operations and strengthened the facilitation role of KCAA at SAPT.

10. Appreciation and Acknowledgment

Mr. Muhammad Mansoor Bhagwanee places on record his sincere appreciation to the President, Mr. Yahya Muhammad, and the General Secretary, Mr. Sheikh Waqas Anjum, for their guidance, cooperation and continued support. The reports also acknowledge the assistance of colleagues and officials whose coordination contributed to the timely handling of members' operational concerns. The Committee remains committed to maintaining the same spirit of service, constructive engagement and professional representation in the interest of KCAA members and the wider trade community.

11. Appreciation for Resolution of Show Cause Notice:

The General Secretary, **Mr. Sheikh Waqas Anjum**, acknowledged and highly appreciated the commendable efforts of **Mr. Muhammad Mansoor Bhagwanee** in connection with the vacation of a Show Cause Notice (SCN) issued to one of the Association's valued members at the SAPT Collectorate. He remarked that it was particularly impressive and noteworthy that the matter, despite its nature and importance, was successfully resolved and the SCN vacated on the very same day. The case had been referred by the President and was actively pursued by Mr. Mansoor Bhagwanee with the concerned authorities through persistent follow-up, effective coordination and dedicated efforts, ultimately resulting in the successful vacation of the SCN. The **Goods Declaration (GD)** was also duly processed in accordance with the declared particulars. The **President, Mr. Yahya Muhammad**, also appreciated the working, commitment and efforts of Mr. Mansoor Bhagwanee in securing the timely resolution of the matter. The House unanimously acknowledged and appreciated his dedicated efforts and effective representation in safeguarding the interests of the Association's members.



12. Meeting with the Honourable Governor of Sindh:

Through the sincere and dedicated efforts of **Mr. Muhammad Mansoor Bhagwanee**, an exclusive meeting was held with the **Honourable Governor of Sindh, Mr. Nehal Hashmi**, wherein important issues concerning the trade and business community were highlighted and discussed in detail. The Honourable Governor gave a patient and attentive hearing to the concerns presented by the KCAA delegation. During the meeting, the delegation also extended a cordial invitation to the Honourable Governor to visit the **KCAA Head Office** and grace a luncheon meeting with his presence. The meeting provided a valuable opportunity for KCAA to highlight the genuine concerns of the trade community and further its engagement with key stakeholders.

Conclusion

The year under review reflects sustained engagement by the SAPT Committee in addressing the practical challenges encountered by customs agents at the terminal and Collectorate. From container grounding, examination and scanning to assessment, hearings, access facilitation and demurrage waiver requests, the Committee consistently pursued matters raised by members through direct coordination and persistent follow-up. The work undertaken during the documented periods underscores the Committee's commitment to efficient clearance operations, responsive member facilitation and constructive institutional coordination. The SAPT Committee looks forward to building upon these efforts and further strengthening the mechanism for timely resolution of operational matters in the coming year.

Mr. Muhammad Mansoor Bhagwanee
Vice President & Head of Committee for SAPT
Karachi Customs Agents Association



KARACHI CUSTOMS AGENTS ASSOCIATION

ANNUAL WORKING REPORT 2025–2026

South Asia Pakistan Terminal (SAPT) Committee



PRESENTED BY

Mr. Zahid Sharif

Vice President & Head of Committee for SAPT
Karachi Customs Agents Association

Executive Overview

During the reporting year 2025–2026, the SAPT Committee remained actively engaged in the day-to-day facilitation of KCAA members and in addressing operational matters arising at the South Asia Pakistan Terminal (SAPT) and the SAPT Collectorate. Through regular visits, direct liaison with Customs officers and terminal management, and persistent follow-up, the Committee focused on maintaining the smooth flow of assessment, examination, grounding, hearings and cargo-related processes, while also pursuing appropriate relief in cases involving terminal-related delays and other operational impediments.

1. Consistent Operational Oversight and Member Facilitation

The Committee maintained a strong and visible presence at SAPT Terminal and the SAPT Collectorate, with regular visits and close coordination with the concerned authorities. The principal objective remained to ensure that routine operational matters were attended to promptly, avoid unnecessary delays in clearance, and provide maximum possible facilitation and support to KCAA members. The Committee's working approach was based on direct engagement, timely escalation and continuous follow-up.

2. Resumption of Responsibilities and November 2025 Operations

During November 2025, Mr. Zahid Sharif remained on leave for fifteen (15) days while out of the country. Upon resuming his responsibilities as Head of Committee (SAPT), he immediately resumed oversight of matters relating to the SAPT Terminal and Collectorate. Routine assessment and examination issues were addressed promptly to prevent delays, while re-assessment matters were actively pursued with the Collectorate and resolved in a timely manner.

3. Assessment and Re-Assessment Matters

Assessment-related matters received continuous attention throughout the documented reporting periods. During February 2026, smooth working was observed in the Assessment Section at the SAPT Collectorate, with no backlog reported and overall operations remaining normal and efficient. Regular visits to the Collectorate enabled prompt coordination with



the relevant officers on day-to-day matters. In cases where Goods Declarations were upheld by the AC/DC, letters for re-assessment were prepared and subsequently approved by the ADC, facilitating appropriate re-assessment by the DC and providing procedural relief to members where justified.

4. Examination Operations and Workload Management

The Examination Section generally remained functional and efficient. In February 2026, a temporary slowdown occurred when the DC Examination remained on leave for three days, coinciding with an increase in GD filings and examination markings. Mr. Zahid Sharif maintained close coordination with the ADC and DC Examination to manage the additional workload and normalize the pace of examinations. The Committee's intervention helped maintain continuity and minimize the impact of temporary administrative constraints.

5. Timely Grounding and Container Placement

Delay in the grounding of containers was a recurring operational matter requiring close monitoring. During November 2025, necessary coordination was undertaken to ensure timely cargo placement for examination. By February 2026, there was no backlog of containers reported at SAPT Terminal, while individual grounding issues continued to be actively pursued with terminal management to prevent avoidable delays and ensure the timely movement of containers for examination and clearance.

6. Facilitation of Physical Hearings

Delays in conducting physical hearings were brought to the Committee's attention during November 2025. The matter was promptly taken up, and coordination was undertaken with the AC/DC to facilitate timely hearings. This intervention was aimed at ensuring that members' cases were not unnecessarily delayed due to scheduling or hearing-related constraints.

7. Resolution of Access to Masjid at SAPT

An important member-facilitation matter concerning access to the Masjid within the SAPT Terminal premises was brought to the attention of the Committee in February 2026. The matter had arisen due to security restrictions. Mr. Zahid Sharif promptly took up the issue with the concerned authorities, and the matter was amicably resolved. Members were thereafter permitted to access the Masjid for prayers upon presentation of their KCAA Smart Cards, providing a practical and respectful facilitation for the Customs Agents' community working at the terminal.

8. Payment Counter Congestion and Operational Improvement

During November 2025, delays and crowding at the terminal payment counter were reported. The matter was taken up and followed through, resulting in a reduction in the rush and smoother functioning of the payment process. This intervention contributed to improving the overall operational flow and reducing inconvenience to members during the clearance process.

9. Theft and Pilferage Cases

Cases involving theft, pilferage and missing goods from consignments at SAPT Terminal and the Collectorate were brought forward for appropriate attention. Such matters were submitted through the General Secretary to the concerned authorities for necessary consideration and action. The Committee remained attentive to these sensitive issues in order to safeguard members' legitimate concerns and support appropriate resolution through the relevant institutional channels.

10. Waiver of Demurrage Charges

Where delays occurred due to terminal-related reasons, the Committee actively pursued requests for waiver of demurrage charges. These cases were taken up with SAPT, and waivers were granted in relevant instances. Such efforts were



directed towards ensuring that members were not unduly burdened by charges arising from delays attributable to operational circumstances beyond their reasonable control.

11. Daily Coordination with SAPT Terminal and Collectorate

A central feature of the Committee's working was its regular physical presence and daily coordination with SAPT Terminal and the Collectorate. This continuous engagement enabled the Committee to remain abreast of emerging issues, respond quickly to members' representations and maintain direct communication with the authorities concerned. The approach ensured that routine difficulties were addressed as early as possible and that members received maximum practical support.

12. Overall Contribution to Trade Facilitation

The documented work of the SAPT Committee reflects a sustained commitment to efficient trade facilitation and responsive member service. From assessment, examination and re-assessment to container grounding, physical hearings, payment-counter congestion, access facilitation, pilferage-related matters and demurrage waivers, the Committee consistently pursued issues affecting the clearance process. The emphasis remained on timely intervention, constructive coordination and persistent follow-up with Customs and terminal authorities.

13. Appreciation and Commitment to Continued Service

Mr. Zahid Sharif's working during the reporting periods reflects a practical and member-oriented approach to the responsibilities entrusted to the SAPT Committee. The Committee remains committed to maintaining close liaison with the SAPT Terminal and Collectorate, strengthening coordination mechanisms, and continuing to pursue timely solutions to operational matters in the wider interest of KCAA members and the trade community.

Conclusion

The year under review demonstrates the SAPT Committee's continued engagement in the practical facilitation of Customs Agents and the wider trade community. Through regular presence at the terminal and Collectorate, prompt attention to operational complaints, direct coordination with Customs officers and terminal management, and persistent follow-up, the Committee contributed to smoother assessment and examination processes, timely container grounding, improved payment-counter operations, facilitation of hearings, resolution of access concerns, and appropriate consideration of demurrage waiver requests. The Committee looks forward to building upon these efforts and further strengthening an efficient, responsive and facilitative working environment at SAPT.

Mr. Zahid Sharif
Vice President & Head of Committee for SAPT
Karachi Customs Agents Association

Editorial note: This annual narrative consolidates the two working reports supplied for November 2025 and February 2026. It is confined to activities and matters expressly documented in those source reports.



KARACHI CUSTOMS AGENTS ASSOCIATION

ANNUAL WORKING REPORT 2025–2026

Information Secretary | QICT Export | PSW/DPP | EPZ



SUBMITTED BY

Mr. Noor Ali Kanani

Information Secretary | Head of Committee QICT Export | Head of
Committee PSW/DPP | Head of Committee EPZ
Tenure 2025–2026
Karachi Customs Agents Association

Executive Overview

During the year under review, Mr. Noor Ali Kanani, Information Secretary and Head of the Committees for QICT Export, PSW/DPP and EPZ, remained actively engaged in the facilitation of KCAA members and in the resolution of operational, digital, export, import and institutional matters. His working reflects a hands-on approach, with particular emphasis on urgent intervention, direct coordination with Customs authorities, terminals, PSW, ANF, Phyto and other stakeholders, and persistent follow-up until practical solutions were achieved. The matters documented during the tenure range from export container and vessel issues to scanning, PSW, EPZ, phytosanitary and ANF-related facilitation, while also encompassing the communication responsibilities of the Information Secretary and member welfare initiatives.



Sub Committee for Export Collectorate (Karachi & Port Qasim)

1. SAPT Export — Resolution of Damaged Container Issue

A Customs Agent faced an urgent problem involving a damaged export container at SAPT. The terminal initially indicated that, because of the damaged condition, the container could not be loaded onto the vessel. With vessel cut-off time approaching, a dry-off would have caused avoidable loss of time and expenditure. Mr. Noor Ali Kanani, together with Mr. Imran Aurangzeb, Vice President, immediately intervened, examined the circumstances and coordinated with SAPT. The matter was resolved promptly and the required work was completed without unnecessary delay.

2. Fish Container — Emergency PSW Intervention

An export fish container had been unloaded from the vessel because of a malfunction in its reefer system. The exporter urgently required dry-off to protect the cargo, but the PSW system reflected the container as already loaded on the vessel, preventing the dry-off option from being activated. Despite the matter arising on a Saturday night, Mr. Noor Ali Kanani, along with Mr. Waqas Anjum, General Secretary, contacted the Collector and requested reversal of the PSW message from “Container Loaded” to “Loading Allowed”. The issue was resolved around midnight, enabling the exporter to proceed.

3. First Successful Shipping-Line Name Amendment After Gate-In at KICT

During the tenure, an important procedural development was achieved concerning amendment of a shipping line's name after container gate-in at KICT. Although the relevant option was available on the PSW platform, it had not previously been practically applicable. With the full support of Ms. Ashraf Waseem Daya of KICT, the task was successfully completed, facilitating the required correction after gate-in and demonstrating the practical value of coordination between KCAA, the terminal and PSW.

4. Ginger Container Held on Suspected Fungus — Expedited Clearance

A container carrying ginger was held after Customs inspection because of suspected fungus. The importer explained that the appearance was only a minor surface mark capable of being removed with water. A meeting was arranged with

Madam Saima Zeb Butt, who permitted access to the examination area. With the assistance of Mr. Abro, the container was subsequently cleared. The consignment had remained stuck for approximately 15 days; through intervention and follow-up, the matter was resolved and the container cleared within two days. Mr. Faizan Ahmed Qureshi, MMC, extended full cooperation in resolving the issue.

5. Removal of Pre-Gate-In Scanning Hold Mark

An operational difficulty arose when export containers were being marked for scanning before gate-in on PSW. This generated repeated complaints, particularly during weekends when contact staff were limited. Mr. Noor Ali Kanani formally approached the concerned DC officers and requested removal of the scanning-mark requirement. Although the request could not initially be implemented, approval was subsequently obtained from the Collector and the scanning marks were removed. Thereafter, whenever complaints arose, the DC officers cooperated to ensure that export containers were not left behind.

6. Wax Container Held at SAPT — Import Facilitation

Although import matters did not ordinarily fall within his principal committee responsibilities, Mr. Noor Ali Kanani intervened in a case involving a wax container because of the perishable nature of the item. The container was held due to an address issue on the letterhead. After meeting with DC Anas Tariq, he requested photographs of the plant in Sargodha, which were uploaded by the agent to PSW. Following submission of an undertaking, the DC released the container, resolving the matter without further delay.

7. Examiner Unavailability During Weekends

During the tenure, examiner unavailability was encountered on a number of occasions, particularly on Saturday nights and Sundays. Mr. Noor Ali Kanani pursued such matters directly with the concerned DC. Where the DC was unavailable, he escalated the matter to the Collector. Through this chain of coordination, solutions were secured and members' operational difficulties were addressed.



Sub-Committee for WeBOC & PSW

8. Correction of Export GD Value Typing Error

An export consignment of Adnan Corporation remained at the terminal for approximately 15 days because of an incorrect value entered in the GD due to a typing mistake by the agent's staff. There was concern that the matter could result in a contravention or penalty. After the case was brought to Mr. Noor Ali Kanani's attention, he met the concerned DC, explained the circumstances and pursued correction of the declared value. The value was ultimately corrected without penalty or contravention, and the container was successfully exported.

9. QICT SIM Hold — ANF Coordination

A Customs Agent encountered a "SIM HOLD" status in PSW. The PSW helpline was contacted first, followed by coordination with DC Usman Hameed Butt, who confirmed that the hold was not visible in his system. After consultation with senior colleagues, including Mr. Ameen Issani and Mr. Wasik, the matter was taken up with ANF. Mr. Ayub of ANF was contacted and the underlying ANF hold was confirmed, after which the matter was promptly resolved.

10. Rice D LTL / Rebate — SRO Attachment

Following the introduction of a government rice rebate intended to take effect from 23 January 2026, the PSW system activated the rebate only from 16 February 2026, resulting in the rebate not being attached to earlier shipments. Through sustained efforts, the relevant SRO was subsequently attached to GDs. When the rebate was later removed from a number of GDs, the matter was again coordinated with the DC. Mr. Noor Ali Kanani remained in contact with DC Raeesa as well as the Rice Export Association of Pakistan. The issue required approximately a month of continued follow-up, with the remaining affected GDs also being pursued for resolution.

11. QICT Dry-Off Issue During Iran/USA War-Related Disruption

Following the commencement of the Iran war, a large number of containers were being dry-offed from Port Qasim. During the process, ANF required agents to provide document details, resulting in repeated submission of documents and avoidable delays. Mr. Noor Ali Kanani took up the complaints immediately and visited Port Qasim the following day. He first met the DC, gathered the relevant information, then met DP World and subsequently held a meeting with ANF, including Mr. Nadir. Following the intervention, assurance was given that further complaints regarding the dry-off process would not arise. The source report records that no subsequent complaints were received from Port Qasim and that agents expressed appreciation for the intervention. Mr. Ayub, Head of ANF, also provided important cooperation in

resolving the matter.

12. Vessel Celcius Emmen 022B — Returned to SAPT Due to War

During the war-related disruption, the vessel Celcius Emmen 022B was forced to return and berth at Karachi Port. An initial proposal was to revert the PSW message to “Loading Allowed” so that the dry-off option could be used and containers could be offloaded. Following consultations among Customs, the shipping line and the terminal, however, the agreed procedure required the goods to be re-imported through a GD under Section 22. The matter involved considerable procedural difficulty and extensive follow-up. With the support of Mr. Waqas Anjum, General Secretary, and his team, the containers were ultimately cleared. The source report also records that, with the full support of Collector of Export Mr. Afnan Khan, freight charges were waived by shipping lines and assistance was extended to other exporters in obtaining waiver of terminal charges. An exceptional GD was also arranged with the Collector’s permission where a single GD was required instead of multiple GDs.



Sub-Committee for EPZ Committee

13. QICT Scanning Issues

Regular complaints were received that, even after scanning, GDs were not being processed further at QICT. On one particularly difficult Saturday, scanning holds accumulated and scanning officers were not responding to members’ calls. Following calls and coordination with Mr. Arshad Khurshid, Mr. Wasik and Mr. Waqas Anjum, the matter was immediately raised with Sir Rizwan Mahmood, Collector. Prompt action was taken and the pending GDs were cleared within time, preventing further disruption.

14. Pakistan Single Window (PSW) Facilitation

Several PSW-related complaints were addressed during the tenure with the assistance of the PSW focal person, Mr. Arshad. A major case involved a shipment of 40 containers which had physically gated in but whose gate-in status was not reflected in PSW. The terminal side was functioning correctly, but the system discrepancy threatened timely export before vessel departure. Mr. Noor Ali Kanani obtained the relevant ticket number from the agent, shared it with the PSW focal person and the issue was resolved within approximately one hour, enabling the containers to be exported smoothly.

15. Karachi Export Processing Zone (KEPZ)

A container was incorrectly reflected in the Peshawar Customs system instead of the EPZ system. The agent had attempted to resolve the issue for approximately ten days without success. Mr. Noor Ali Kanani raised the matter, met with Mr. Mustafa Zamir and continued coordination with PSW. It was ultimately decided that a CRF should be applied, following which the system was updated and the matter was resolved.

16. Phyto Department — Online Certificate Signature Issue

A serious issue arose when a phytosanitary certificate processed online did not display the issuing officer’s signature, resulting in cargo not being accepted. The consignee sought either a corrected certificate bearing the signature or a manual certificate. Mr. Noor Ali Kanani visited the Phyto Department the following day and discussed the issue with the officers. It was discovered that the issuing officer’s signature had not been updated in the system. The signature was promptly updated and, within two days, the affected certificates were corrected. Consequently, no manual phytosanitary certificate was required.



17. ANF Support for Urgent Export Inspection

An urgent complaint was received on a Sunday regarding an export container at SAPT that had been marked by ANF, while the vessel was scheduled to sail on Monday evening. Mr. Noor Ali Kanani immediately contacted Mr. Ayub of ANF and explained the urgency. The ANF team was mobilized that night, and the inspection was completed by Monday morning, allowing the container to be loaded onto the vessel that evening.

18. Heat Relief Camp for Clearing Agents

In the spirit of care and solidarity during the heat wave, the team joined hands to establish a heat relief camp for clearing agents. The initiative was well received and reflected the Association's commitment to the welfare and well-being of its members and the wider Customs Agents community.

19. Responsibilities as Information Secretary

As Information Secretary, Mr. Noor Ali Kanani fulfilled the responsibilities entrusted to him throughout the twelve-month period. He participated in meetings as required, personally circulated important messages to members and maintained

effective communication through official channels and social media. His role contributed to timely dissemination of information and continued engagement with the membership.

20. EPZ Committee — Representation Regarding Revised Renewal Fees

During the tenure, the Committee actively pursued the sharp increase in EPZ renewal fees, which had risen from Rs. 10,000 to USD 1,000. The matter was raised with the concerned officers and discussed at different levels, including with the Director General. Although the issue could not be resolved during the reporting period, continued coordination was undertaken with colleagues, including Mr. Arshad Khurshid, who formed a WhatsApp group to facilitate collective efforts. Mr. Noor Ali Kanani specifically acknowledged the continuous support and regular updates provided by Malik Bashir Sahib and Nadeemullah Sahib and expressed his intention to continue pursuing the matter in the next tenure.

Conclusion

The year under review reflects an exceptionally active and hands-on contribution by Mr. Noor Ali Kanani across his multiple responsibilities as Information Secretary and Head of the QICT Export, PSW/DPP and EPZ Committees. His interventions frequently involved urgent, time-sensitive matters where direct engagement with senior Customs officers, terminal management, PSW, ANF and other stakeholders was essential. The documented cases demonstrate his consistent effort to secure practical solutions, avoid unnecessary penalties and delays, facilitate exports and imports, and safeguard the legitimate interests of KCAA members. His contribution extended beyond individual cases to broader communication, member welfare and institutional representation.

Acknowledgment & Appreciation

Mr. Noor Ali Kanani places on record his sincere gratitude to the entire KCAA team for its support throughout the tenure, with particular appreciation for President Mr. Yahya Muhammad, General Secretary Mr. Waqas Anjum, Joint Secretary Mr. Danish Riaz, Vice Presidents Mr. Imran Aurangzeb and Mr. Imran Alvi of the Export team, Malik Bashir Sahib and Nadeemullah Sahib of the EPZ team, Vice President Mr. Rana Zahid Farooq of Port Qasim, and Office Secretary Mr. Arshad Islam for their guidance, cooperation and support. He also acknowledges the tireless support of his Export team and the colleagues who assisted in resolving members' operational concerns.

Mr. Noor Ali Kanani
Information Secretary
Head of Committee QICT Export
Head of Committee PSW/DPP
Head of Committee EPZ
Karachi Customs Agents Association



KARACHI CUSTOMS AGENTS ASSOCIATION

ANNUAL WORKING REPORT 2025–2026

Transit Trade Committee



SUBMITTED BY

Mr. Zahid Ullah

Managing Committee Member (MMC) | Head of Transit Trade Committee
October 2025 – Present
Karachi Customs Agents Association

Executive Summary

Following his election as a Managing Committee Member in the 2025 KCAA elections and his appointment as Head of the Transit Trade Committee in October 2025, Mr. Zahid Ullah assumed responsibility for representing and facilitating matters relating to transit trade. Shortly thereafter, the Pakistan–Afghanistan border was closed amid bilateral geopolitical clashes, resulting in a complete suspension of cross-border transit trade. The ensuing disruption created severe operational and financial pressures for the trade and Customs Agents community, with transit containers stranded at Pakistan’s maritime ports and cargo-laden trucks held in transit without a practical pathway for return or re-export. In response, the Transit Trade Committee pursued proactive coordination with Pakistan Customs, relevant regulatory authorities, shipping lines and terminal stakeholders to address these unprecedented operational bottlenecks.



Sub Committee for Transit Trade Directorate



1. Border Closure and Supply-Chain Disruption

The sudden closure of the Pakistan–Afghanistan border brought cross-border transit operations to a standstill and created a significant disruption across the transit supply chain. Cargo already in transit could not proceed through the established route, while consignments positioned at ports and along inland transit corridors became subject to prolonged uncertainty. The Committee treated the matter as an urgent trade-facilitation issue and focused its efforts on developing workable solutions within the applicable regulatory framework.

2. Stranded Cargo and Re-Export Facilitation

One of the principal challenges was the presence of cargo-laden trucks stranded near border areas and along inland routes, without a clear and practical mechanism for lawful return or re-export. The Committee worked as a coordinated team with the relevant regulatory authorities to facilitate the development and implementation of viable procedures for re-exportation. Through sustained engagement, stranded cargo was brought within a formal process enabling cargo-laden vehicles to return safely and initiate the requisite re-export procedures.

3. Decongestion of Karachi Maritime Ports

The border closure also resulted in the accumulation of a substantial number of Afghan transit containers at Karachi's maritime ports, placing additional pressure on terminal capacity and exposing importers and Customs Agents to continuing storage and related charges. The Committee pursued a systematic re-export approval process for the stranded transit containers, with the objective of clearing the accumulated cargo and alleviating congestion at the ports. These efforts were directed towards restoring cargo movement and preventing the prolonged accumulation of transit consignments.

4. Strategic Engagement with Pakistan Customs

A central element of the Committee's response was sustained engagement with senior Pakistan Customs authorities, including officials of the Transit Trade Directorate. Formal meetings and consultations were convened to identify legal and procedural impediments and to seek workable solutions for stranded cargo. The Committee advocated streamlined documentation and procedural pathways that could enable re-export permissions to be processed expeditiously in view of the exceptional circumstances created by the border closure.

5. Procedural Relief for Stranded Transit Cargo

The Committee pursued procedural relief with the objective of avoiding unnecessary regulatory obstacles for importers and Customs Agents whose consignments had become stranded as a consequence of the border closure. Through coordination with the concerned authorities, the Committee sought to establish a practical mechanism for processing re-export permissions while taking into account the exceptional circumstances affecting the cargo and the trading community.

6. Engagement with Shipping Lines and Terminal Stakeholders

The financial consequences of the prolonged disruption extended beyond Customs procedures. Shipping line detention charges, terminal storage charges and related costs continued to accumulate while cargo remained immobilized. The Committee therefore engaged directly with major shipping lines and terminal operators, presenting the circumstances of the border closure and emphasizing the exceptional and force-majeure nature of the disruption. The objective was to secure appropriate consideration and financial relief for affected members and the wider trading community.

7. Detention and Demurrage Relief

An important component of the Committee's representation involved seeking waiver or reduction of shipping line detention charges and related financial liabilities. Through advocacy and direct engagement with shipping stakeholders, the Committee pursued relief for affected consignments. These efforts were aimed at mitigating the financial burden arising from a disruption that was beyond the reasonable control of importers, Customs Agents and other stakeholders involved in the transit process.



8. Coordination and Collective Representation

The response to the border crisis required coordination among multiple stakeholders and could not be addressed through isolated interventions. The Transit Trade Committee maintained communication with Pakistan Customs, the Transit Trade Directorate, shipping lines and terminal stakeholders in order to present the concerns of KCAA members in a coordinated manner. This approach helped establish channels for continued dialogue and enabled operational issues to be pursued through the appropriate forums.

9. Protection of the Interests of KCAA Members

Throughout the crisis, the Committee remained focused on the practical interests of KCAA members, Customs Agents and the wider trading community. The principal objectives were to facilitate lawful movement or re-export of stranded cargo, reduce port congestion, mitigate accumulating financial liabilities and secure workable procedures for consignments affected by the extraordinary circumstances. The Committee's interventions were accordingly directed towards minimizing disruption and protecting members from avoidable operational and financial consequences.

10. Overall Contribution of the Transit Trade Committee

The work undertaken following the border closure demonstrates a focused effort to address an exceptional interruption to transit trade. Through engagement with regulatory authorities and private sector stakeholders, the Committee pursued solutions for stranded cargo, facilitated re-export processes, addressed port congestion and sought relief from detention and related charges. The Committee also established and maintained lines of communication with the relevant institutions, providing a platform for continued representation of KCAA's interests.

11. Future Outlook

Moving forward, the Transit Trade Committee remains committed to strengthening trade-facilitation frameworks for transit cargo, promoting clear and workable procedures for exceptional circumstances, and advocating fair and proportionate detention policies in situations arising from force-majeure events. The Committee will continue to

represent the interests of KCAA and its members before the relevant authorities and stakeholders and to pursue timely solutions to operational difficulties affecting transit trade.

Conclusion & Future Outlook

The period under review presented an unprecedented operational challenge for transit trade following the closure of the Pakistan–Afghanistan border. The Transit Trade Committee responded through proactive coordination, institutional engagement and persistent follow-up with Pakistan Customs, the Transit Trade Directorate, shipping lines and terminal stakeholders. The Committee's efforts focused on establishing lawful avenues for re-export, facilitating the return and processing of stranded cargo, reducing port congestion and pursuing relief from the substantial financial liabilities arising from prolonged detention and storage. The experience has reinforced the importance of clear contingency mechanisms, effective stakeholder coordination and responsive trade-facilitation arrangements for the protection of the Customs Agents and trading community.

Mr. Zahid Ullah

Managing Committee Member (MMC) | Head of Transit Trade Committee

October 2025 – Present

Karachi Customs Agents Association



KARACHI CUSTOMS AGENTS ASSOCIATION

ANNUAL WORKING REPORT 2025–2026

Finance Department



PRESENTED BY

Mr. Amir Mansha

Finance Secretary
Karachi Customs Agents Association

Executive Overview

Throughout the tenure under review, the Finance Department, under the stewardship of Mr. Amir Mansha, remained focused on the responsible, disciplined and efficient management of the financial affairs of the Karachi Customs Agents Association. In discharging the responsibilities entrusted to him, he demonstrated a strong sense of responsibility, prudence and commitment, while maintaining particular attention to expenditure control, financial discipline and the effective handling of matters relating to the Association's financial and administrative affairs.

1. Responsible Management of Financial Affairs

Mr. Amir Mansha diligently looked after the financial affairs of the Association with a high degree of responsibility, care and professional commitment. Throughout the tenure, he remained attentive to the financial requirements of the Association and contributed towards ensuring that financial matters were handled in an orderly, prudent and responsible manner.

2. Financial Discipline and Expenditure Control

An important aspect of his working remained the conscious effort to curtail unnecessary expenditure and promote financial discipline. He consistently remained mindful of the cost implications of Association activities and sought to control avoidable expenses wherever practicable. His prudent approach contributed towards maintaining greater financial efficiency and ensuring that expenditure was undertaken with due consideration to the Association's requirements and available resources.

3. Efforts to Strengthen Financial Resources

In addition to controlling expenditure, Mr. Amir Mansha remained focused on exploring opportunities that could strengthen the Association's sources of income. His approach reflected an understanding that sound financial administration requires not only prudent expenditure management but also continued attention to the financial sustainability and resource base of the Association.

4. Participation in Meetings and Delegations

Mr. Amir Mansha also actively participated, from time to time, in meetings and delegations with the concerned authorities, including meetings with the Collectorate and Terminal authorities. His participation provided valuable financial and administrative input in matters affecting the Association and its members, while demonstrating his willingness to contribute beyond the routine responsibilities of the Finance Department.

5. Support in Financial and Administrative Matters



Throughout the tenure, Mr. Amir Mansha extended valuable support in dealing with various financial and administrative matters of the Association. He remained available for consultation and contributed to the orderly handling of matters requiring financial consideration, coordination and follow-up. His cooperative approach assisted in ensuring that such matters received appropriate attention.

6. Commitment to the Welfare of the Customs Agents Community

His responsibilities were discharged with a broader commitment to the welfare and facilitation of the Customs Agents community. By combining financial prudence with active participation in Association affairs, he contributed to the effective functioning of the Association and supported its efforts to serve and facilitate its members.

7. Overall Appreciation

Mr. Amir Mansha's tenure as Finance Secretary is marked by diligence, financial prudence, a strong sense of responsibility and active engagement in the affairs of the Association. His efforts to curtail unnecessary expenditure, maintain financial discipline, attend meetings with relevant authorities and contribute to financial and administrative matters reflect a committed approach to the responsibilities entrusted to him.

Conclusion

The services rendered by Mr. Amir Mansha as Finance Secretary deserve sincere appreciation and recognition. His prudent handling of financial affairs, efforts towards expenditure control, attention to strengthening the Association's financial resources, and active participation in meetings and delegations contributed positively to the smooth functioning of the Association. His energetic approach, cooperation and continued commitment to the welfare and facilitation of the Customs Agents community are commendable and worthy of being placed on record in the Annual Working Report.

Appreciation

I place on record my sincere gratitude and appreciation for the dedicated services, cooperation and valuable contribution of Mr. Amir Mansha throughout the tenure. His sense of responsibility, financial prudence and steadfast commitment to the affairs of the Association have been of considerable value.

Mr. Amir Mansha
Finance Secretary
Karachi Customs Agents Association



KARACHI CUSTOMS AGENTS ASSOCIATION ANNUAL WORKING REPORT 2025–2026

AFU / JIAP Committee



PRESENTED BY

Mr. Syed Mazhar Ali Shah

Vice President & Head of Committee for AFU /
JIAP

Karachi Customs Agents Association

Executive Overview

During the reporting year 2025–2026, the AFU / JIAP Committee under the supervision of our beloved Senior Vice President Mr. Tariq Rasheed Khan remained actively engaged in facilitating customs clearance operations, addressing members' operational concerns, and maintaining continuous liaison with Customs authorities, Ground Handling Agents (GHAs), the National Bank of Pakistan booth, Pakistan Airports Authority and other relevant stakeholders. The working reports demonstrate a sustained focus on reducing avoidable delays, streamlining examination and assessment, improving payment and documentation procedures, and securing practical facilitation for members of the Karachi Customs Agents Association.

1. Continuous Operational Oversight and Member Facilitation

Throughout the documented reporting periods, the Committee maintained close and continuous oversight of operational matters at the Air Freight Unit (AFU) and JIAP-related facilities. Complaints and representations received from members were promptly brought before the concerned authorities, with follow-up maintained to secure practical resolution. The Committee's approach remained firmly centered on uninterrupted clearance, reduction of procedural impediments and responsive representation of the Association's members.



Sub Committee for Collectorate of Customs (Airports) AFU

2. Expediting Examination and Improving Clearance Efficiency

A significant area of intervention was the examination process. Complaints regarding delays at Gerry's data were taken up urgently, resulting in expedited examinations. The source report records that examinations which had previously taken up to three days were, following continuous coordination and efforts, being completed within one day. This represented a substantial improvement in the processing cycle and materially reduced the inconvenience caused to members. In the documented February period, additional examination delays were also promptly highlighted before the relevant authorities, following which smooth functioning was reported in the Examination Section.

3. Assessment and Consignment Processing

Assessment-related matters were likewise monitored closely. Reported issues were immediately taken up with the concerned officers, while day-to-day matters continued to be followed so that consignments could proceed without unnecessary interruption. The Committee maintained direct coordination with the relevant officials to facilitate timely processing and resolution of assessment-related concerns.

4. Ground Handling Agents — Major Operational Concerns

Operational difficulties associated with Ground Handling Agents remained an important area of Committee attention. Members reported delays and difficulties in the clearance and delivery of consignments. Following a joint meeting

convened by the Collector of Customs (Airport) on 12 February 2026, KCAA formally presented a comprehensive set of concerns, including online payments through PSID, enhancement of the cash-payment limit to Rs. 200,000/-, online tracking and payment details, seven days' free storage, removal of unnecessary documentation requirements, observance of gazetted holidays, extended godown timings, correction of IGM data, delivery delays and rationalization of GHA tariff rates.

5. Follow-up with GHAs and Stakeholder Meetings

Subsequent to the February meeting, the Collectorate issued minutes and conveyed directions to GHAs concerning implementation of an online/digital payment mechanism and timely filing of Import General Manifest (IGM) information prior to aircraft landing at AFU. When the Committee observed that these instructions were not being complied with in their true spirit, the matter was pursued further. A significant follow-up meeting was convened on 14 May 2026 under the chairmanship of Hasan Saqib Sheikh, Chief Collector of Customs (Airports), with relevant stakeholders in attendance. The meeting addressed online payment, slab-wise charges, storage and free days, Advance IGM / Pre-Arrival Information, incorrect flight and IGM particulars, EDI / Gate-Out integration, unnecessary documentation and issues concerning the NBP booth. Minutes were subsequently issued for compliance and follow-up.

6. Advancement of Digital and Online Payment Mechanisms

Improving payment procedures was a recurring objective. KCAA pursued the implementation of online payment through PSID and sought an increased cash-payment facility for trade convenience. The reports record that Pakistan International Airlines subsequently initiated its Online Payment System following the concerns raised by KCAA, for which the Association submitted an appreciation letter. The Committee also continued to pursue digital payment mechanisms with GHAs as part of broader efforts to modernize and streamline cargo-release procedures.

7. NBP Booth at AFU — Short Payment Facilitation

The non-acceptance of cash for short payments at the NBP booth at AFU was reported as a source of inconvenience to the trade. The matter was discussed with the DC AFU, while KCAA formally approached the President of the National Bank of Pakistan requesting acceptance of cash payments up to Rs. 25,000/- in short-payment cases instead of requiring a fresh pay order. This intervention reflected the Committee's efforts to address practical payment difficulties faced during day-to-day clearance.

8. Documentation and Smart Card Facilitation

Procedural documentation was another area in which facilitation was secured. The Committee addressed the requirement for submission of Smart Cards and copies of CNICs during the clearance process. The matter was successfully resolved, with clarification that licensed Customs Agents would only be required to carry their Smart Cards and that submission of CNIC copies would not be required. This development helped reduce procedural hurdles for licensed agents and facilitated smoother access and processing.



Managing Committee's Activities





9. GHA Timings and Ramzan Facilitation

In order to facilitate the trade during the Holy month of Ramzan, the Committee's efforts contributed to the extension of Godown Payment and Delivery timings from 9:00 AM to 5:00 PM. A formal notification was issued by the Collectorate for implementation. This measure provided additional operational convenience to the trade during the specified period.

10. AFU Camp Office Agreement with Pakistan Airports Authority

The renewal of the AFU Camp Office Agreement with the Pakistan Airports Authority remained an important institutional matter. The agreement had expired on 30 April 2025, while its renewal remained pending because of concerns regarding cargo-related charges imposed by PAA. The AFU Sub-Committee participated in several meetings with the concerned PAA officials in an effort to resolve the matter. The reports further record that, despite the pending renewal, an annual 10% increase was being imposed on existing charges, which KCAA continued to pay in order to avoid operational disruption.

11. Continuous Coordination with KCAA Leadership

The Committee's work was undertaken in close coordination and mutual consultation with the Senior Vice President, Mr. Tariq Rasheed Khan, as well as the President and General Secretary of KCAA. This collective approach ensured

that matters requiring institutional attention were promptly escalated and that operational concerns affecting members were pursued in a coordinated and consistent manner.

12. Overall Assessment of the Committee's Work

The documented activities reflect a sustained and practical programme of member facilitation at AFU / JIAP. The Committee addressed examination and assessment delays, pursued improvements in GHA operations, advanced digital payment arrangements, sought relief from unnecessary documentation requirements, followed up on payment-counter issues, facilitated extended timings, and engaged with PAA regarding the AFU Camp Office Agreement. The emphasis throughout remained on direct representation, continuous follow-up, constructive engagement with authorities and practical improvement in the clearance process.

13. Appreciation and Acknowledgment

Mr. Syed Mazhar Ali Shah places on record his sincere appreciation for the guidance, cooperation and continued support extended by the President and General Secretary of the Karachi Customs Agents Association, as well as by Senior Vice President Mr. Tariq Rasheed Khan and other stakeholders whose coordination contributed to addressing members' concerns. The Committee remains committed to carrying forward this spirit of service, constructive engagement and professional representation in the interest of the Association and the trade community.

14. Extended Working Hours for Trade Facilitation:

In order to facilitate the trade community in general and the Customs Agents' community in particular, and with a view to expediting the clearance process, reducing the accumulated backlog and enabling timely delivery of goods, KCAA took up the matter with the concerned authorities and requested extension of working hours for **assessment, payment and delivery operations up to midnight**. In response to this request, the working hours were extended accordingly, which provided significant operational relief to the trade. A large number of our valued members availed themselves of the extended working hours, enabling them to process and obtain delivery of their consignments and thereby contributing towards the reduction of the backlog and restoration of smoother cargo clearance operations.

Conclusion

The year under review reflects consistent engagement by the AFU / JIAP Committee in resolving practical operational difficulties and advancing trade facilitation. From reducing examination times and addressing assessment delays to pursuing digital payments, GHA reforms, documentation simplification, extended operational timings and institutional matters relating to the AFU Camp Office, the Committee remained focused on matters directly affecting the efficiency and convenience of customs clearance. The work undertaken demonstrates a continuing commitment to responsive representation, meaningful coordination with stakeholders and the progressive improvement of operational arrangements at the airport.

Mr. Syed Mazhar Ali Shah
Vice President & Head of Committee for AFU / JIAP
Karachi Customs Agents Association

KARACHI CUSTOMS AGENTS ASSOCIATION

(Serving Customs Agents Community since 1965)



**Accounts Audited Statement
For the year ended
30th June 2026**

**INDEPENDENT AUDITORS' REPORT TO THE MEMBERS OF
KARACHI CUSTOMS AGENTS' ASSOCIATION**

Opinion

We have audited the annexed financial statements of **KARACHI CUSTOMS AGENTS ASSOCIATION**, which comprise the statement of financial position as at June 30, 2026, and the statement of income and expenditure, the statement of cash flows, for the year then ended, and notes to the financial statements, including a summary of significant accounting policies and other explanatory information, and we state that we have obtained all the information and explanations which, to the best of our knowledge and belief, were necessary for the purposes of the audit.

In our opinion and to the best of our information and according to the explanations given to us, the statement of financial position, the statement of income and expenditure and the statement of cash flows, together with the notes forming part thereof conform with the accounting and reporting standards as applicable in Pakistan in the manner so required and respectively give a true and fair view of the state of the Association's affairs as at June 30, 2026 and of the surplus, and its cash flows for the year then ended.

Basis for Opinion

We conducted our audit in accordance with International Standards on Auditing (ISAs) as applicable in Pakistan. Our responsibilities under those standards are further described in the Auditor's Responsibilities for the Audit of the Financial Statements section of our report. We are independent of the Association in accordance with the International Ethics Standards Board for Accountants' Code of Ethics for Professional Accountants as adopted by the Institute of Chartered Accountants of Pakistan (the Code) and we have fulfilled our other ethical responsibilities in accordance with the Code. We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our opinion.

Responsibilities of Management for the Financial Statements

Management is responsible for the preparation and fair presentation of the financial statements in accordance with accounting and reporting standards as applicable in Pakistan and for such internal control as management determines is necessary to enable the preparation of financial statements that are free from material misstatement, whether due to fraud or error.

In preparing the financial statements, management is responsible for assessing the Association's ability to continue as a going concern, disclosing, as applicable, matters related to going concern and using the going concern basis of accounting unless management either intends to liquidate the Association or to cease operations, or has no realistic alternative but to do so.

Auditor's Responsibilities for the Audit of the Financial Statements

Our objectives are to obtain reasonable assurance about whether the financial statements as a whole are free from material misstatement, whether due to fraud or error, and to issue an auditor's report that includes our opinion. Reasonable assurance is a high level of assurance but is not a guarantee that an audit conducted in accordance with ISAs as applicable in Pakistan will always detect a material misstatement when it exists. Misstatements can arise from fraud or error and are considered material if, individually or in the aggregate, they could reasonably be expected to influence the economic decisions of users taken on the basis of these financial statements.





KODVAVI & CO.

CHARTERED ACCOUNTANTS

Continuation Sheet.....

As part of an audit in accordance with ISAs as applicable in Pakistan, we exercise professional judgment and maintain professional skepticism throughout the audit. We also:

- Identify and assess the risks of material misstatement of the financial statements, whether due to fraud or error, design and perform audit procedures responsive to those risks, and obtain audit evidence that is sufficient and appropriate to provide a basis for our opinion. The risk of not detecting a material misstatement resulting from fraud is higher than for one resulting from error, as fraud may involve collusion, forgery, intentional omissions, misrepresentations, or the override of internal control.
- Obtain an understanding of internal control relevant to the audit in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Association's internal control.
- Evaluate the appropriateness of accounting policies used and the reasonableness of accounting estimates and related disclosures made by management.
- Conclude on the appropriateness of management's use of the going concern basis of accounting and, based on the audit evidence obtained, whether a material uncertainty exists related to events or conditions that may cast significant doubt on the Association's ability to continue as a going concern. If we conclude that a material uncertainty exists, we are required to draw attention in our auditor's report to the related disclosures in the financial statements or, if such disclosures are inadequate, to modify our opinion. Our conclusions are based on the audit evidence obtained up to the date of our auditor's report. However, future events or conditions may cause the Associations to cease to continue as a going concern.

We communicate with the Management Committee regarding, among other matters, the planned scope and timing of the audit and significant audit findings, including any significant deficiencies in internal control that we identify during our audit.

The engagement partner on the audit resulting in this independent auditor's report is Muhammad Aamir.

KODVAVI & CO.
Chartered Accountants
Karachi.
Date:

UDIN: AR202610725L8bajR50m



KARACHI CUSTOMS AGENTS ASSOCIATION
STATEMENT OF FINANCIAL POSITION
AS ON JUNE 30, 2026

		2026 Rupees	2025 Rupees
	Notes		
<u>NON-CURRENT ASSETS</u>			
Fixed Assets At WDV	3	3,226,633	2,563,304
Office Premises Deposit	4	18,638,904	18,638,904
<u>CURRENT ASSETS</u>			
Advances & prepayments	5	102,272	483,442
Receivable from APCAA	6	1,250,000	2,000,000
Taxation		3,009	3,009
Cash & Bank Balances	7	6,051,940	2,385,755
		7,407,221	4,872,206
		29,272,759	26,074,413
<u>FUNDS AND LIABILITIES</u>			
ASSOCIATION'S GENERAL FUND	8	28,180,111	25,136,515
<u>NON- CURRENT LIABILITIES</u>			
Ground Floor Office Security Deposits		600,000	600,000
<u>CURRENT LIABILITIES</u>			
Accrued Liabilities		492,647	337,898
		492,647	337,898
		29,272,759	26,074,413

The annexed notes form an integral part of these financial statements

PRESIDENT

HONORARY SECRETARY

HONORARY FINANCE SECRETARY



**KARACHI CUSTOMS AGENTS ASSOCIATION
STATEMENT OF INCOME & EXPENDITURE ACCOUNT
FOR THE YEAR ENDED JUNE 30, 2026**

	Notes	2026 Rupees	2025 Rupees
Income			
Fee and Subscriptions	9	25,227,625	21,183,045
Net Rental Income	10	684,003	777,851
		<u>25,911,628</u>	<u>21,960,896</u>
 Expenses			
Operating expenses	11	22,868,032	26,506,230
		<u>3,043,596</u>	<u>(4,545,334)</u>
Deficit / Surplus for the year			
Accumulated surplus carried forward to Association's General fund		25,090,515	29,635,849
		<u><u>28,134,111</u></u>	<u><u>25,090,515</u></u>

The annexed notes form an integral part of these financial statements.


PRESIDENT


HONORARY
SECRETARY


HONORARY
FINANCE
SECRETARY



KARACHI CUSTOMS AGENTS ASSOCIATION
NOTES TO AND FORMING PART OF THE FINANCIAL STATEMENTS
FOR THE YEAR ENDED JUNE 30, 2026.

1. STATUS AND ACTIVITIES

Karachi Customs agents group was founded in 1965, with the affiliation of Karachi Chamber of Commerce, but after the D.T.O Order & Rules in 2001 the affiliation of Karachi Customs Agents Group was discontinued with the Karachi Chamber of Commerce & industry. To give legal status to the group, the group was registered under companies Ordinance 1984 on 18th May 2006 with the name of Karachi Customs Agents Association.

The aim and objectives of the Association is to encourage, promote, stimulate and protect the rights and interest of all clearing & forwarding agents.

The registered office of the Association is located at 2nd floor, Burhani Terrace, Bohri Road, Opp.Custom House, Karachi.

2. SIGNIFICANT ACCOUNTING POLICIES

2.1 Statement of compliance

The financial statements have been prepared in accordance with approved accounting standards as applicable in Pakistan. The accounting and reporting standards applicable Pakistan comprise of :

International Financial Reporting Standards (IFRS Standards) issued by the International Standards Board (IASB) as notified under the Companies Act, 2017 and

- Provisions of and directives issued under the Companies Act, 2017.

Where provisions of and directives issued under the Companies Act, 2017 differ from the IFRS Standards, the provisions of and directives issued under the Companies Act, 2017 have been followed.

Critical accounting, judgments and policies

The preparation of financial statements in conformity with the approved accounting and reporting standards requires the use of certain critical accounting estimates. It also requires management to exercise its judgment in the process of applying the Association's accounting policies. There were no critical estimates, assumptions and judgments made by management that would have significant effect in preparation of these financial statements.

2.2 Basis of preparation of these financial statements

These financial statements have been prepared under the historical cost convention basis.

2.3 Fixed Assets

Operating fixed assets are stated at written down value. Depreciation is charged to income on Diminishing balance method at the rates indicated in note 3 of the financial statements.

Full year's depreciation is charged on assets acquired during the year while no depreciation is charged in the year of disposal.

Normal repairs and maintenance are charged to income as and when incurred.
Gains or losses on sale of fixed assets are included in income.

2.4 Revenue Recognition

Fees and Subscription is recognized on receipts basis.

Donations are recorded on receipt basis.

Profit on saving certificate is recognized at the time of its encashment.

2.5 Cash & Cash Equivalents

Cash and cash equivalents comprise of cash in hand and balance with the banks.

3 Fixed Assets

Particulars	Written Down Values			Depreciation		WDV As on 30-Jun-26
	01-Jul-25	Addition/ (Disposal)	30-Jun-26	Rate %	For the year	
	-----RUPEES-----					
Kakali Hall Renovation	1,389,963	1,821,390	3,211,353	30	963,406	2,247,947
Furniture & Fixture	160,875	-	160,875	20	32,175	128,700
Office Equipment	217,140	22,500	239,640	20	47,928	191,712
Air-Conditioners	509,963	-	509,963	20	101,993	407,970
Library Books	139,742	51,000	190,742	20	38,148	152,594
Generator	1,805	-	1,805	25	451	1,354
Scanner & Printer (Hp)	55,541	-	55,541	33	18,329	37,212
Computer	88,274	-	88,274	33	29,131	59,144
2026	3,487,369	1,894,890	4,458,194		1,231,560	3,226,633
2025	1,649,609	1,837,760	3,487,369		924,065	2,563,304



KARACHI CUSTOMS AGENTS ASSOCIATION
CASH FLOW STATEMENT
FOR THE YEAR ENDED JUNE 30, 2026

	2026 RUPEES	2025 RUPEES
<u>CASH FLOWS FROM OPERATING ACTIVITIES</u>		
Surplus / Deficit for the year	3,043,596	(4,545,334)
Add Non cash flow items - Depreciation	1,231,560	924,065
	4,275,156	(3,621,269)
(Increase) / Decrease in current assets		
Advances, deposits & prepayments	381,170	(381,074)
Office Premises Deposit	-	-
Receivable from APCAA	750,000	-
Increase/(Decrease) in current Liabilities		
Accrued Expenses	154,749	92,645
Increase/(Decrease) in non- current Liabilities		
Ground Floor Office Security Deposits	-	-
	1,285,920	(288,428)
Net cash Inflow / (outflow) from operating activities	5,561,075	(3,909,698)
<u>CASH FLOW FROM INVESTING ACTIVITIES</u>		
Fixed Assets (Addition)	(1,894,890)	(1,837,760)
Net Cash (Out flow) from investing activities	(1,894,890)	(1,837,760)
Net Increase / (Decrease) in cash and cash equivalent	3,666,185	(5,747,458)
Cash and cash equivalents at beginning of the year	2,385,755	8,133,213
Cash and cash equivalents at the end of the year	6,051,940	2,385,755

PRESIDENT

HONORARY SECRETARY

HONORARY FINANCE SECRET

	2026 Rupees	2025 Rupees
4 Office Premises Deposits		
Head office deposit	651,000	651,000
Shop GF-06	1,456,480	1,456,480
Shop GF-10	2,500,000	2,500,000
Shop GF-01	2,937,500	2,937,500
Shop GF-02	4,362,924	4,362,924
Shop GF-04	1,250,000	1,250,000
Shop GF-08	1,990,800	1,990,800
Shop GF-09	3,490,200	3,490,200
	<u>18,638,904</u>	<u>18,638,904</u>
4.1 This deposit represents payment during the years from November 2021 to February 2023 of shops located at Plot No.GK-8/5 Ground Floor, Burhani Terrace Bohri Road, Opp. Custom House.		
5 Advances & Deposits		
Advance to staff	98,000	483,000
Pakistan telecommunication	400	400
PSO Card deposit	3,872	42
	<u>102,272</u>	<u>483,442</u>
6 Receivable from APCAA		
Amount paid to All Pakistan Custom Agents Association for setting up office and for their other preliminary expenses.		
Opening Receivable(APCAA)	2,000,000	2,000,000
Less: Amount Recovered(APCAA)	(750,000)	-
	<u>1,250,000</u>	<u>2,000,000</u>
7 Cash & Bank Balances		
Cash in Hand	37,333	46,818
JS Bank Limited (current a/c)	6,014,607	2,338,937
	<u>6,051,940</u>	<u>2,385,755</u>
8 Association's General Fund		
Reserve Fund Opening Balance	46,000	46,000
Add: Transferred from Income & Expenditure Account	28,134,111	25,090,515
	<u>28,180,111</u>	<u>25,136,515</u>
9 Fee and Subscriptions		
Admission Fees	360,000	330,000
Subscription/Membership Fees	5,922,000	5,766,000
Character Certificate	26,000	75,500
Signature Cards	1,500	2,500
Custom Permit Renewal Fees	250,000	277,500
Endorsement/Verification Charges	288,400	468,400
Smart Card Fees (Owner)	273,000	264,000
Smart Card Fees (Employee)	10,324,000	10,118,000
Unique Smart Card(Car Group)	1,000	1,000
AFU Camp Office Table Utilization Fee	2,221,000	2,249,000
AFU Camp Office Table Security	-	10,000
Change of Firm Name Fee	3,000	4,000
Members Directory	-	5,000
Office Bearers- Nomination Form Fee	328,000	152,000
Nomination Form Fee	706,000	317,000
Election Nomination Form Fee MMC Office	260,000	105,000
Photocopies Receipt (KCAA Camp Office)	120,790	115,840
Other Endorsement	500	4,870
Self Clearance	20,000	24,000
KCAA Circular Advertisement Receipt	1,074,935	454,750
Security Deposit of Election Nomination	-	225,000
Printing of Visiting Cards	-	52,000
Visa Recommendation fee	6,000	2,000
C. H. A. L Recommendation / Certification Fee	-	11,000
Biometric Nadra Verification	48,000	28,240
Donation Account(Kcaa software)	-	43,775
Sale Out Of Old Office Equipments	35,000	74,670
KCAA Office Wall (Buiness Promotions & Advertisement)	2,936,500	-
Voter list	22,000	2,000
	<u>25,227,625</u>	<u>21,183,045</u>

10 Net Rental Income

Kcaa Ground Floor Office Rent

Less Rental expenses:

Shop Rent-GF-10(Size 11".5.x24'-6")
 Shop Rent-GF-01(Size 07'-0"x22'-0")
 Shop Rent-GF-06(Size 17.6"x12'-0")
 Shop Rent-GF-04 (Size 11"-3 x13'-2")
 Shop Rent-GF-02(Size 12"-0. x22'-0")
 Shop Rent-GF-08(Size 12"-0. x22'-0")
 Shop Rent-GF-09(Size 12"-0. x22'-0")

2026
Rupees

2025
Rupees

1,320,000	1,100,000
-	-
1,320,000	1,100,000
92,679	59,532
51,500	46,020
70,051	27,000
50,768	42,744
88,112	56,040
182,571	26,397
100,316	64,416
635,997	322,149
684,003	777,851

11 Operating Expenses

Staff Salaries, & Allowances
 Fuel For Generator Expense
 Computer Repair & Maintenance / Annual contract
 General Body Meeting Expense
 Lunch on Meeting Expense
 Dinner Expenses
 Advocate Lawyer
 Legal Advisor / Official Assignee Fee
 Auditors remuneration
 Newspaper And Periodicals
 Income Tax Consultancy Fee(Filing of Annual Return)
 Depreciation Expense
 Electricity Charges (K- Electric)
 Telephone Expenses
 Election Expense
 Entertainment Expense
 Gas Cylinder Expense
 KCAA Database / Account Software.
 Cartridge Repairing And Refilling Expense
 Traveling & Conveyance Expense
 Office Expense
 AFU Camp Office Expenses(CAA Charge , K-E Electric charge & Water)
 AFU Camp Office Maintances
 Type Writer Repair & Maintenance Expense
 KCAA Smart Card Expense(Limton Co.)
 Printing Expense
 Advertisement Expenses (ICD-2024)
 Photocopy Expense
 Photography Expenses
 UPS & Water Motor Repairing & Maintenance
 Stationery Expense
 Uniform Office Staff Expense
 Ac/ Split Repair And Maintenance
 Drinking Water
 Postage, Courier, Telegram
 Office Rent
 Jubilee Insurance KCAA Staff(Medical Health Insurance)
 Staff over time
 Office Renovation(Head Office)
 Internet Expenses
 PSW Biometric Nadra Verification Expenses.
 Kcaa Senior Citizen Card Expenses
 Kcaa Website Expense
 Office Construction & Renovation at Ground Floor
 Electric hardware Expense
 Printer Repairing & Maintenances
 Pabx System Expenses
 Office Repair & Maintenance
 Miscellaneous
Total Expenditures

9,112,678	8,769,482
68,557	82,600
35,140	40,250
823,000	1,023,810
27,300	34,970
120,250	2,121,230
-	1,225,500
8,700	2,850
67,300	67,300
50,150	42,495
21,600	21,600
1,231,560	924,065
820,881	726,709
238,500	190,090
404,818	105,270
71,070	77,511
2,000	-
49,117	44,652
20,500	16,850
124,180	573,632
212,240	119,910
1,868,782	1,993,006
-	55,000
4,500	4,450
3,531,930	3,394,950
777,300	1,176,900
506,600	752,240
110,100	130,000
2,000	15,000
35,050	7,820
163,764	162,047
64,000	64,000
55,500	130,110
81,300	82,980
87,165	114,738
564,003	467,688
289,982	-
322,506	466,381
375,000	375,000
136,008	133,885
10,000	10,000
16,080	-
44,000	-
-	477,135
7,600	12,800
2,200	69,320
7,500	-
69,410	-
226,211	200,004
22,868,032	26,506,230



12 Average Number of Employees

Average number of employees: 2026: 15 (2025: 15).

13 Number of Members

The Association has ---- (2025 : 2,090) members as at June 30, 2026.

14 Date of Authorization

These financial statements have been authorized for issue on 21st Sept 2026 by the Managing Committee.

PRESIDENT

HONORARY SECRETARY

HONORARY FINANCE SECRETARY



GOVERNMENT OF PAKISTAN
COLLECTORATE OF CUSTOMS APPRAISEMENT (WEST)
KARACHI



2nd Floor, Customs House, Eduljee Dinshaw Road, Karachi, PH#021-99214166 Fax#021-99214172

SI/Misc/02/2025

Dated: 26.11.2025

M/S Al-Hamd Container Terminal,
Karachi.

M/S Bay West,
Karachi.

M/S BOML,
Karachi.

M/S Sky Media,
Karachi.

M/S Bahria Transhipment Hub of Pakistan,
Karachi.

Subject: - IMPLEMENTATION OF EXTENDED WORKING HOURS AT OFF-DOCK
TERMINALS (TILL 09:00 PM).

Please refer to the application submitted by the Karachi Customs Agents Association on the subject cited above. (Copy enclosed)

2. It is directed to ensure necessary arrangements for implementation of extended payment counter timings up to 09:00 PM. Further it is also directed to ensure proper arrangements of lighting in Examination Areas for operational purposes.



Copy for information:-

- The Collector, Collectorate of Customs Appraisalment (West), Karachi
- The Additional Collector (Examination), Collectorate of Customs Appraisalment (West), Karachi

(Haseeb Hassan)
Assistant Collector

SHAIKH WAQAS ANJUM
General Secretary
Karachi Customs Agents Association



GOVERNMENT OF PAKISTAN
COLLECTORATE OF CUSTOMS APPRAISEMENT
SOUTH ASIA PAKISTAN TERMINAL, (SAPT)
KARACHI

FBR

C.No. SI/Misc/KAPS/HQ-08/2023-SAPT

Dated: 14-03-2026

CIRCULAR

**Subject: FACILITATION OF SENIOR CITIZEN (60 YEAR AND ABOVE)
APPEARING FOR HEARING BEFORE CUSTOMS AUTHORITIES**

In order to promote a facilitation environment and to ensure due respect and consideration for elderly persons, it is hereby directed that Senior Citizen aged 60 years and above, appearing before officers of Customs Collectorate (SAPT) for hearing or officials matter, shall be accorded priority and due facilitation. All ACs / DCs shall ensure that they are not required to wait for unnecessarily prolonged periods.


(Waqar Haider)

Assistant Collector (HQ)

Copy to: -

- 1) The Collector, Collectorate of Customs Appraisement-SAPT, Karachi.
- 2) The Additional Collector, Collectorate of Customs Appraisement-SAPT, Karachi.
- 3) S.A. to Chief Collector (Appraisement South), Custom House, Karachi.
- 4) All Deputy /Assistant Collector, Collectorate of Customs Appraisement-SAPT, Karachi.
- 5) The President, Karachi Customs Agents Association, Burhani Terrace, Bohri Road, Karachi.
- 6) The Custom House Officer (CHO), Collectorate of Customs Appraisement- SAPT, Karachi.
- 7) Notice Board / Office Copy.

PLEASE CIRCULATE


14/3/2026


SHAIKH WAQAS ANJUM
General Secretary
Karachi Customs Agents Association



GOVERNMENT OF PAKISTAN
COLLECTORATE OF CUSTOMS APPRAISEMENT (EAST)
CUSTOM HOUSE, KARACHI



No. SI/Misc/09/2022-CoC Appraisalment (East)

Dated: 16.03.2026

CIRCULAR

Subject: FACILITATION OF SENIOR CITIZEN (60 YEAR AND ABOVE)
APPEARING FOR HEARING BEFORE CUSTOMS AUTHORITIES.

In order to promote a facilitative environment and ensure due respect and consideration for elderly persons, it is hereby directed that senior citizens aged 60 years and above, appearing before officers of the Customs Collectorate (East) for hearings or official matters, shall be given priority and appropriate facilitation.

2. All Assistant Collectors and Deputy Collectors are instructed to ensure that such individuals are not required to wait for unnecessarily prolonged periods and are provided prompt assistance.

(Zainab Izhar)
Assistant Collector-HQ

Copy to:

1. The Collector, Collectorate of Customs Appraisalment (East), Custom House, Karachi.
2. The Additional Collector, Collectorate of Customs Appraisalment (East), Custom House, Karachi.
3. SA to Chief Collector of Customs, (Appraisalment-South), Custom House, Karachi.
4. All Deputy / Assistant Collector, Collectorate of Customs Appraisalment (East), Custom House, Karachi.
5. The Karachi Customs Agents Association, Burhani Terrace, Bohri Road, Opp: Custom House, Karachi, with reference to letter No. KCAA-295/2025-26 dated 24.02.2026.
6. The Custom House Officer (CHO), Collectorate of Customs Appraisalment (East), Custom House, Karachi.
7. Notice Board.
8. Office Copy.

17/3/2026

SHAIKH WAQAS ANJUM
General Secretary
Karachi Customs Agents Association



GOVERNMENT OF PAKISTAN
COLLECTORATE OF CUSTOMS APPRAISEMENT (WEST)
CUSTOM HOUSE, KARACHI
2nd Floor, Custom House, Edjuljee Dinshaw Road, Karachi
☎ 021-99214166 Fax # 99214172



No. SI/Misc/01/2008-Estt. (AW)

Dated: /3 .03.2026

CIRCULAR

Subject: **FACILITATION OF SENIOR CITIZENS (60 YEARS) AND ABOVE) APPEARING FOR HEARINGS BEFORE CUSTOMS AUTHORITIES.**

In order to promote a facilitative environment and to ensure due respect and consideration for elderly persons, it is hereby directed that Senior Citizens aged 60 years and above appearing before officers of Customs (West) for hearings or official matters shall be accorded priority and due facilitation, and efforts shall be made to ensure that they are not required to wait for unnecessarily prolonged periods.

Bakht
(Bakht Baryar)
Deputy Collector
Headquarters

Copy to:-

1. S.A to the Chief Collector (Appraisalment-South), Custom House, Karachi.
2. The Collector, Collectorate of Customs Appraisalment (West), Karachi.
3. The Additional Collectors, Appraisalment (West), Karachi.
4. All Deputy/Assistant Collectors, Appraisalment (West), Karachi.
5. Officers concerned for information and compliance.
6. Custom House Officer (CHO), Appraisalment (West), Karachi.
7. The Karachi Customs Agents Association, Burhani Terrace, Bohri Road, Opp: Custom House, Karachi, with reference to letter No. KCAA-295/2025-2026 dated 24.02.2026.
8. All concerned.



13/3/2026

PLEASE CIRCULATE

Shahid
SHAikh WAQAS ANJUM
General Secretary
Karachi Customs Agents Association

BUSINESS RECORDER

Karachi, Sunday 16 November 2025, 24 Jamadi-ul-Awwal 1447

Poor port terminal services

Traders brave USD750m additional cost per month

RECORDER REPORT

KARACHI: Traders are reportedly incurring substantial additional cost of approximately USD750 million per month due to unsatisfactory port terminal services.

The issue was raised during the first meeting of the Joint Trade Facilitation Committee (JTFC) convened at the Custom House here Friday.

The meeting, chaired by Wajid Ali Chief Collector Appraisalment (South), brought together key stakeholders from customs authorities, business chambers, and port terminal representatives to discuss critical challenges hindering trade facilitation.

Asif Sakhi, Vice President of the Federation of Pakistan Chambers of Commerce and Industry (FPCCI), and Muhammad Arshad Jamal, Former Vice President FPCCI, presented the business community's agenda, highlighting several pressing issues requiring immediate attention.

Arshad Jamal informed the committee that traders are incurring substantial additional costs of approximately USD750 million per month due to unsatisfactory port terminal services.

The FPCCI representatives called for minimising unnecessary physical examinations of cargo through improved trader profiling based on performance history. They also advocated for mandating container scanning as an alternative to physical examination wherever applicable, which would significantly reduce clearance time.

A major concern raised during the deliberations was the

> P 6 Col 1

Traders brave USD750m

> from page 1

acute shortage of examiners and assessors relative to examination volumes, which has created substantial backlogs. The business community proposed increasing personnel numbers and constituting a dedicated taskforce to streamline examination processes and prevent delays in shipment clearance.

Representatives from the services sector, including Arshad Khursheed, Chairman of the Association of Pakistan Customs Agents (APCAA), Yayah Muhammad, President of Karachi Customs Agents Association (KCAA), and Sheikh Waqas Anjum, General Secretary KCAA, raised serious concerns about port terminal performance.

They specifically highlighted that Karachi International Container Terminal (KICT) and South Asia Pakistan Terminals (SAPT) are operating beyond capacity, lacking sufficient space, skilled labour, machinery, and technical expertise required for efficient cargo handling and

examination arrangements.

Following extensive discussions with representatives from the Karachi Chamber of Commerce and Industry (KCCI), APCAA, KCAA, and port terminals, Wajid Ali emphasised the government's commitment to facilitating trade and industry. "The Joint Trade Facilitation Committee was constituted for this very purpose," Wajid said, urging all stakeholders to collaborate in formulating comprehensive policies and laws aligned with international best practices to reduce dwell time and lower the cost of doing business.

The Chief Collector invited FPCCI to prepare and submit proposed Standard Operating Procedures (SOPs) and a policy framework for consideration at the next meeting. He assured the business community that customs authorities remain committed to constructive engagement and resolving trade-related issues.

"Our doors remain open, and my team is fully committed to facilitating legitimate business activities in Pakistan," Wajid added.

18-11-2025



شیخ وقاص انجم کی ٹریڈ فیسلٹیشن کمیٹی کے اجلاس میں شرکت

صدارت چیف کلیکٹر اپریز منٹ ساتھ واجد علی نے کی، تجارت کو متاثر کرنے والے مسائل پر گفتگو

رکش اور تاخیر کم ہو سکے۔ ٹرمینلز کو مزید ہدایت کی گئی کہ معائنہ کے دوران کارگو کے ہینڈلنگ کے لیے عام مزدوروں کی جگہ تربیت یافتہ پیکرز تعینات کیے جائیں تاکہ سامان کو نقصان سے بچایا جاسکے۔ اس کے علاوہ ٹرمینلز کو کنٹینرز کی بروقت گرانڈنگ یقینی بنانے کی سخت ہدایات بھی جاری کی گئیں۔ ہم FPCCI کی طرف سے تجارتی سہولت کمیٹی کی تشکیل کے لیے تجویز کردہ تجویز کو سراہتے ہیں KCAA چیف کلیکٹر اور تمام اسٹیک ہولڈرز کی فعال کوششوں کو قدر کی نگاہ دیکھتی ہے۔ ایسوسی ایشن کو یقین ہے کہ ان ہدایات پر عملدرآمد سے تجارتی سہولت میں نمایاں بہتری آئے گی، تاخیر کم ہوگی اور مجموعی طور پر سروس اسٹینڈرڈز بہتر ہوں گے۔ جنرل سیکرٹری KCAA شیخ وقاص انجم نے اس عزم کا اعادہ کیا کہ کراچی کسٹمز ایجنٹس ایسوسی ایشن کسٹمز اور تمام تجارتی اداروں کے ساتھ قریبی رابطے میں رہ کر ملک کی جائز تجارت کے فروغ کے لیے اپنا کردار مشرطریقے سے ادا کرتی رہے گی۔

کراچی (بزنس رپورٹر) کراچی کسٹمز ایجنٹس ایسوسی ایشن (KCAA) کے جنرل سیکرٹری شیخ وقاص انجم نے مشترکہ ٹریڈ فیسلٹیشن کمیٹی کے پہلے اجلاس میں شرکت کی، جس کی صدارت چیف کلیکٹر اپریز منٹ ساتھ واجد علی نے کی۔ اجلاس میں اپریز منٹ ساتھ کے تمام کلیکٹرز، تمام ٹرمینلز اور آف ڈاک ٹرمینلز کے نمائندگان، FPCCI کے نائب صدر آصف کھٹی، نیز چیئرمین APCA صدر KCAA اور KCCI کے نمائندگان نے شرکت کی۔ اجلاس میں تجارت کو متاثر کرنے والے اہم مسائل پر جامع اور مثبت گفتگو ہوئی، جن میں خاص طور پر: کنٹینرز کی گرانڈنگ میں تاخیر کارگو کو نقصان اور چوری کے واقعات آف ڈاک ٹرمینلز پر وقت کی پابندیوں اور آپریشنل مشکلات پر بات چیت کی گئی اجلاس کے دوران چیف کلیکٹر واجد علی نے خدمات میں فوری بہتری کے لیے اہم ہدایات جاری کیں۔ آف ڈاک ٹرمینلز کو ڈیلیوری اوقات بڑھانے کی ہدایت کی گئی تاکہ

U. Q. Aslam

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پاکستان کے سب سے زیادہ
باتواہ تصدیق شدہ اشاعت

ABC
CERTIFIED

THURSDAY NOVEMBER 20, 2025

روزنامہ
جنگ
کراچی

پتی میر خلیل الرحمن

جہد 89
جمرات 28، جمادی الاول 1447ھ، 20 نومبر 2025ء
نمبر 318

کراچی انٹرنیشنل کنٹینر ٹرمینل پر بیک لاگ کا خاتمہ، تجارتی سرگرمیاں بحال
بزنس کمیونٹی کا اظہار اطمینان، موثر تعاون کے ذریعے کنٹینرز کے بیک لاگ کا خاتمہ ممکن ہوا، شیخ وقاص انجم
کراچی (اسٹاف رپورٹر) کراچی انٹرنیشنل کنٹینر ٹرمینل (کے آئی سی ٹی) پر کنٹینرز کے بیک
لاگ کے خاتمے پر اطمینان کا اظہار کرتے ہوئے کہا
سرگرمیاں بحال، بزنس کمیونٹی نے کراچی انٹرنیشنل

کراچی انٹرنیشنل کنٹینر ٹرمینل 33
ہے کہ بیک لاگ کی وجہ سے کنٹینرز کی کھینچ میں تاخیر
آپریشنل مسائل کا سبب بن رہے تھے۔ کراچی سٹور
انجینئرس ایسوسی ایشن (کے سی اے ایس) کے جنرل
سیکریٹری شیخ وقاص انجم نے اس چیٹ ریفٹ پر مسرت کا
اظہار کرتے ہوئے کہا کہ کنٹینرز کے بیک لاگ کا
خاتمہ کے سی اے ایس، پاکستان سٹور اپریمز منٹ
(ویسٹ) اور کے آئی سی ٹی کی انتظامیہ کے درمیان
موثر تعاون کے ذریعے ممکن ہوا، کے سی اے ایس
نے اس مسئلے کو بروقت حل کرنے کے لیے تمام متعلقہ
اداروں کے ساتھ مسلسل رابطہ رکھا۔ انہوں نے سٹور
اپریمز منٹ اور کے آئی سی ٹی کی انتظامیہ کی طرف سے
اس معاملے پر مسلسل توجہ دینے اور معمول کے امور کی
روائی کو بحال کرنے کی کوششوں کو سراہا اور ساتھ ہی اس
بات پر زور دیا کہ اس طرح کی کارکردگی کو مستقبل
فیادوں پر برقرار رکھنا ضروری ہے تاکہ مستقبل میں
اس طرح کے بیک لاگ کا سامنا نہ ہو۔ کراچی سٹور
انجینئرس ایسوسی ایشن نے اپنے عزم کا اعادہ کیا کہ وہ
بندہ گاہ کے آپریشنل امور کی مسلسل نگرانی کرے گی اور
سٹور حکام کے ساتھ ساتھ ٹرمینل آپریٹرز کے ساتھ
رابطے میں رہے گی تاکہ ایسے ممبران کے مفادات کا
تحفظ اور تجارتی سہولت کو یقینی بنایا جاسکے۔

THURSDAY, NOVEMBER 20, 2025

DAILY EXPRESS

روزنامہ
اکسپریس
کراچی

کراچی سٹور انجینئرس ایسوسی ایشن کا اظہار اطمینان
کراچی (اسٹاف رپورٹر) کراچی سٹور انجینئرس
ایسوسی ایشن نے کراچی انٹرنیشنل کنٹینر ٹرمینل پر کنٹینرز
کے بیک لاگ کے خاتمے پر اطمینان کا اظہار کرتے
ہوئے کہا ہے کہ بیک (باقی صفحہ 3-نمبر 18)

18
کراچی سٹور
لاگ کی وجہ سے کنٹینرز کی کھینچ میں تاخیر آپریشنل
مسائل کا سبب بن رہے تھے۔ جنرل سیکریٹری شیخ وقاص
انجم نے کہا کہ کنٹینرز کے بیک لاگ کا خاتمہ سٹور
انجینئرس ایسوسی ایشن، پاکستان سٹور اپریمز منٹ
(ویسٹ) اور کراچی انٹرنیشنل کنٹینر ٹرمینل کی انتظامیہ
کے درمیان موثر تعاون کے ذریعے ممکن ہوا۔ ایسوسی
ایس نے اس مسئلے کو بروقت حل کرنے کے لیے تمام
متعلقہ اداروں کے ساتھ مسلسل رابطہ رکھا۔

THURSDAY 20 NOVEMBER 2025

روزنامہ
نوائے وقت
کراچی

قائمہ کفایت پر شروع شدہ نوائے وقت اخبار
DAILY NAWA-WAQF
KARACHI

پتی میر خلیل الرحمن
ایڈیٹر انچ و چیف ایگزیکٹو
ایڈیٹر انچ و چیف ایگزیکٹو

لاہور، کراچی، راولپنڈی، اسلام آباد، ملتان، کوئٹہ اور گوردوارہ بیک وقت شائع ہوتا ہے

جلد 89، جمرات 28، جمادی الاول 1447ھ، 20 نومبر 2025ء، 7 ستمبر 2022ء، صفحات: 7، ریسرچ ڈیپارٹمنٹ: شامرو

کے آئی سی ٹی پر کنٹینرز کے بیک لاگ کا خاتمہ، تجارتی سرگرمیاں بحال
پاکستان سٹور انجینئرس ایسوسی ایشن، پاکستان سٹور اپریمز منٹ، ویسٹ کی مشترکہ کوششوں سے مسئلہ حل ہو گیا، شیخ وقاص انجم
کراچی (کامرس رپورٹر) بزنس کمیونٹی نے کراچی
انٹرنیشنل کنٹینر ٹرمینل (کے آئی سی ٹی) پر کنٹینرز کے
بیک لاگ کے خاتمے پر اطمینان کا اظہار کرتے
ہوئے کہا ہے کہ بیک لاگ کی وجہ سے کنٹینرز کی
کھینچ میں تاخیر آپریشنل مسائل کا سبب بن رہے
تھے۔ اس حوالے سے کراچی سٹور انجینئرس ایسوسی
ایس (کے سی اے ایس) کے جنرل سیکریٹری شیخ
وقاص انجم نے اس چیٹ ریفٹ پر مسرت کا اظہار
کرتے ہوئے کہا کہ کنٹینرز کے بیک لاگ کا خاتمہ
کے سی اے ایس، پاکستان سٹور اپریمز منٹ
(ویسٹ) اور کے آئی سی ٹی کی انتظامیہ کے درمیان
موثر تعاون کے ذریعے ممکن ہوا۔ کے سی اے ایس
نے اس مسئلے کو بروقت حل کرنے کے لیے تمام متعلقہ



The Nation

THURSDAY
November 20, 2025

Container backlog at KICT issue resolved: KCAA

OUR STAFF REPORTER
KARACHI

Karachi Customs Agents Association (KCAA) general secretary Sheikh Waqas Anjum on Wednesday said that the recent container backlog at Karachi International Container Terminal (KICT), has now been cleared. He stated that the improvement was made possible through effective coordination between KCAA, Pakistan Customs Appraisal (West), and KICT Management. KCAA acknowledged the efforts made by the Customs Department and the management of KICT in restoring the normal workflow. The Association reaffirmed its commitment to closely monitoring port operational matters and staying in constant communication with Customs authorities and Terminal Operators to safeguard the interests of its members and ensure smooth trade facilitation.

20-05-2026



پری آرائیول کلیئرنس سسٹم میں بہتری کیلئے اہم پیشرفت

چیف کلیئٹر کسٹمز کی زیر صدارت اعلیٰ سطحی اجلاس، متعدد اہم فیصلے اور اتفاق رائے

پورٹ انجینیشن کو بہتر، تجارتی سرگرمیوں کو تیز کرنے کیلئے فوری اقدامات ناگزیر قرار

کراچی (بزنس رپورٹر) کراچی کسٹمز ایجنٹس ایسوسی ایشن (KCAA) کے جنرل سیکرٹری وقاص انجم نے کہا ہے کہ پری آرائیول کلیئرنس کے نظام کو مزید مضبوط، تیز اور سہل بنانے کیلئے ایک اہم اور اعلیٰ سطح کے اجلاس چیف کلیئٹر آف کسٹمز واجد علی صاحب کی زیر صدارت منعقد ہوا، جس میں کلیئٹر کسٹمز نایز شفیق، جناب افغان خان اور پاکستان شپ ایجنٹس ایسوسی ایشن کے چیئرمین محمد راجہ نے بھی شرکت کی۔ اجلاس میں پری آرائیول کلیئرنس سے متعلق درپیش مسائل، آپریشنل رکاوٹوں اور سہولت کاری کے مختلف پہلوؤں پر تفصیلی غورو خوض کیا گیا۔ شرکاء نے اس امر پر اتفاق کیا کہ درآمدی عمل میں تاخیر کم کرنے کا پورٹ انجینیشن کو بہتر بنانے اور تجارتی سرگرمیوں کو تیز تر کرنے کیلئے فوری اور عملی اقدامات ناگزیر ہیں۔ اجلاس میں درج ذیل اہم نکات پر اتفاق رائے سامنے آیا: منیفیسٹ کی بروقت فائلنگ: سیمینار کے دوران KCAA کے وفد نے PSAA کے چیئرمین جناب محمد راجہ سے درخواست کی کہ پری آرائیول کلیئرنس نظام کے تحت منیفیسٹ کی بروقت فائلنگ کو یقینی بنایا جائے، جس پر انہوں نے

تعمیل اور کارکردگی میں بہتری کے لیے ایڈوائزری جاری کرنے کی یقین دہانی کرائی۔ مزید یہ کہ باہمی اتفاق سے یہ طے پایا کہ شپنگ لائسنس اپورٹرز اور کسٹمز ایجنٹس کو پری آرائیول سسٹم کے تحت بہتر سہولت فراہم کرنے کے لیے منیفیسٹ کی جلد فائلنگ کو یقینی بنائیں گی، اور کسی بھی نئے قواعد، ایس او پیز یا طریقہ کار کی ضرورت کی صورت میں کسٹمز، شپنگ لائسنس اور ایجنٹس کی باہمی مشاورت سے ایک مربوط اور مشترکہ نظام تشکیل دیا جائے گا۔ اسکیڈنگ کنٹینرز کی فوری پراسیسنگ: پری آرائیول میں فائل شدہ وہ کنٹینرز جو اسکیڈنگ کیلئے منتخب ہوں، انہیں اسٹیک میں رکھنے کے بجائے جہاز سے ڈسچارج ہوتے ہی فوری اسکیڈنگ کیا جائے گا، جس کے بعد انہیں اسٹیک میں منتقل کیا جائے گا۔ اس حوالے سے ٹرمینلز کو ضروری ہدایات جاری کرنے پر بھی اتفاق کیا گیا۔ ایگزامینیشن کنٹینرز کیلئے خصوصی سہولت: یہ بھی طے پایا کہ اگر پری آرائیول GD ریڈ چینل یا ایگزامینیشن کیلئے مارک ہو جائے تو ایسے کنٹینرز کو براہ راست ایگزامینیشن ایریا منتقل کیا جائے گا تاکہ غیر ضروری تاخیر اور اضافی ہینڈلنگ سے بچا جاسکے۔

Ullah

BUSINESS RECORDER

Karachi, Saturday 29 November 2025, 7 Jamadi-us-Sani 1447



Payment counter timings extended

KARACHI: Collectorate of Customs Appraisal (West), Custom House Karachi, has officially extended the Payment Counter Timings at all Off-Dock Terminals under its jurisdiction up to 9:00 pm.

Based on KCAA's formal request vide Letter No.135/2025-2026 dated 22nd November 2025, this extension has been communicated to the respective terminals for strict compliance through Letter No. SI/Misc/02/2025 dated 26th November 2025.

KCAA expresses its sincere gratitude to the Collectorate of Customs Appraisal (West) for its unwavering cooperation.—PR

سکسز نے تمام آف ڈاک ٹرمینلز پر
ادائیگی کاؤنٹر کے اوقات بڑھا کر
رات 9 بجے تک کر دیئے
کراچی (اسٹاف رپورٹر) سکسز نے تمام آف
ڈاک ٹرمینلز پر ادائیگی کاؤنٹر کے اوقات بڑھا کر
رات 9 بجے تک کر دیئے ہیں۔ کراچی سکسز ایجنسی
ایسوسی ایشن کے جنرل سیکریٹری شیخ وقاص انجم نے
کہا ہے کہ ایسوسی ایشن کی مسلسل کاوشوں کے نتیجے
میں 63

63
سکسز/ادائیگی کاؤنٹر
میں سکسز ایجنسی کیونٹی کے لیے ایک اہم سہولت
حاصل ہوئی ہے، جس کے ساتھ اسے کی تحریری
درخواست پر گلفریٹ آف سکسز ایجنسی
(ویسٹ)، سکسز ہاؤس کراچی نے اپنے دائرہ اختیار
کے تحت تمام آف ڈاک ٹرمینلز پر ادائیگی کاؤنٹر
کے اوقات کو باضابطہ طور پر بڑھا دیا ہے۔



ایسوسی ایشن کے ممبران کو چاہیے کہ وہ متعلقہ آف ڈاک ٹرمینلز سے کنسائمنٹس کی کلیئرنس کو یقینی بنانے کیلئے توسیعی سہولت سے استفادہ کریں، شیخ وقاص انجم

کے غیر متزلزل تعاون، تیز ردعمل، اور آپریشنل طریقہ کار کو
ہموار کرتے ہوئے سکسز ایجنسی کی کیونٹی کو سہولت
کرنے کے لیے مسلسل عزم کے لیے تہہ دل سے شکریہ ادا
کرتا ہے۔ ایسوسی ایشن کے ممبران کو مشورہ دیا جاتا ہے کہ وہ
متعلقہ آف ڈاک ٹرمینلز سے کنسائمنٹس کی ہموار اور
رقار کلیئرنس کو یقینی بنانے کے لیے اس توسیعی سہولت سے
پوری طرح استفادہ کریں۔

بنیاد پر، گلفریٹ آف سکسز ایجنسی (ویسٹ)، سکسز
ہاؤس کراچی نے اپنے دائرہ اختیار کے تحت تمام آف
ڈاک ٹرمینلز پر ادائیگی کاؤنٹر کے اوقات کو باضابطہ طور
پر بڑھا دیا ہے۔ P0M9۔ اس توسیعی کو متعلقہ ٹرمینلز کو لیٹر
نمبر SI/Misc/02/2025 مورخہ 26 نومبر
2025 کے ذریعے سختی سے عمل کے لیے مطلع کر دیا گیا
ہے۔ KCAA گلفریٹ آف سکسز ایجنسی (ویسٹ)

کراچی (رپورٹ۔ محمد رضوان سیح) شیخ وقاص انجم، جنرل
سیکریٹری، کراچی سکسز ایجنسی ایسوسی ایشن (KCAA) کو
اعلان کرتے ہوئے خوشی بوری ہے کہ ایسوسی ایشن کی
حکسل اور سرشار کاوشوں کے ذریعے سکسز ایجنسی کیونٹی
کے لیے ایک اہم سہولتی اقدام کو بڑھایا گیا ہے۔ KCAA
کی ریکی درخواست کے ذریعے لیٹر نمبر
135/2025-2026 مورخہ 22 نومبر 2025 کی

BUSINESS RECORDER

Karachi, Friday 26 December 2025, 5 Rajab 1447

Ports face cargo chaos despite end of transporters' strike

MUHAMMAD ALI

KARACHI: Although the seven-day transporters' strike ended on December 17, the cargo movement at ports didn't return to normal, descending into chaos that has exposed a crisis far deeper than any protest.

As pent-up cargo movement flooded the city's roads, the infrastructure buckled. What industry insiders witnessed wasn't just post-strike congestion; it was the systemic collapse of a trade gateway strangling Pakistan's economy. "The

> P 6 Col 4

Ports face cargo chaos

> from page 1

strike has formally concluded, but the transportation and delivery system remains under severe strain," said Sheikh Waqas Anjum, General Secretary of the Karachi Customs Agents Association, describing a normalisation process moving at an "extremely slow pace" days after the strike ended on December 17.

What emerged from the chaos weren't just traffic jams—it was a portrait of institutional failure. While the customs department kept clearance operations running and terminals continued handling containers, the physical movement of goods ground nearly to a halt in areas like Gulbai, Mauripur, and around terminal zones, KCAA general secretary said.

The crisis has thrown a spotlight on Pakistan's largest terminal - SAPT, where access depends on a single road serving container trucks, residential traffic, public transport, and heavy trailers simultaneously. The KICT terminal area, meanwhile, operates with what he described as "extremely poor" roads and no traffic regulation whatsoever—conditions that create severe congestion even during normal operations.

Beyond the infrastructure failures, the strike's economic ripple effects continue to compound. Freight rates have exploded, with routes previously costing PKR 20,000–30,000 now commanding PKR 50,000–60,000—effective increases of up to 200 percent that are being passed directly to consumers through higher prices, KCAA general secretary confirmed.

Traders are simultaneously absorbing demurrage and detention charges from delayed container movements, creating what he termed as an "unexpected and additional financial burden" that significantly increasing the cost of doing business across the board.

Perhaps most troubling is the recurring nature of the crisis, marking the second major transport strike in Karachi within a single year—a pattern KCAA general secretary attributed to "a lack of effective communication between the government and the transport sector" and chronic failure to consult stakeholders before implementing policy changes, pointing to an absence of institutional mechanisms for pre-empting conflicts that predictably cost Pakistan "millions of dollars" each time they erupt.

He urged the authorities for constituting a consultative committee, comprising government officials, KCAA, FPCCI, trading chambers, and transporters representatives to resolve disputes amicably before they escalate.

While the immediate strike may have ended through negotiation, its aftermath has laid bare a more intractable problem:

Karachi's port infrastructure appears fundamentally inadequate for the volume of trade it must handle.

Without addressing these structural deficiencies, KCAA general secretary warned, even perfect labour relations won't prevent the kind of paralysis that sends shockwaves through Pakistan's economy and ultimately lands on consumers in the form of higher inflation.



ہڑتال ختم ہو کر شہر کی انتظامیہ ٹریفک کو بحال کرنے میں ناکام

کئی روز کی نقل و حمل معمول پر نہ آ سکی سڑکوں پر دباؤ بڑھ کر شہر میں خوفناک حادثے کا سلسلہ جاری

کراچی (سٹاف رپورٹر) گزشتہ پندرہ روز کی ہڑتال ختم ہونے کے ایک ہفتے بعد بھی شہر کی سڑکیں ٹریفک کی گھنٹھوں کی گھنٹھوں میں کھنکھاتی ہوئی ہیں۔ شہر کی انتظامیہ نے ٹریفک کو بحال کرنے کے لیے کئی اقدامات کیے ہیں، لیکن وہ ناکام ہو چکے ہیں۔ شہر میں ٹریفک کی گھنٹھوں کی گھنٹھوں میں کھنکھاتی ہوئی ہیں۔ شہر کی انتظامیہ نے ٹریفک کو بحال کرنے کے لیے کئی اقدامات کیے ہیں، لیکن وہ ناکام ہو چکے ہیں۔

شہر کی انتظامیہ نے ٹریفک کو بحال کرنے کے لیے کئی اقدامات کیے ہیں، لیکن وہ ناکام ہو چکے ہیں۔ شہر میں ٹریفک کی گھنٹھوں کی گھنٹھوں میں کھنکھاتی ہوئی ہیں۔ شہر کی انتظامیہ نے ٹریفک کو بحال کرنے کے لیے کئی اقدامات کیے ہیں، لیکن وہ ناکام ہو چکے ہیں۔



Despite end of strike, goods movement yet to normalise

Owing to spike in demand, per-truck freight rates have risen sharply

By EHTESHAM MUFTI
KARACHI

Even a week after the end of the goods transporters' 10-day strike, the movement of import and export containers from various container terminals at Karachi Port has not returned to normal.

According to Sheikh Waqas Anjum, General Secretary of the Karachi Customs Agents Association, the arrival of thousands of consignments that remained stuck at the port during the strike onto city roads has exposed serious weaknesses in the traffic management system.

With the influx of cargo trucks, traffic pressure has increased not only on the roads surrounding the port but congestion has also reached alarming levels on major heavy-traffic routes, including Keamari, Gulbair and Mauripur.

Despite a week having passed since the strike ended, the city administration of Karachi has failed to effectively manage the traffic flow.

Anjum stated that access to the largest terminal, South Asia Pakistan Terminals (SAPT), for the delivery and receipt of goods has become extremely difficult. He further said that immediately after the strike ended, an unusually sharp increase in transportation demand caused a shortage

of cargo trucks in the city. As a result, per-truck freight charges for transporting import and export goods within the city have risen from Rs20,000-30,000 to as high as Rs50,000-60,000.

He added that delays in the delivery of import containers from various terminals operating at ports have left the trade sector facing heavy demurrage and detention charges. Demurrage, detention charges and the recent steep increase in freight rates have led to a significant rise in overall business costs.

The Karachi Customs Agents Association has demanded that transporters, in the public interest, provide trucks to the trade sector at the mutually agreed rates for a smooth supply of goods.



ہڑتال ختم ہونے کے بعد بھی بندرگاہ پر سرگرمیاں معمول پر نہ آ سکیں

سیماڑی ہگل بانی سمیت بھاری ٹریفک کی گزرگاہوں پر بھی رش خوفناک حد تک بڑھ گیا

نقل و حمل کی ضرورت بڑھنے سے مال بردار ٹرکوں کی قلت پیدا ہو گئی، شیخ وقاص انجم

کراچی (رپورٹ/ احتشام مفتی) گڈز ٹرانسپورٹرز کسٹمز ایجنٹس ایسوسی ایشن کے جنرل سیکریٹری شیخ 10 روزہ ہڑتال ختم ہونے کے ایک ہفتے بعد بھی کراچی کی بندرگاہ کے مختلف کنٹینر زمینوں سے درآمد و درآمدی کنٹینرز کی نقل و حمل معمول پر نہ آ سکی ہے، کراچی سے ٹریفک منجسٹ سسٹم (باقی صفحہ 3- نمبر 8)

بندرگاہ سرگرمیاں (8)

کی واضح کمزوریاں سامنے آ گئی ہیں، مال بردار ٹرکوں کی آمد سے بندرگاہ کے نہ صرف اطراف کی سڑکوں پر ٹریفک دباؤ بڑھ گیا ہے بلکہ سیماڑی، ہگل بانی ماڑی پور سمیت بھاری ٹریفک کی گزرگاہوں پر بھی رش خوفناک حد تک بڑھ گیا ہے، ہڑتال ختم ہونے کا ایک ہفتہ گزر جانے کے باوجود کراچی کی شہری انتظامیہ ٹریفک کے بہاؤ کو منظم کرنے میں ناکام جا رہی ہوئی ہے، شیخ وقاص انجم کے مطابق مال کی ترسیل اور حصول کیلئے سب سے بڑے ٹرمینل ایس اے پی ٹی تک رسائی انتہائی مشکل ہو گئی ہے، انہوں نے بتایا کہ ہڑتال ختم ہوتے ہی نقل و حمل کی ضرورت غیر معمولی طور پر بڑھنے سے شہر میں مال بردار ٹرکوں کی قلت پیدا ہو گئی ہے جس کے سبب اندرون شہر درآمدی و برآمدی مال کی ترسیل کیلئے فی ٹرک کرایہ 20 ہزار اور 30 ہزار سے بڑھ کر 50 ہزار سے 60 ہزار روپے کی سطح تک پہنچ گیا ہے، انہوں نے بتایا کہ بندرگاہوں میں قائم مختلف ٹرمینلوں سے درآمدی کنٹینرز کی ڈیلیوری میں تاخیر سے ٹریڈ سیکٹر کو بھاری ڈیمرج و ڈیمیشن چارجز کا سامنا ہے، ڈیمرج، ڈیمیشن چارجز اور حالیہ زائد کرائے کا روباری لاگت میں خطیر اضافے کا باعث بن گئے ہیں۔

Saturday

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KCAA accuses transporters of hiking freight rates despite end of strike

By our correspondent

KARACHI: The Karachi Customs Agents Association (KCAA) has accused goods transporters of charging exorbitant freight rates despite the end of a week-long strike by transporters.

According to the association, transporters have raised truck rentals on multiple routes from Rs20,000-30,000 to Rs50,000-60,000 per trip, effectively doubling costs overnight. The sharp increase has placed significant financial pressure on businesses already grappling with rising operational expenses, as well as demurrage and detention charges.

The KCAA has strongly appealed to transporters to revert to pre-existing freight rates to help restore normal trade activity in the city.

It also expressed concern that the disruption in the transport system points to a deeper problem of ineffective communication between the government and the transport community, leading to repeated strikes and economic instability.

KCAA General Secretary Sheikh Waqas Aqum said that although the strike ended on December 17 following negotiations with the government, the logistics and delivery system continues to operate under considerable strain. A shortage of vehicles and increased congestion on key routes have slowed the return to normal services.

"After the strike, the sudden surge in traffic flow has caused major disruptions at critical points such as Gai Bai, Maurpur and key entry and exit points at the port terminals," he said.

"While port operations have not come to a complete halt, backlogged traffic has left major routes clogged, delaying the clearance of goods," He added that the deteriorating condition of roads, poor traffic management and a lack of coordinated planning have further worsened the situation.

Roads around the Karachi International Container Terminal (KICT) and the South Asian Pakistan Terminal (SAPT) remain in poor condition, resulting in severe congestion as trucks, public transport and other heavy vehicles compete for limited space. This has intensified pressure on an already overstretched traffic system.

The KCAA also called on the government to involve all relevant stakeholders – including customs agents, trade bodies, logistics sectors.

The association said a coordinated approach was essential to keeping Karachi's critical trade infrastructure operational and ensuring that economic activity is not further hampered by inefficiencies in the transport and logistics sectors.



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● HARSH REALITY

I condemn the senselessness of war
and the open wounds it leaves behind

Pope Leo XIV

● NO HIDING

Since childhood, we've
had this Algerian
culture in the family

Professional footballer Luca Zidane

Despite end of strike, goods movement yet to normalise

Owing to spike in demand, per-truck freight rates have risen sharply

● EHTESHAM MUFTI
KARACHI

Even a week after the end of the goods transporters' 10-day strike, the movement of import and export containers from various container terminals at Karachi Port has not returned to normal.

According to Sheikh Waqas Anjum, General Secretary of the Karachi Customs Agents Association, the arrival of thousands of consignments that remained stuck at the port during the strike onto city roads has exposed serious weaknesses in the traffic

With the influx of cargo trucks, traffic pressure has increased not only on the roads surrounding the port but congestion has also reached alarming levels on major heavy-traffic routes, including Keamari, Gulbai and Mauripur.

Despite a week having passed since the strike ended, the city administration of Karachi has failed to effectively manage the traffic flow.

Anjum stated that access to the largest terminal, South Asia Pakistan Terminals (SAPT), for the delivery and receipt of goods has become extremely difficult. He further said that immediately after the strike ended, an unusually sharp increase in transportation

of cargo trucks in the city. As a result, per-truck freight charges for transporting import and export goods within the city have risen from Rs20,000-30,000 to as high as Rs50,000-60,000.

He added that delays in the delivery of import containers from various terminals operating at ports have left the trade sector facing heavy demurrage and detention charges. Demurrage, detention charges and the recent steep increase in freight rates have led to a significant rise in overall business costs.

The Karachi Customs Agents Association has demanded that transporters, in the public interest, provide trucks to the trade sector at the mutually agreed rates for a smooth

BUSINESS RECORDER

Founded by M.A. Zuberi

Ports face cargo chaos despite end of transporters' strike

Muhammad Ali



KARACHI: Although the seven-day transporters' strike ended on December 17, the cargo movement at ports didn't return to normal, descending into chaos that has exposed a crisis far deeper than any protest.

As pent-up cargo movement flooded the city's roads, the infrastructure buckled. What industry insiders witnessed wasn't just post-strike congestion; it was the systemic collapse of a trade gateway strangling Pakistan's economy. "The strike has formally concluded, but the transportation and delivery system remains under severe strain," said Sheikh Waqas Anjum, General Secretary of the Karachi Customs Agents Association, describing a normalisation process moving at an "extremely slow pace" days after the strike ended on December 17.

What emerged from the chaos weren't just traffic jams—it was a portrait of institutional failure.

While the customs department kept clearance operations running and terminals continued handling containers, the physical movement of goods ground nearly to a halt in areas like Gulbai, Mauripur, and around terminal zones, KCAA general secretary said.

The crisis has thrown a spotlight on Pakistan's largest terminal - SAPT, where access depends on a single road serving container trucks, residential traffic, public transport, and heavy trailers simultaneously.

BUSINESS RECORDER

Karachi, Friday 23 January 2026, 3 Shaban 1447

KCAA disappointed by operational failures at KICT, KGTL for two decades

MUHAMMAD ALI

KARACHI: Businesses are facing serious delays at Karachi International Container Terminal and Karachi Gateway Terminal Limited (KGTL), following no improvements in space, machinery, and manpower for nearly two decades.

The Karachi Customs Agents Association (KCAA) has raised alarm over deteriorating conditions at KICT and KGTL, where Pakistan's imports and exports have increased manifold over nearly two decades without corresponding upgrades to handling capacity.

"Pakistan's imports and exports have increased manifold, but KICT and KGTL (formerly PICT) are still operating at nearly the same capacity as they were fifteen to twenty years ago," the KCAA said.

Despite a multiple-fold increase in trade volume, no substantial improvement has

been made in yard space or handling facilities. As a result, container storage space is rapidly diminishing, and discussions are now underway regarding the diversion of vessels, the KCAA said.

Furthermore, it said that containers now face delays of five to six days awaiting Customs examination and grounding, imposing heavy financial burdens on importers through excessive demurrage and detention charges.

The daily number of containers marked for examination has nearly doubled, from approximately 100 per day to 150-200 containers daily; however, the infrastructure at KICT and KGTL has failed to keep pace, it added.

At the same time, the Customs department is also facing an acute shortage of examination staff, the KCAA said, warning that overburdened staff are not only increasing delays but also compromising examination

quality.

The staffing crisis extends to senior positions, with the number of Assistant Collectors and Deputy Collectors declining significantly. Where once each group had a dedicated AC or DC, a single officer now commonly oversees multiple groups, creating administrative bottlenecks and decision-making delays.

The situation is particularly critical given that nearly 80 percent of Pakistan's international trade flows through Karachi Port, making efficient operations essential to the national economy, the KCAA said. Therefore, the KCAA urged the authorities to take immediate action by enhancing port capacity, providing modern cargo-handling machinery, increasing Customs examination staff, and posting experienced officers at the AC/DC level in Karachi Customs Appraisalment South.

BUSINESS RECORDER

Founded by M.A. Zuberi

Dated: 18-Feb-2026

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Shipping agents, freight forwarders told to refund illegal charges

MUHAMMAD ALI

KARACHI: The Customs Collectorate (HQ) Exports & IOCO has issued strict directives to shipping agents and freight forwarders to refund all illegally recovered charges within seven days or face revocation of their operating licenses.

According to the details, the directive follows a high-level Shipping Committee meeting held on February 11, 2026, at the Custom House, Karachi, chaired by Irfan Javed, Collector of Customs (Exports-PMBQ) and Head of the Shipping Committee, along with Salman Afzal, Collector of Customs HQrs (Exports & IOCO).

The meeting was convened in response to a surge of complaints filed by multiple traders who alleged that shipping lines, shipping agents, and freight forwarders had been imposing excessive container detention and ancillary charges without any contractual basis, published tariff, or regulatory authorisation.

Traders further reported that container security deposits — in some cases exceeding Rs. 10 million — were being withheld beyond

the statutory period permissible under law.

After a thorough examination of submissions, documentary evidence, and applicable legal provisions, the Shipping Committee declared the traders' complaints "legitimate" and found multiple violations of the Customs Rules, 2001, issued under S.R.O. 450(I)/2001.

The committee specifically observed that recovery of detention and ancillary charges without contractual disclosure or lawful authority constitutes a direct violation of Rules 665 (p), 665 (q), and 665 (r) of the Customs Rules, 2001. The retention of security deposits beyond the prescribed statutory period was also found to be without legal jurisdiction.

Following deliberations, the Chair issued clear directions to all concerned shipping agents and freight forwarders to immediately refund all illegally recovered detention charges, ancillary charges, and container security deposits, and resolve all pending claims within seven days.

The Shipping Committee warned that failure to comply will result in enforcement

action, including the issuance of show cause notices and the suspension or revocation of licenses under applicable Customs laws.

Shipping agents and freight forwarders present at the meeting agreed to comply with the committee's directions.

Meanwhile, the trade representatives used the forum to press for broader systemic reform, requesting a review and rectification of S.R.O. 450(I)/2001 to prevent unauthorised charges and bring Pakistan's domestic regulatory framework in line with internationally recognised maritime conventions.

The Chair acknowledged these concerns and advised trade bodies to submit formal recommendations for onward transmission to the Federal Board of Revenue (FBR) and relevant stakeholders for regulatory review and corrective action.

The Shipping Committee reaffirmed that violations of Customs Rules will not be tolerated and that strict enforcement measures will be pursued to ensure transparency, legal compliance, and the protection of lawful trade.



BQATI Calls for Improved Police Coordination and Investor Facilitation in Port Qasim Industrial Zone

Continue on.... Page 3

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KCAA Conducts Successful One-Day Capacity Building Session for Customs Licensing Exam; Highlights the Need for Supporting Veteran Professionals

Continue on.... Page 3

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KCAA Conducts Successful One-Day Capacity Building Session for Customs Licensing Exam; Highlights the Need for Supporting Veteran Professionals

KARACHI: In a major effort to facilitate the customs agents fraternity, the Karachi Customs Agents Association successfully hosted a One-Day Training and Awareness Session for the Customs Agents Licensing Examination Test 2026 at the Rangoonwala Auditorium.

The session was attended by over 350 provisional license holders and new applicants seeking guidance to clear the newly updated strict examination criteria. The comprehensive program focused on equipping the participants with essential modern skills.

Mr. Arif Sheikh, Senior Instructor, led a dedicated module on Computer Proficiency (MS Office), while a technical team from the Pakistan Single Window (PSW) provided hands-on insights into modern computerized clearing frameworks (WeBOC & PSW).

To further simplify complex

legal structures, Mr. Syed Tanveer Ahmed (Former Member Customs FBR) delivered a detailed lecture on the Customs Act, Rules, and Procedures, followed by an interactive mock examination and quiz preparation segment conducted by Dr. Shahab Imam (Senior Advocate & Former Senior Customs Officer).

Delivering the welcome speech, General Secretary of KCAA, Waqas Anjum Sheikh, highlighted the genuine concerns and professional anxieties being felt across the community due to strict licensing policies.

More than 80% of our provisional license holders have dedicated nearly a decade of continuous service, acting as the practical backbone of Pakistan's trade logistics," noted Mr. Waqas Anjum Sheikh.

He gently pointed out that expecting seasoned profession-

als, who have spent 15 to 20 years away from a traditional classroom environment to suddenly clear an advanced academic paper outsourced to a highly rigorous institution like IBA Karachi introduces significant practical hardship.

However, the KCAA General Secretary reassured the attendees that the association is fully committed to holding their hands through this transition.

He emphasized that while the upcoming paper is undoubtedly challenging, the invaluable field experience of these agents remains their greatest asset.

He concluded by reiterating that the training session was specially organized by KCAA not as a standard lecture, but as a collaborative platform bringing together the industry's finest experts to make learning accessible, stress-free, and practical for everyone.



Karachi: A Photograph Taken at the Conclusion of the Mega Training Session for the 2026 Licensing Exam, Organized by the Karachi Customs Agents Association (KCAA), Featuring President Yahya Muhammad, General Secretary Sheikh Waqas Anjum, and Other Guests.

11-07-2026

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کراچی کسٹمز ایجنٹس ایسوسی ایشن کے زیر اہتمام لائسنسنگ امتحان 2026 کے لیے میگا تربیتی سیشن

کامیاب روایا رکھنے کے لیے اپنی جوانی، خون پسینہ اور صلاحیتیں وقف کر رکھی ہیں۔ ایسے تجربہ کار پیشہ ور افراد، جو گزشتہ پندرہ سے بیس برسوں سے تعلیمی ماحول سے دور ہیں لیکن عملی میدان میں وسیع تجربہ رکھتے ہیں، ان سے یہ توقع کرنا کہ وہ آئی بی اے کراچی جیسے اعلیٰ معیار کے ادارے کے زیر اہتمام منعقد ہونے والے جدید اور نہایت مشکل امتحان میں کامیابی حاصل کریں، ان پر ایک بہتر بڑا بوجھ ہے۔" جنرل سیکریٹری KCAA نے اس

رہنمائی فراہم کی۔ مزید برآں، شعبہ کسٹمز کے ممتاز ماہرین نے قانونی اور عملی پیچیدگیوں کو آسان انداز میں بیان کیا۔ سید توحید احمد (سابق ممبر کسٹمز، ایف بی آر) نے کسٹمز ایکٹ، قواعد و ضوابط اور طریق کار کی جامع وضاحت کی، جبکہ ڈاکٹر شہاب

کراچی (بزنس رپورٹر) کراچی کسٹمز ایجنٹس ایسوسی ایشن (KCAA) نے رنگون والا آڈیٹوریم میں کسٹمز ایجنٹس لائسنسنگ امتحان 2026 کے لیے ایک جامع ایک روزہ تربیتی و آگاہی سیشن کا کامیابی سے انعقاد کیا۔ اس پروگرام میں 350



موقع پر کسٹمز ایجنٹس برادری کو یقین دلایا کہ وہ اس مشکل مرحلے میں تنہا نہیں ہیں۔ انہوں نے کہا کہ اگرچہ نصابی کتابوں میں مشکل سوالات موجود ہو سکتے ہیں، لیکن وہ ایک کسٹمز ایجنٹ کے دس سالہ عملی تجربے کا مقابلہ نہیں کر سکتے۔ انہوں نے مزید کہا کہ KCAA کی جانب سے منعقدہ یہ تربیتی سیشن محض ایک لیکچر نہیں بلکہ کسٹمز ایجنٹس کے روزگار کے تحفظ کے لیے ایک مضبوط سہارا ہے، جس میں ملک کے بہترین ماہرین کو ایک پلیٹ فارم پر جمع کیا گیا تاکہ پیچیدہ قانونی اور تکنیکی موضوعات کو آسان، قابل فہم اور عملی معلومات میں تبدیل کیا جاسکے۔

امام (سینئر ایڈووکیٹ اور سابق سینئر کسٹمز افسر) نے فرضی امتحانات (Mock Exams) اور کوئز کی تیاری سے متعلق خصوصی سیشن منعقد کیا۔ اس موقع پر کراچی کسٹمز ایجنٹس ایسوسی ایشن کے جنرل سیکریٹری شیخ وقاص انجم نے خطاب کرتے ہوئے مہمانوں کا خیر مقدم کیا اور سخت امتحانی قوانین کے باعث کسٹمز ایجنٹس کو درپیش شدید ذہنی، جذباتی اور پیشہ ورانہ مشکلات پر گہری تشویش کا اظہار کیا۔ انہوں نے کہا: "ہمارے 80 فیصد سے زائد پروویٹنٹ لائسنس ہولڈر ساتھی گزشتہ آٹھ سے دس برسوں سے پروویٹنٹ لائسنس کے تحت انتھک محنت کر رہے ہیں۔ انہوں نے پاکستان کی تجارت

سے زائد پروویٹنٹ لائسنس ہولڈرز اور نئے درخواست گزاروں نے بھرپور شرکت کی، جو حال ہی میں نافذ کیے گئے نہایت سخت اور چیلنجنگ امتحانی معیار کے مطابق اپنی تیاری کو مضر بنانے کے خواہاں تھے۔ تربیتی پروگرام میں شرکاء کی پیشہ ورانہ صلاحیتوں کو مزید بہتر بنانے کے لیے خصوصی ماڈیولز شامل کیے گئے۔ سینئر انسٹرکٹر جناب عارف شیخ نے کمپیوٹر مہارت (Computer Proficiency) پر اہم تربیتی سیشن منعقد کیا، جبکہ پاکستان سٹیکل ونڈو (PSW) کی تکنیکی ٹیم نے جدید کمپیوٹر ایپڈ کسٹمز نظام، خصوصاً WeBOC اور PSW کے حوالے سے تفصیلی

روزنامہ کائنات

چیف ایگزیکٹو: سید سجاد حسین شاہ

کراچی

جلد نمبر 27 ہفتہ 25 محرم الحرام 1448ھ 11 جولائی 2026 صفحات 4 شاہ نمبر 340

KCAA کے زیر اہتمام لائسنسنگ امتحان کیلئے میگا تربیتی سیشن

کراچی (کائنات نیوز) کراچی کسٹمز ایجنٹس ایسوسی ایشن (KCAA) نے رنگون والا ڈیوڑیم میں کسٹمز ایجنٹس لائسنسنگ امتحان 2026 کے لیے ایک جامع ایک روزہ تربیتی و آگاہی سیشن کا کامیابی سے انعقاد کیا۔ اس پروگرام میں 350 سے زائد پروویڈنٹل لائسنس ہولڈرز اور نئے درخواست گزاروں نے بھرپور شرکت کی، جو حال ہی میں نافذ کیے گئے نہایت سخت اور چیلنجنگ امتحانی معیار کے مطابق اپنی تیاری کو موثر بنانے کے خواہاں تھے۔ تربیتی پروگرام میں شرکاء کی پیشہ ورانہ صلاحیتوں کو مزید بہتر بنانے کے لیے خصوصی ماڈیولز شامل کیے گئے۔ سینئر انسٹرکٹر عارف شیخ نے کمپیوٹر مہارت (Computer Proficiency) پر اہم تربیتی سیشن منعقد کیا، جبکہ پاکستان سسٹم (PSW) کی تکنیکی ٹیم نے جدید کمپیوٹر انٹرفیس اور لائسنسنگ سسٹم، خصوصاً WeBOC اور PSW کے حوالے سے تفصیلی رہنمائی فراہم کی۔ مزید برآں، شعبہ کسٹمز کے ممتاز ماہرین نے قانونی اور عملی پیچیدگیوں کو آسان انداز میں بیان کیا۔ سید تنویر احمد (سابق ممبر کسٹمز، ایف بی آر) نے کسٹمز ایکٹ، قواعد و ضوابط اور طریقہ کار کی جامع وضاحت کی، جبکہ ڈاکٹر شہاب امام (سینئر ایڈووکیٹ اور سابق سینئر کسٹمز افسر) نے فرضی امتحانات (Mock Exams) اور کونز کی تیاری سے متعلق خصوصی سیشن منعقد کیا۔ اس موقع پر کراچی کسٹمز ایجنٹس ایسوسی ایشن کے جنرل سیکریٹری شیخ وقاص انجم نے خطاب کرتے ہوئے مہمانوں کا خیر مقدم کیا اور سخت امتحانی قوانین کے باعث کسٹمز ایجنٹس کو درپیش شدید ذہنی، جذباتی اور پیشہ ورانہ مشکلات پر گہری تشویش کا اظہار کیا۔ انہوں نے کہا: "ہمارے 80 فیصد سے زائد پروویڈنٹل لائسنس ہولڈرز ساتھی گزشتہ آٹھ سے دس برسوں سے پروویڈنٹل لائسنس کے تحت انتخاب محنت کر رہے ہیں۔ انہوں نے پاکستان کی تجارت کا پیہرواں رکھنے کے لیے اپنی جوانی، خون پسینہ اور صلاحیتیں وقف کر رکھی ہیں۔ ایسے تجربہ کار پیشہ ور افراد، جو گزشتہ پندرہ سے تیس برسوں سے تعلیمی ماحول سے دور ہیں لیکن عملی میدان میں وسیع تجربہ رکھتے ہیں، ان سے یہ توقع کرنا کہ وہ آئی بی اے کراچی جیسے اعلیٰ معیار کے ادارے کے زیر اہتمام منعقد ہونے والے جدید اور نہایت مشکل امتحان میں کامیابی حاصل کریں، ان پر ایک بہت بڑا بوجھ ہے۔" جنرل سیکریٹری KCAA نے اس موقع پر کسٹمز ایجنٹس برادری کو یقین دلایا کہ وہ اس مشکل مرحلے میں تنہا نہیں ہیں۔ انہوں نے کہا کہ اگرچہ نصابی کتابوں میں مشکل سوالات موجود ہو سکتے ہیں، لیکن وہ ایک کسٹمز ایجنٹ کے دس سالہ عملی تجربے کا مقابلہ نہیں کر سکتے۔ انہوں نے مزید کہا کہ KCAA کی جانب سے منعقدہ یہ تربیتی سیشن محض ایک لیکچر نہیں بلکہ کسٹمز ایجنٹس کے روزگار کے تحفظ کے لیے ایک مضبوط سہارا ہے، جس میں ملک کے بہترین ماہرین کو ایک پلیٹ فارم پر جمع کیا گیا تاکہ پیچیدہ قانونی اور تکنیکی موضوعات کو آسان، قابل فہم اور عملی معلومات میں تبدیل کیا جا سکے۔ تربیتی سیشن کا اختتام اس عزم کے ساتھ ہوا کہ تمام کسٹمز ایجنٹس باہمی تعاون، یکجہتی اور مستقل محنت کے ذریعے اس تعلیمی مرحلے کو کامیابی سے عبور کریں گے اور اپنی برادری کے محفوظ اور روشن مستقبل کو یقینی بنائیں گے۔

KARACHI CUSTOMS AGENTS ASSOCIATION



Ref # KCAA-650/2025-2026
Dated 22nd September 2026

Mr. Pir Shah Gul Ahmad,
Deputy Director (Trade Organizations)
Directorate General of Trade Organizations (DGTO)
Ministry of Commerce, Government of Pakistan
State Life Building No. 7, 2nd Floor, Jinnah Avenue,
Blue Area,
Islamabad

SUBJECT: NOTICE OF SEVERE REGULATORY PARADOX, SUB-JUDICE LITIGATION (C.P. NO. D-4900 OF 2026), COMPLETE GOVERNANCE PARALYSIS, AND UNJUST REPUTATIONAL AND POLITICAL DAMAGE CAUSED TO THE ELECTED MANAGING COMMITTEE OF KCAA.

Respected Sir,

السلام عليكم
ورحمۃ اللہ وبرکاتہ

I write for and on behalf of the Managing Committee of the Karachi Customs Agents Association. As law-abiding citizens of Pakistan, our primary objective and commitment have always been to conduct the affairs of our Association in strict compliance with applicable state laws, regulatory frameworks, and corporate principles. However, the actions, notices, and directives issued by your office have created an unprecedented administrative, political, and legal crisis for KCAA, rendering our Managing Committee completely paralyzed.

Following the receipt of your office's Cease & Desist Directive dated 28th July 2026, referencing Notice F. No. 18(01)/2010-TO dated 17th March 2026, our Managing Committee took your instructions with the utmost seriousness. Majority of our Managing Committee resolved that as law-abiding citizens, we must respect and comply with state directives and laws. In good faith, the Committee engaged in extensive internal deliberations and formally addressed a letter to your office requesting a reasonable timeframe to complete our consultations and structure our compliance safely.

While majority of the Members of the Managing Committee favored compliance, your office's strict Cease & Desist Order triggered severe internal confusion and conflict, leading to extreme actions. The President of KCAA unilaterally challenged your Cease & Desist Directive by filing Constitution Petition No. D-4900 of 2026 before the Hon'ble High Court of Sindh at Karachi, and the matter currently remains sub-judice before the Honorable High Court of Sindh, Karachi. Furthermore, the President lodged a formal complaint against the Managing Committee with the Provincial Registrar of Joint Stock Companies, alleging that elections were not being held, while the operational delay was the direct result of DGTO's directives halting all activities. All of these conflicts and actions stemmed directly from your Cease & Desist Order, which has plunged our Association into a deep turmoil from which we are finding no way out.

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The crisis has now reached an unsustainable climax. Acting upon the President's complaint, the Provincial Registrar of Joint Stock Companies, Government of Sindh, issued Letter No. **REGISTRAR/KAR/REGN/2006/002/2026/01-04 dated 14th September 2026**. The Provincial Registrar has completely ignored DGTO's directives, asserting exclusive provincial jurisdiction under Section 42 of the Companies Act, 2017, and advising KCAA to announce the election schedule within three days under threat of immediate legal action. The Managing Committee is now trapped in an absurd and impossible position where DGTO strictly bars us from functioning under threat of heavy penal consequences, while the Provincial Registrar demands immediate elections under threat of regulatory prosecution.

We have effectively been made scapegoats in a jurisdictional dispute between regulatory departments.

The Provincial Registrar's and your office's contradictory directives, along with the litigation triggered by this regulatory mess, have inflicted severe distress, deep organizational damage, and complete paralysis on KCAA. We are trapped between DGTO's Cease & Desist orders, the Provincial Registrar's binding commands, sub-judice court proceedings, and intense hostility from our general fraternity, the Managing Committee sought only to abide by the law but were bound hand and foot by this administrative disaster.

The Managing Committee and its office-bearers refuse to be victimized any longer by this bureaucratic crossfire. The political trust between the general body and its elected representatives is being shattered through no fault of ours.

We hereby formally call upon DGTO to immediately issue formal administrative clarification to us and the Provincial Registrar of Joint Stock Companies, Sindh, also restrain them from taking coercive or penal action against the Managing Committee until the question of primary regulatory jurisdiction is legally settled between federal and provincial authorities. Furthermore, we demand that your office initiate direct coordination with the Government of Sindh or refer this matter to the relevant federal-provincial liaison mechanism so that both regulators may consult inter-se, resolve this jurisdictional paradox, and issue a single, unified, and clear joint directive.

You are further requested to formally clarify whether the Cease & Desist Directive issued by the DGTO has any legal overriding effect upon the applicable provincial corporate law and the jurisdiction of the Provincial Registrar. In the alternative, you are requested to either immediately withdraw or suspend the said Cease & Desist Directives, enter into formal deliberations with the Provincial Registrar to resolve the issue of jurisdiction, or, where considered appropriate, actively defend and establish your claimed jurisdiction before the Honourable High Court of Sindh in C.P. No. D-4900 of 2026.

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The elected representatives of KCAA have worked tirelessly for the trade, and it is deeply unjust that bureaucratic interference and contradictory state directives have damaged our political standing and paralyzed our institution. We demand an urgent, clarification.

Yours faithfully,


Sheikh Waqas Anjum
General Secretary
Karachi Customs Agents Association.

Encl:-

- 1) DGTÓ Cease & Desist Directives vide Letter No. 18(1)/2010-TO dated 28th July, 2026.
- 2) Reply Letter No.KCAA-544/2025-2026 dated 5th August 2026.
- 3) Court Order dated 5th August 2026 in CP # 4900 of 2026 issued by the Honorable High Court of Sindh, Karachi.
- 4) Interim Court Order dated 20th August 2026 in CP # 4900 of 2026 issued by the Honorable High Court of Sindh, Karachi.
- 5) President's Complaint vide Ref No.KCAA553/2025-2026 Dated 21st August 2026 address to Registrar Office.
- 6) Rebuttal Complaint vide reference No.KCAA-554/2025-2026 dated 22nd August 2026 address to Registrar Office.
- 7) Registrar Letter No. REGISTRAR/KAR/REGN/2006/002/2026/01-04 dated 14th September 2026 regarding advised to announcement Elections.

c.c.to:-

1. The Secretary, Ministry of Commerce, Islamabad.
2. The Chairman, Federal Board of Revenue (FBR), Islamabad.
3. The Director General, Directorate General of Trade Organization, Islamabad.
4. The P. S. to Secretary, Industries & Commerce Department, Government of Sindh, 2nd Floor, Secretariat No. 2, Tuglaq House, Karachi.
5. The Provincial Registrar Joint Stock Companies Sindh, Directorate of Industries (Registration Wing), Karachi.
6. Secretary General, Federation of Pakistan Chambers of Commerce and Industry (FPCCI), Karachi.
7. Secretary General, All Pakistan Customs Agents Association (APCAA), Karachi.

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KARACHI CUSTOMS AGENTS ASSOCIATION



Ref # KCAA-651/2025-2026
Dated 22nd September 2026

The Provincial Registrar,
Joint Stock Companies Sindh,
Directorate of Industries (Registration Wing),
State Life Building No. 11, 2nd Floor,
Abdullah Haroon Road, Saddar,
Karachi.

**SUBJECT: WRITTEN RESPONSE TO NOTICE NO. REGISTRAR/KAR/REGN/2006/002/2026/01-04
DATED 14-09-2026: FORMAL NOTICE OF SEVERE REGULATORY PARADOX, SUB-
JUDICE LITIGATION (C.P. NO. D-4900 OF 2026), REQUISITION FOR INTER-
DEPARTMENTAL RESOLUTION, AND REQUEST TO PLACE PROCEEDINGS IN
ABEYANCE**

Respected Sir,

السلام عليكم
ورحمة الله وبركاته

I write for and on behalf of the elected Managing Committee of the Karachi Customs Agents Association (KCAA). As law-abiding citizens and corporate custodians of this institution, our primary objective and commitment have always been to conduct the affairs of our Association in strict compliance with applicable statutory frameworks, corporate principles, and state laws. We write to place on official record the unprecedented administrative paralysis, severe legal conflict, and jurisdictional paradox currently confronting our Managing Committee following the receipt of your Notice dated 14th September 2026 (received on 16th September 2026).

The Directorate General of Trade Organizations (DGTO), Ministry of Commerce, Government of Pakistan, Islamabad, issued an explicit Cease & Desist Order vide *F. No. 18(01)/2010-TO dated 28th July 2026* under *Sections 3(1) and 5(3) read with Section 14(1) and 14(3)(g) of the Trade Organizations Act, 2013* (TOA 2013). The Federal Regulator has explicitly commanded our entity to immediately cease and desist from using the protected nomenclature "Association", halt all organizational functions, stop issuing representations or holding meetings, and submit a compliance affidavit under threat of severe personal, corporate, and penal consequences under *Sections 25 and 26 of TOA 2013*, including formal de-listing through the FBR and Pakistan Customs. In its binding order, DGTO Islamabad explicitly cited established jurisprudence of the Superior Courts of Pakistan, including *Pakistan Poultry Association v. Regulator of TOs* (2024 CLD 1266) and *Malik Muhammad Sarfraz Nazam Awan v. Federal Government* (2025 CLD 913), holding under the doctrine of *Generalia Specialibus Non Derogant* that special federal legislation governing trade bodies holds legal supremacy over general corporate or provincial society registrations.

Furthermore, the validity of DGTO's directives, and the legal operational mandate of the entity are currently pending formal judicial determination before the Hon'ble High Court of Sindh at Karachi in Constitutional Petition No. D-4900 of 2026, and the matter remains strictly sub-judice. Your office's notice asserting exclusive provincial jurisdiction under Section 42 of the Companies Act, 2017, and demanding the immediate announcement of an election schedule within three days under threat of regulatory prosecution directly conflicts with DGTO's binding federal order barring all organizational functions. The Managing Committee has effectively been made a scapegoat, trapped in an absurd administrative crossfire where DGTO strictly bars us from functioning under threat of heavy criminal and penal consequences, while your

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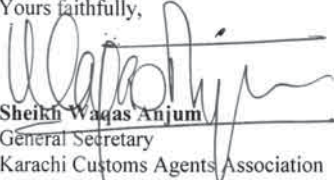


office demands immediate elections under threat of regulatory prosecution and meanwhile, the matter is sub-judice in the Hon'ble High Court of Sindh. This three-way paralysis has subjected the elected Managing Committee to extreme distress, shattered political trust with our trade fraternity, and completely ruined the organizational standing of KCAA through no fault of ours.

We wish to state in unequivocal terms that the Managing Committee has no objection whatsoever to complying with statutory requirements, nor are we attempting to evade regulatory oversight. Our sole request is for a single, clear, and unified legal pathway. If your office asserts primary and overriding jurisdiction over KCAA, we respectfully request that you directly engage and coordinate with DGTO Islamabad or initiate a formal federal-provincial liaison so that both regulatory bodies may consult inter-se, resolve this jurisdictional paradox, and agree upon a definitive verdict regarding which authority holds primary jurisdiction. Whichever jurisdiction is legally determined and assigned to us, whether federal or provincial, the Managing Committee will willingly and fully comply without reservation.

In light of the foregoing statutory deadlocks, sub-judice litigation, and severe jurisdictional paradox, it is respectfully prayed that your office place **Notice No. REGISTRAR/KAR/REGN/2006/002/2026/01-04 dated 14-09-2026** and all coercive proceedings be held in abeyance pending final adjudication by the Hon'ble High Court of Sindh. It is further prayed that your office initiate direct inter-departmental consultations with DGTO Islamabad, assert your statutory stance, and provide KCAA with a clear, safe, and protected roadmap.

Yours faithfully,


Sheikh Waqas Anjum
General Secretary
Karachi Customs Agents Association

Encl:-

- 1) DGTO Cease & Desist Directives vide Letter No. 18(1)/2010-TO dated 28th July, 2026.
- 2) Reply Letter No.KCAA-544/2025-2026 dated 5th August 2026.
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c.c.to:-

1. The Secretary, Ministry of Commerce, Islamabad.
2. The Director General, Directorate General of Trade Organization, Islamabad.
3. The Deputy Director (TOs) Directorate General of Trade Organizations (DGTO) Islamabad.
4. The Secretary, Industries & Commerce Department, Government of Sindh, Tuglaq House, Karachi.
5. The P. S. to Secretary, Industries & Commerce Department, Government of Sindh, Tuglaq House, Karachi.

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